"I Don't Know What Would Happen If They Kicked Me Out"

The nursing home failed to institute and operationalize policies and procedures to ensure an environment free from abuse for resident 705, resulting in resident 705 being subjected to verbal and mental abuse, including intimidation, fear of retaliation, emotional distress, embarrassment, shame, and fear.

Resident 705 was cognitively intact (based on MDS assessment) and totally dependent on staff for the completion of all activities of daily living. They were quadriplegic with no feeling from the chest down.

During an interview, resident 705 revealed they wanted to discuss an incident that occurred with Registered Nurse (RN) E but were worried about retaliation from the nursing home and staff. The resident stated they are not crazy and added, "I don't know what would happen if they kicked me out." When asked what happened, the resident stated RN E was buying alcohol for them for a while.

The resident stated that one night RN E was doing my medication pass which was bringing me my Vodka so I could go to sleep at 12:30 AM. RN E brought a little over half a fifth of Vodka into my bedroom, sat at the edge of my bed, and gave me my Vodka. The resident stated, "I was supposed to get 60 milliliters, but RN E gave me a lot more than that." They said that nursing staff administer the Vodka through his gastrostomy tube. RN E "was taking a med cup and doing shots with me. We finished off the bottle."

The resident revealed RN E told them they had breast implants and showed them a picture of when they first got their implants. The resident revealed they were quite drunk and stated, RN E "ended up taking their top off. Bra and everything." During the interview, the resident became emotionally distraught and stated, "The door was shut, the curtain was closed. RN E's bra was off and everything. RN E got over me, showing me their breasts" and putting their breasts "in my face and in my mouth." The resident added, RN E "took a video of themselves masturbating and put my hand down there so I could feel them."

RN E came in the next day and was telling me that the alcohol shots hit them on the way home, and they put a dent in their new car. The resident said that RN E told everyone else here that they hit a deer.

The resident expressed concern that no one would believe what they were saying and label them as crazy and that they just wanted to forget the whole thing, that they "feel horrible," and that they had drank too much alcohol. He added, "It is embarrassing as hell. It's embarrassing to think I would let that happen. Everyone is going to know about it, and it disgusts me." The resident stated that he was concerned they would be kicked out of the nursing home and added that they were concerned and scared of what RN E might do now especially after they told the truth. The resident stated that not long after that, RN E started acting weird and has done things purposely (such as turning on the light in the hallway because they know I want it off) to intimidate them. They stated, "It made me feel like employees here can do anything they want and can abuse anyone they want, and nothing will happen to them."

Name of Nursing Home	Medilodge of East Lansing / Provider ID: 235283
Address	1843 N. Hagadorn Road, East Lansing, Michigan
Date investigation completed	August 12, 2022
Type of deficiency issued	F600 – Free from Abuse and Neglect
Severity level	Actual Harm
Overall Quality Star Rating: 2; Staffing Rating: 4	

Investigation report: <u>https://www.medicare.gov/care-compare/inspections/pdf/nursing-home/235283/health/complaint?date=2022-08-12</u>