

*Ice Water on the Head*

The nursing home failed to prevent staff from retaliating against resident 12. The failure resulted in V9 pouring a cup of ice water over resident 12’s head.

The nursing home also failed to follow their abuse policy by not immediately reporting an allegation of abuse to the Administrator / Abuse Coordinator for resident 12.

It was reported to the Administrator that resident 12 threw a cup of water on V9 and V9 threw a cup of water on resident 12. Social Worker (V10) said she heard a shout from V9 and saw V9 get up and then heard V9 say, “How do you like it” or “How does it feel.”

The final abuse investigation documented that V9 admitted to pouring water/ice on resident 12 in an impulse reaction towards resident 12.

An interview with V9 documented that Social Worker (V10) explained to V9 that it was abuse.

V9 acknowledged that her action of throwing a cup of water on the resident was abuse. V9 was remorseful and understood that her action was unprofessional.

The Director of Nursing stated, “Retaliation is abuse. The incident with V9 and resident 12 was abuse.” Due to the findings, V9 was relieved from her duties.

Social Worker (V10) is no longer working at the nursing home due to failure to immediately report an incident to Abuse Coordinator.

The incident has taken place on a Sunday afternoon while the documents under Preliminary 24-hour Abuse Investigation Report indicated that the abuse allegation of the ice water incident was reported to the Administrator only on the following day (Monday) at approximately 9:50 AM.

The nursing home’s Abuse Reporting and Prevention Policy stated, “Employees are required to report any incident, allegation or suspicion of potential abuse they observe, hear about or suspect to the administrator immediately or to an immediate supervisor who must report to the administrator immediately.”

Name of Nursing Home	Aperion Care Chicago Heights / Provider ID: 145180
Address	490 West 16 <sup>th</sup> Place, Chicago Heights, Illinois
Date investigation completed	February 28, 2020
Type of deficiency issued	F600 – Freedom from Abuse, Neglect, and Exploitation F609 – Reporting of Alleged Violations
Severity level	Minimal harm or potential for actual harm
Overall Quality Star Rating: 3; Staffing Rating: Missing data	

Investigation report: <https://www.medicare.gov/care-compare/inspections/pdf/nursing-home/145180/health/complaint?date=2020-02-28>