

U.S. Department of Health and Human Services

**Office of Inspector General**



# Serious Falls in Nursing Homes

January 20, 2026

# CMS quality monitoring and falls

- CMS monitors nursing home quality of care through several programs
- To provide residents and their families with an easy way to understand nursing home quality, CMS assigns each nursing home an overall rating of 1 to 5 Stars and posts these ratings to Care Compare
- Several data sources
  - Health Inspections
  - Staffing
  - MDS (completed by the nursing home) and Claims (billing records)

# Find & compare providers near you.



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[Learn more about the types of providers.](#)



Welcome



Doctors & clinicians



Hospitals



Nursing homes including rehab services



Home health services



Hospice care



Inpatient rehabilitation facilities

## Find nursing homes including rehab services near me

Find and compare Medicare-certified nursing homes based on a location, and compare the quality of care they provide and their staffing. A nursing home is a place for people who can't be cared for at home and need 24-hour nursing care.

MY LOCATION

Enter street, ZIP code, city, or state.

Illinois

NAME OF FACILITY (optional)

Search

[Show past search results](#)

# Montgomery Place

## LOCATION

5550 South Shore Drive  
Chicago, IL 60637

## PHONE NUMBER

(773) 753-4100

Overall rating:



Save to Favorites

Ratings

Details

Location

RATINGS

## Overall rating



Average

The overall rating is based on a nursing home's performance on 3 sources: health inspections, staffing, and quality measures.

[Learn how Medicare calculates this rating](#)

### Health inspections



Average

[View Inspection Results](#)

### Staffing



Above average

[View Staffing Information](#)

### Quality measures



Above average

[View Quality Measures](#)

## Additional quality measures - Short-stay residents

These measures are part of the Skilled Nursing Facility (SNF) Quality Reporting Program (QRP) and report information on residents who get skilled nursing services under their Medicare Part A benefit.

**Percentage of residents whose medications were reviewed and who received follow-up care when medication issues were identified**

**61.90%**

National average: 95.19%

↑ Higher percentages are better

**Percentage of residents where the SNF provided a current medication list to the next health care setting**

**93.48%**

National average: 95.42%

↑ Higher percentages are better

**Percentage of residents where the SNF provided a current medication list to the resident, family, and/or caregiver at final discharge**

**98.44%**

National average: 96.15%

↑ Higher percentages are better

**Percentage of SNF residents who experience one or more falls with major injury during their SNF stay**

**0.79%**

National average: 0.78%

↓ Lower percentages are better

**Percentage of residents who are at or above an expected ability to care for themselves at discharge**

**52.22%**

National average: 53.18%

↑ Higher percentages are better

## Long-stay quality measures



Above average

The long-stay quality measures rating reflects the average level of a nursing home's performance in certain areas of care for those who stayed in a nursing home for 101 days or more, and whose typical goal is to maintain or attain their highest possible well-being while residing in the facility.

### Number of hospitalizations per 1,000 long-stay resident days

⬇ Lower numbers are better

**Not available** 9

National average: 1.89

Illinois average: 2.05

### Number of outpatient emergency department visits per 1,000 long-stay resident days

⬇ Lower numbers are better

**Not available** 9

National average: 1.80

Illinois average: 2.25

### Percentage of long-stay residents who got an antipsychotic medication

⬇ Lower percentages are better

**6.8%**

National average: 14.4%

Illinois average: 20.2%



### Percentage of long-stay residents experiencing one or more falls with major injury

⬇ Lower percentages are better

**0%**

National average: 3.3%

Illinois average: 3.4%

### Percentage of long-stay residents with pressure ulcers

⬇ Lower percentages are better

**10.2%**

National average: 5.2%

Illinois average: 5.3%



# Why did OIG evaluate the falls measures?

- Longstanding concern that provider-reported assessment data used for CMS quality measures is inaccurate
- We can identify falls in hospital claims to corroborate MDS reports
- 2023 OIG report: 55 percent of major injury falls identified in hospital claims for **home health** patients were not accurately reported in patient assessments
- Decided to revisit the issue in nursing homes to follow up

