The View from the WV LTCOP

Suzanne E Messenger, State Long-term Care Ombudsman
Part of Uninspected and Neglected: What Vacancies at State Agencies Mean for Nursing Home Residents
July 18, 2023
West Virginia Snapshot

- Population = 1.76 million
- Capitol (Charleston) = 46,692
- 1 LLTCOP
- 11 Paid LLTCOP Positions
- 2 Currently Vacant
- 125 Nursing Homes
- 10,563 Nursing Home Beds
WV Survey Agency Snapshot

16 NH Surveyor Positions
- includes 3 program managers
- 7 Current Vacancies (44%)
- No contract surveyors

6 NHs (5%) w pending annual inspections > 15 mos
- Longest is 15.92 mos

122 Complaints to be Investigated
- Oldest is from 7/05/2022
BE INFORMED
BE PERSISTENT
BE REALISTIC
Suzanne Messenger
WV State Long-term Care Ombudsman
suzanne.e.messenger@wv.gov
304-816-3151