Mocked for Physical Disability

The nursing home failed to report an alleged violation of abuse to the administrator and the State survey and certification agency in accordance with State law affecting resident 14.

The nursing home failed to timely and thoroughly investigate allegations of abuse involving resident 14.

Resident 14 who was younger than 30 years old was cognitively intact (BIMS score 15 out of 15), "totally dependent," and two-person assistance for activities of daily living.

During an interview, resident 14 was very upset and angry while he explained how CNA 12 mocked him for being disabled. He said CNA 12 held her arms up and imitated his arm contractures.

He said he felt helpless because he could not defend himself due to his disability and he felt like he was retaliated against because of his anger towards staff.

He added that he was already depressed about being disabled and this made him feel more embarrassed and depressed about his inability to care for himself.

He said that he reported it to a staff member, but then nobody ever talked to him about it.

Name of Nursing Home	Park Forest Care Center, Inc. / Provider ID: 06A172
Address	7045 Stuart Street, Westminster, Colorado
Date investigation completed	August 3, 2020
Type of deficiency issued	F609 – Reporting of Alleged Violations
	F610 – Investigate/Prevent/Correct Alleged Violation
Severity level	Minimal harm or potential for actual harm
Overall Quality Star Rating: 3; Staffing Rating: 4	

Investigation report: https://www.medicare.gov/care-compare/inspections/pdf/nursinghome/06A172/health/infection-control?date=2020-08-03