# Methods

- **Medicare hospital claims:** Identified falls with major injury between July 1, 2022 and June 30, 2023
- **MDS assessment dates:** Identified nursing home residents
  - Nursing home discharge same day or day before the hospital admission
- **MDS items J1800/J1900:** Determined whether the fall was reported accurately
- **MDS and Care Compare:** To characterize the people that fell and the nursing homes they were in

# 42,864 falls resulting in major injury and hospitalization

Out of 3.2 million Medicare-enrolled nursing home residents

- 41,508 residents fell (most had 1 fall in the year)
- 1,911 died during the resulting hospital stay
- Medicare and enrollees paid over \$800 million for the resulting hospital care
- $42,864 \text{ falls} / 365 \text{ days} = 116 \text{ falls} / \text{day}$

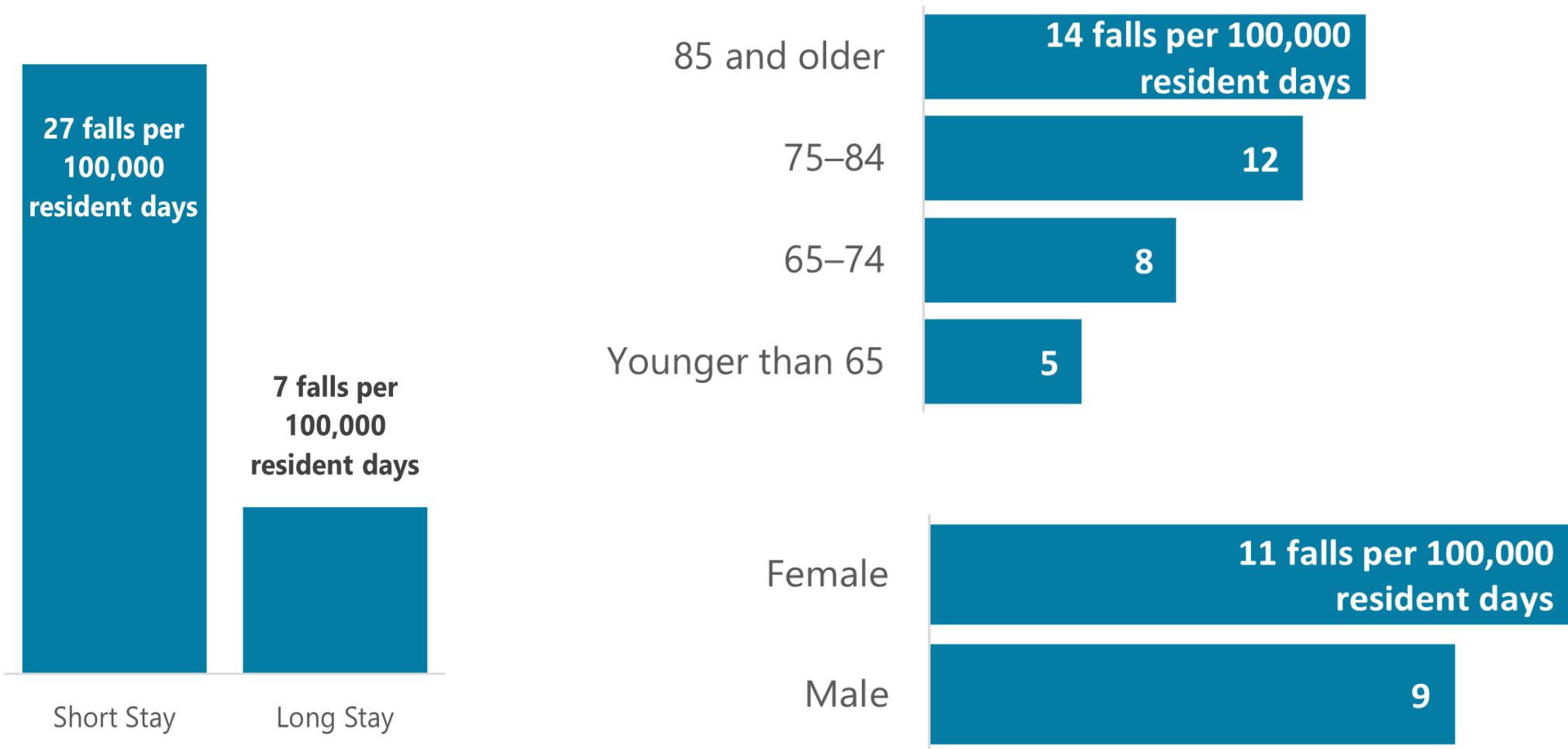
Overall fall rate = 10.7 falls / 100,000  
resident-days

