

Struck Out

The nursing home failed to ensure resident 1 remained free from physical abuse when Staff A, after being struck by resident 1, retaliated by striking the resident in the face.

Review of resident 1’s Care Plan revealed that the resident was identified as “exhibiting or has potential to exhibit physical aggressive behaviors – hitting at staff and throwing objects. Resists care from staff and is verbally abusive and also wanders into others’ bedrooms and not easily redirected at times due to cognitive loss / Dementia.”

Video surveillance documented that at approximately 9:00 PM, resident 1 was walking in the hallway and took an item off Staff A’s medication cart. Staff A approached the resident from behind, reached over the top of resident 1, and grabbed the item from the resident. The resident then struck Staff A. Staff A then took a step back and struck resident 1 in the face.

Review of the nursing home’s investigation of the incident indicated that another staff member reported there was a spot of blood on the floor, and resident 1’s nose was bleeding.

Witness statement included resident 1 was “doubled over.” The witness stated, “I went to resident 1 who had a bloody nose and was saying, ‘I didn’t mean to.’”

Skin checks showed slight bruising to the peri right eye, and redness has spread to most of the right eye.”

The nursing home’s investigation concluded that there is sufficient evidence to support abuse, and during the interview, the Director of Nursing stated that it was “definitely a situation of abuse.”

Staff A was immediately suspended and subsequently terminated.

Name of Nursing Home	Springfield Health & Rehab / Provider ID: 475025
Address	105 Chester Road, Springfield, Vermont
Date investigation completed	August 19, 2020
Type of deficiency issued	F600 – Free from Abuse and Neglect
Severity level	Minimal harm or potential for actual harm
Overall Quality Star Rating: 2; Staffing Rating: 3	

Investigation report: <https://www.medicare.gov/care-compare/inspections/pdf/nursing-home/475025/health/complaint?date=2020-08-19>