

SENIOR CARE POLICY BRIEFING



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SPECIAL ISSUE: A CASE STUDY ON NURSING HOME PROMISES VS. REALITY

Many nursing homes provide good care for residents and good working conditions for staff. Unfortunately, far too many flout the most basic standards of dignity and care, putting residents and staff at risk every day.

Today, powerful industry lobbyists are pushing Congress to stop even the most basic requirements that facilities have enough staff to fulfill their promises to residents and families. This *Briefing* provides a case study on a nursing home chain and the promises it makes to the public vs. the quality of care actually provided.

THE PROMISE

- [Hudson Wide Healthcare](#), owners of the following New York facilities, promises an “exceptional blend of top-notch medical care, luxurious amenities, and a warm, welcoming community” ensuring that life is cherished.
 - ⇒ **The Eleanor**: “[C]ombines modern luxury with cutting-edge healthcare, offering residents a vibrant community and comprehensive care.”
 - ⇒ **Livingston Hills**: Offers “a dedicated team of healthcare professionals ready to serve.”
 - ⇒ **Renaissance**: “[S]tands as a beacon of innovation in rehabilitative and nursing care.”
 - ⇒ **Collar City Nursing and Rehabilitation Center**: “[A]n environment of comfort, healing, and quality care....”

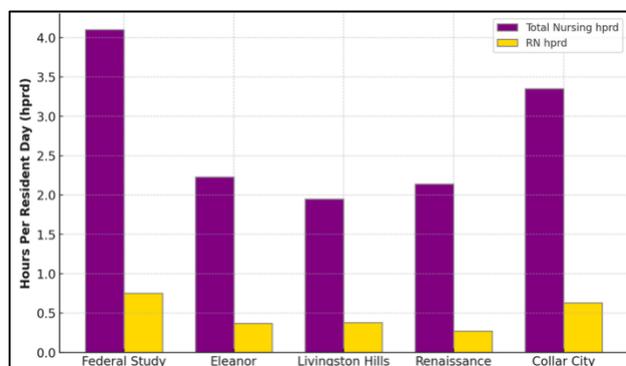


Hudson Wide’s website promises “a new standard in care.”

THE REALITY

- According to [CMS](#), all of the Hudson Wide nursing homes have a one star overall rating, the lowest possible federal rating.
- As the chart on the right indicates, the Hudson Wide facilities have significantly less care staff than the minimum necessary to meet basic resident needs (as identified in a landmark [federal study](#)). [[Q4 2023 data](#).]
- In [The Eleanor’s latest health inspection](#), surveyors cited the facility for failing to provide diabetic management. A physician ordered blood sugar (BS) testing twice a day for a resident. After failing to monitor the resident’s BS for five days in a row, the resident was transported to the hospital and diagnosed with hypoglycemia.
- “Breakfast is always cold, staff have offered to rewarm it but by the time they return the meal it is cold again, so [I] gave up asking and just eat cold eggs,” said a resident to the surveyor during [Livingston Hills’ latest inspection](#).
- [Renaissance, last inspected in October 2022](#), was cited for failing to maintain a safe and clean environment; failing to develop complete care plans; failing to provide residents with activities of daily living; failing to ensure that residents maintained adequate nutrition; failing to provide adequate nursing staff; and more.
- During a [complaint inspection, surveyors cited Collar City Nursing and Rehabilitation Center](#) for failing to respond appropriately and timely report suspected abuse.

Staffing: Hudson Wide Facilities vs. Minimum Needed According to Federal Study



Conclusion: Supporting nursing homes that disregard minimum standards harms residents, families, and taxpayers.