3.2 million Medicare-enrolled nursing home residents spent 396 million days in nursing homes

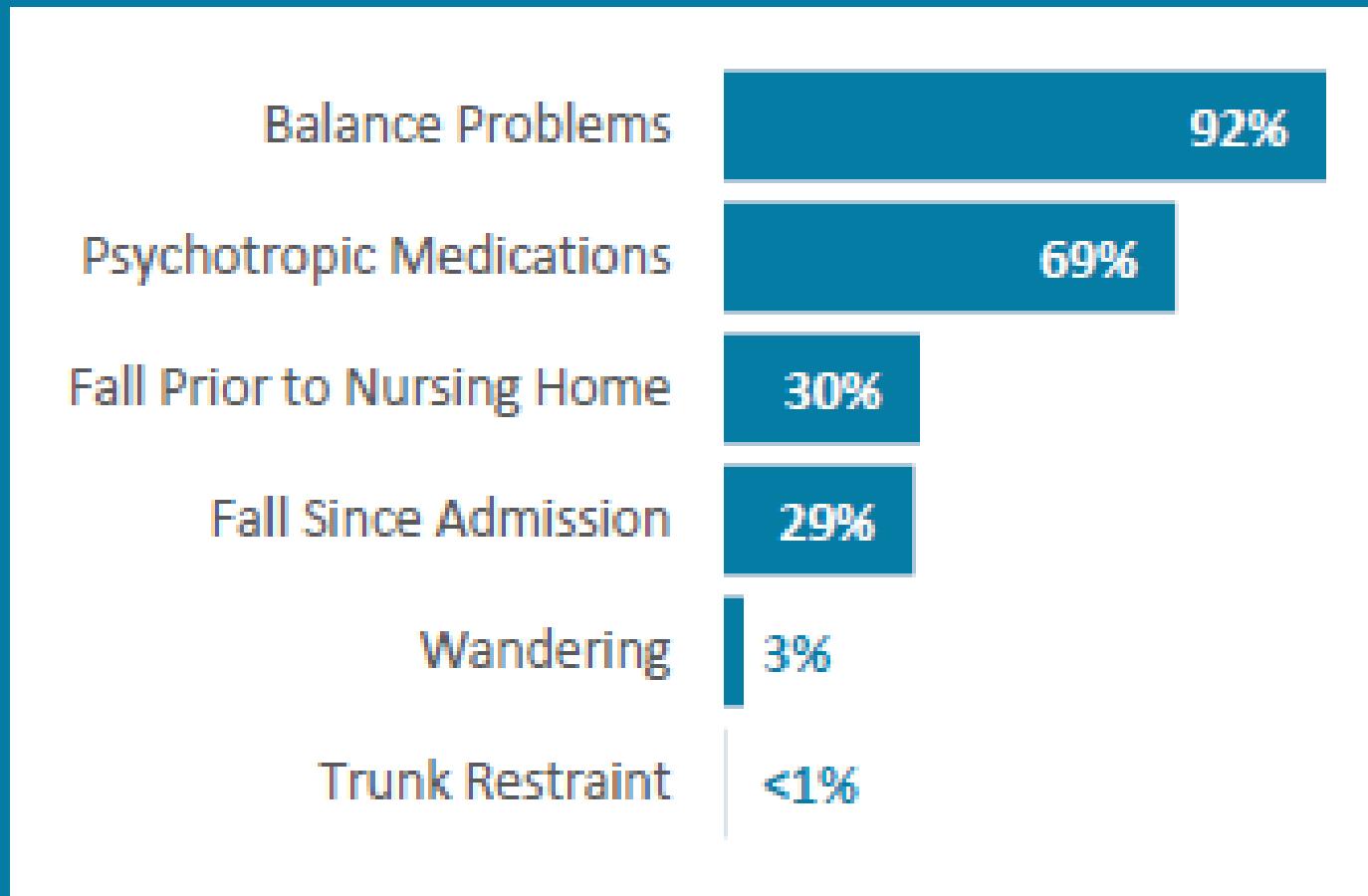
42,408 falls

