

“You Reported Me”

The nursing home failed to: a. keep residents 52 and 125 safe and free from abuse; b. report allegations of abuse for residents 125 and 89 to the appropriate agencies; and c. complete a thorough investigation for allegations of abuse for residents 52 and 125.

During the survey, concerns were brought to the survey team that involved resident 52 and resident 125.

According to the nursing home’s investigation, a meeting with the Director of Nursing (DON) and resident 52’s family member, the resident’s family reported multiple concerns, one in which staff made fun / laughed at the size of resident 52’s genitalia and would pick it up and lure others to come over to see the resident’s genitalia. The resident identified the employee as staff 14.

During an interview held approximately four months later, the DON and Corporate Nurse (CN) 1 stated that staff 14 no longer works at the nursing home. The DON further stated that staff 14’s employment was terminated due to an incident in which staff 14 retaliated against resident 125.

Review of the nursing home investigation revealed that resident 125 completed a concern form regarding an incident that involved staff 14. According to the investigation, staff 14 was very nasty, confrontational, and disrespectful. The investigation indicated that staff 14 went into resident 125’s bedroom, closed the door, and asked another staff to stay in the bedroom as a witness. Staff 14 then proceeded to confront the resident (for submitting a grievance form), became very aggressive, got into the resident’s face, and said, “You reported me.” Staff 14 wanted to know what resident 125 told administration. According to the investigation, the DON was made aware of the incident via a letter submitted by staff 15. Resident 125 told staff 15 that s/he was fearful of staff 14 and repeated the events of the incident.

An interview was conducted with CN 1 and s/he stated that the nursing home was able to substantiate resident 125’s concerns and that staff 14’s employment was terminated as a result.

CN 1 was asked at 11:00 AM if the nursing home reported this incident to the Board of Nursing and s/he stated, “No.” She/he stated that the Board of Nursing was notified later that day at 4:31 PM.

Name of Nursing Home	Autumn Lake Healthcare at Glen Burnie / Provider ID: 215266 [Alternative name: Glen Burnie Health and Rehabilitation Center]
Address	7355 Furnace Branch Road East, Glen Burnie, Maryland
Date investigation completed	June 15, 2018
Type of deficiency issued	F600 – Freedom from Abuse, Neglect, and Exploitation F609 – Reporting of Alleged Violations F610 – Investigate/Prevent/Correct Alleged Violation
Severity level	Minimal Harm or Potential for Actual Harm
Overall Quality Star Rating: 3; Staffing Rating: 4	

Investigation report: <https://www.medicare.gov/care-compare/inspections/pdf/nursing-home/215266/health/standard?date=2018-06-15>