= 10.7 falls / 100,000 resident-days

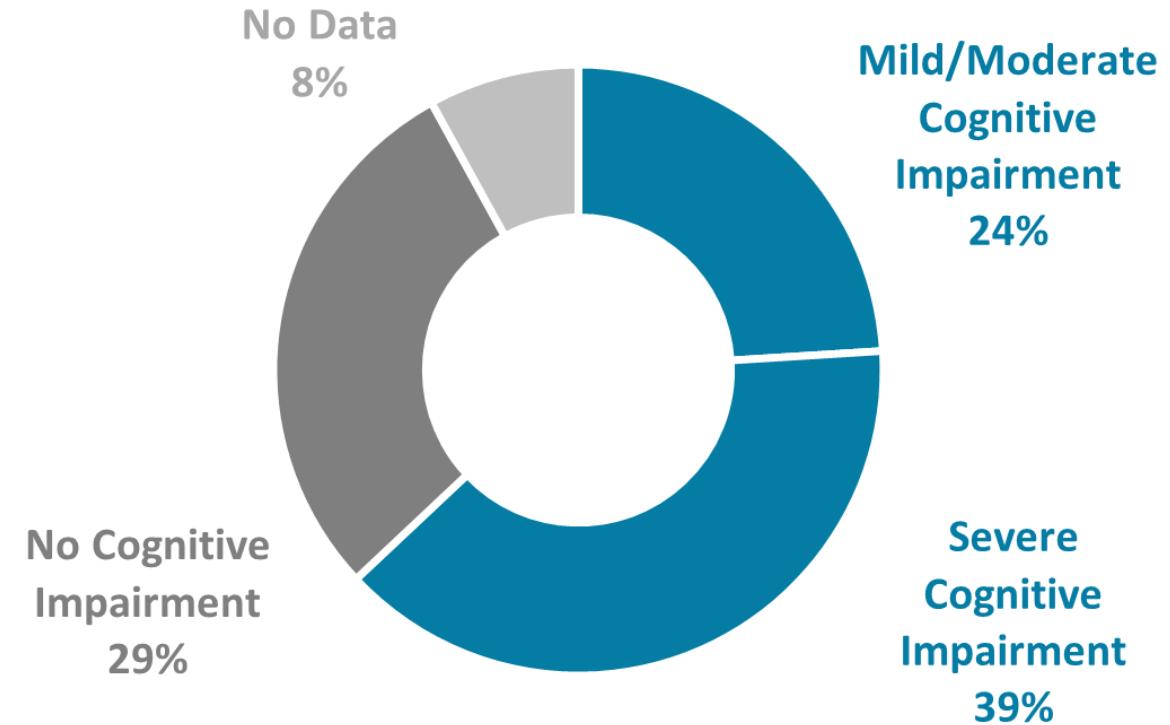
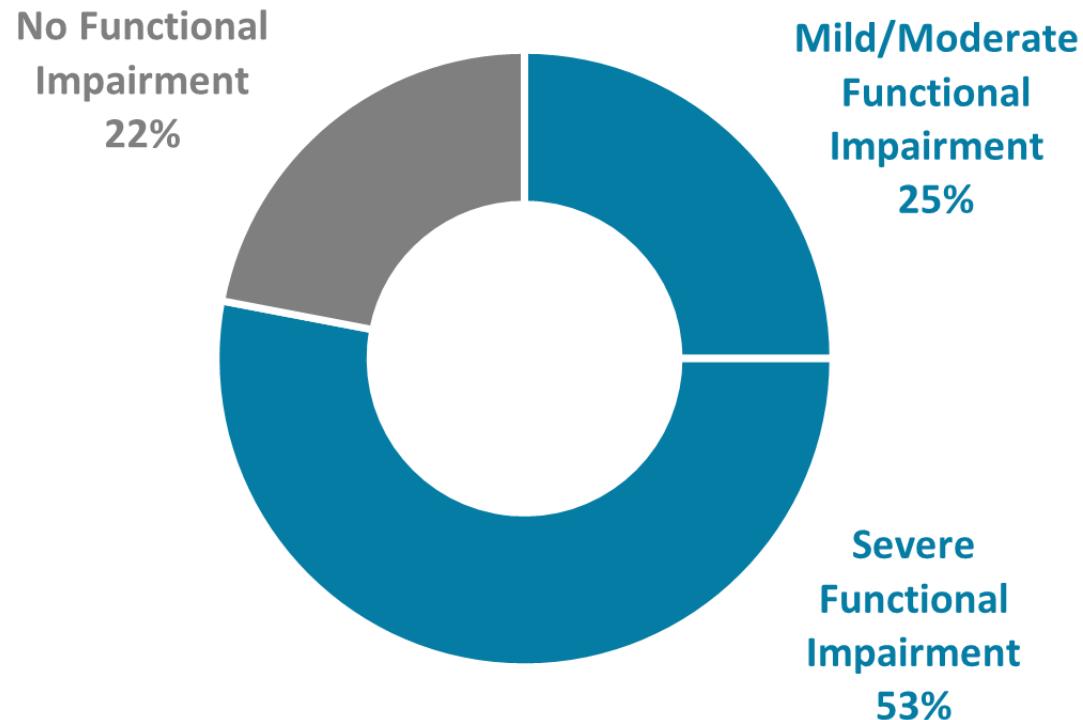
# Short-stay, older, and female residents had higher fall rates



98% had fall risk factors identified by the nursing home prior to the fall



# And most had cognitive and/or functional impairment



# Most nursing homes had 1 or more resident fall

83% of the approximately 15,000 nursing homes in the US had one or more of these serious falls

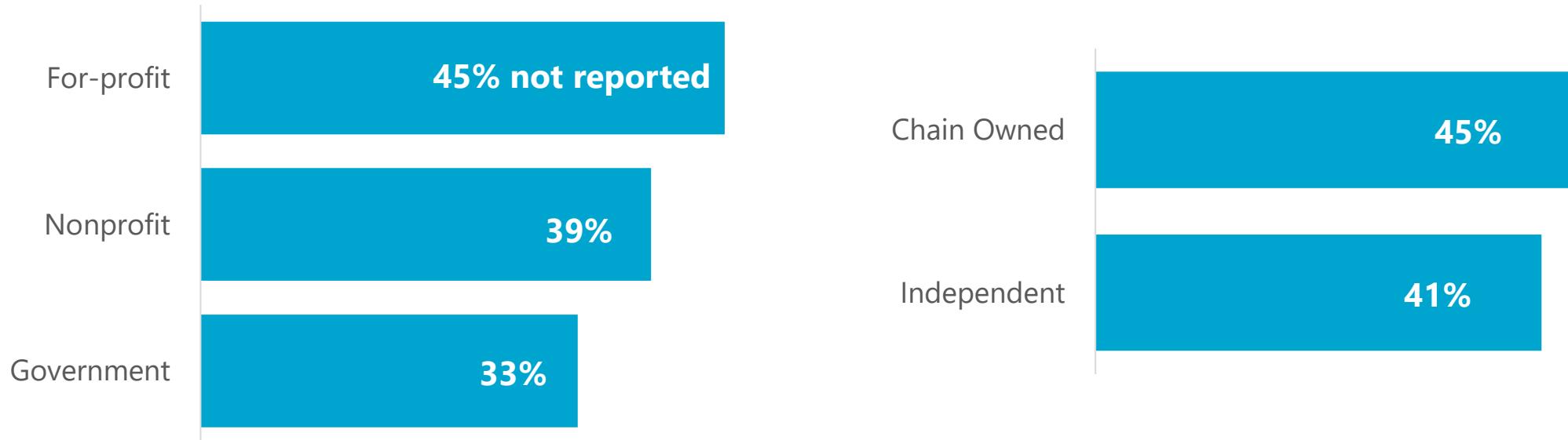
69% had 0-3 falls but many had more

1 nursing home had 23 falls

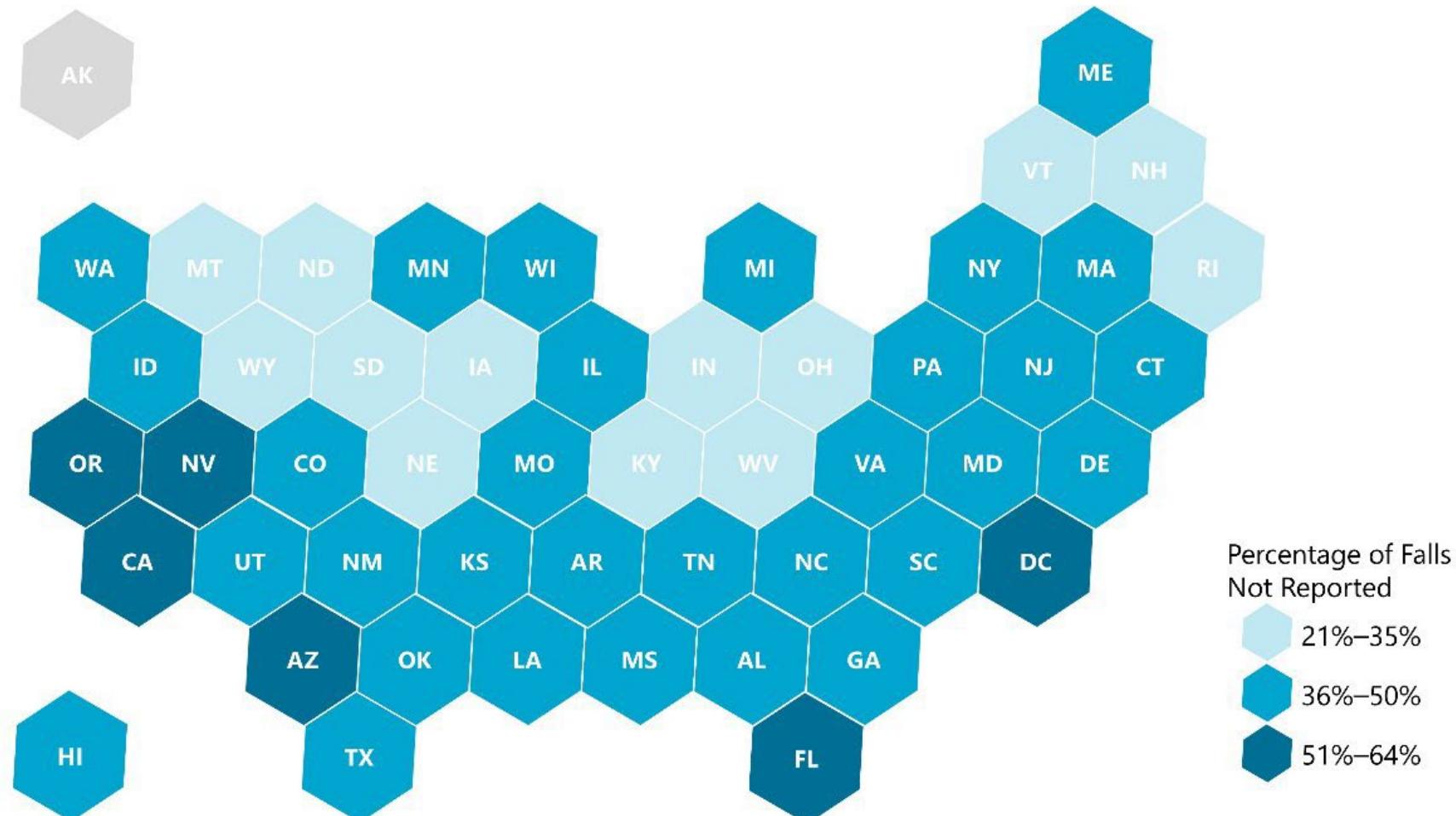
# And non-reporting in MDS was common

- 43 percent of the 42,236 of falls with major injury and hospitalization among Medicare-enrolled residents were not reported in resident assessments, as required

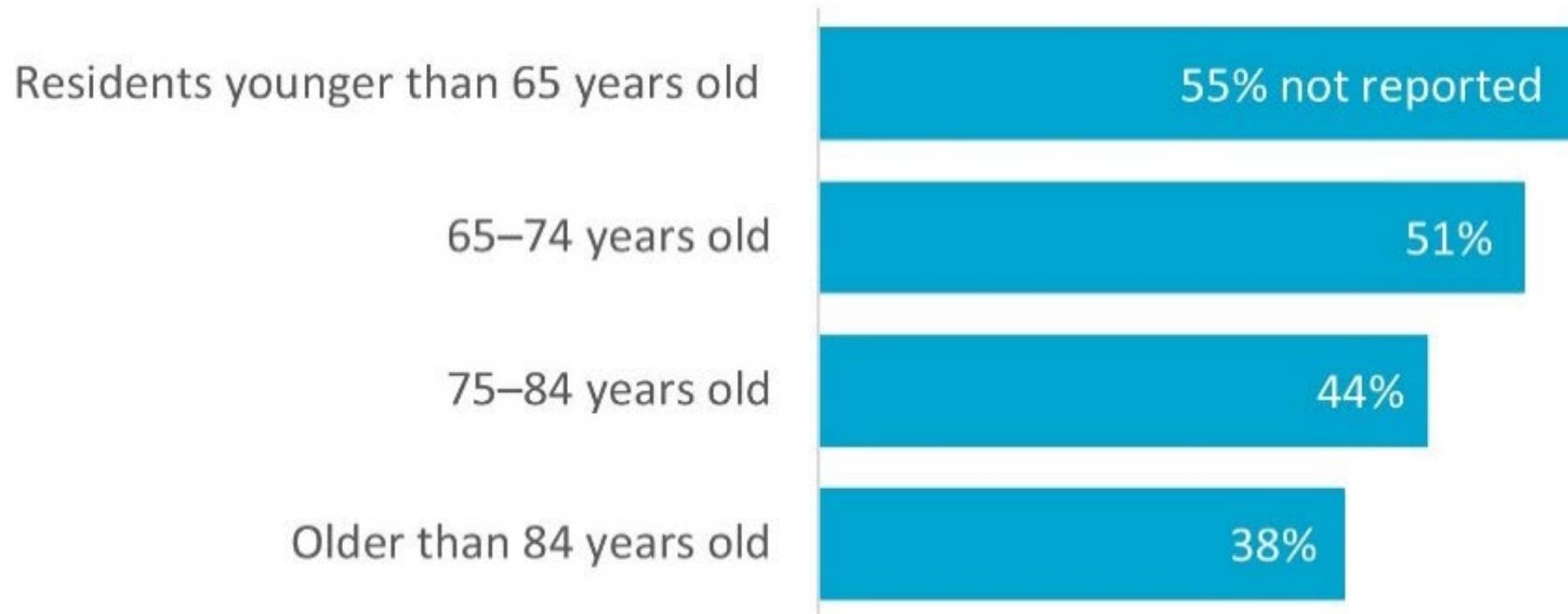
# For-profit and chain-owned nursing homes failed to report falls most often



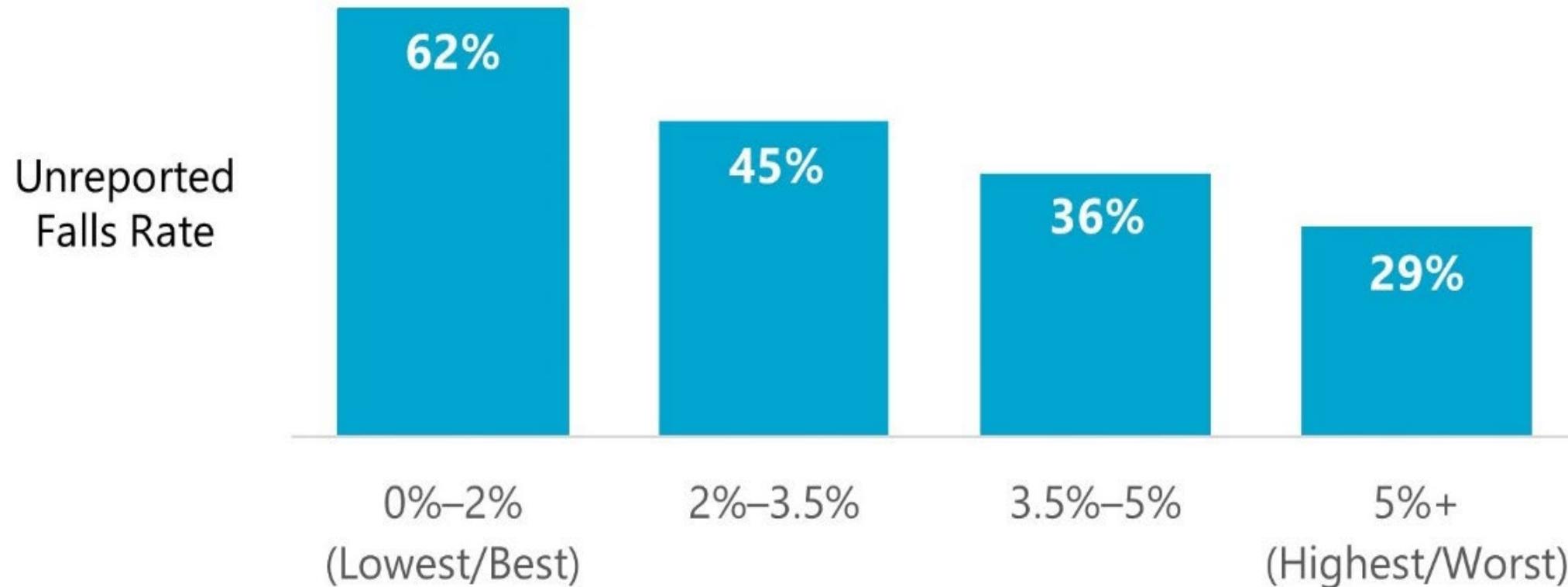
# Nursing homes' nonreporting varied from a low of 21% in SD to a high of 64% in DC



# Nursing homes failed to report falls more often for younger residents than older residents



# Nursing homes with the lowest Care Compare fall rates had the highest rates of unreported falls



# CMS actions

- MDS validation program as part of SNF VBP
- In November 2025, CMS released new falls with major injury (FMI) technical specification reports for each post-acute care setting, including for nursing homes
  - Uses claims / encounters and MDS to identify falls and major injuries