

“I Felt Threatened for My Life”

The nursing home failed to ensure a resident’s right to be free from abuse.

The resident who was cognitively intact (BIMS score of 15 out of 15) required limited assistance of one person for bed mobility, transfer, walk in room, dressing, eating, toileting, and personal hygiene.

Incident investigation revealed that the resident told an LPN: “I felt threatened for my life last night by Personal Care Assistant (PCA) S9. I didn’t report it out of fear of retaliation.”

The LPN stated, “She kept saying she felt threatened, her life was in danger. She said PCA S9 threw a water bottle at her and hit her on the surgical site on her right side. She said S9 PCA didn’t put up her side rail up because PCA S9 said, “If you can drink all of this water, you can go to the bathroom by yourself.”

The resident said that to protect herself if something were to happen during the night, she kept her reacher [an assistive device designed to enable physically disabled people reach and grab objects they are unable to reach or have difficulty reaching] by her side in the bed out of fear of PCA S9.

During an interview, PCA S9 said she threw the water bottle on the side of the rail. She added, “I would not throw the water to hurt the lady.” When asked why she threw the water bottle at all, she replied: “I don’t know why I threw it.”

Nurse Manager S1 confirmed that the incident was investigated by the nursing home and “physical abuse was substantiated.”

PCA S9’s employment was terminated.

Name of Nursing Home	Baton Rouge Gen Med Ctr, Snf / Provider ID: 195139
Address	3600 Florida Blvd, Baton Rouge, Louisiana
Date investigation completed	February 16, 2022
Type of deficiency issued	F600 – Free from Abuse and Neglect
Severity level	Minimal harm or potential for actual harm
Overall Quality Star Rating: 5; Staffing Rating: 5	

Investigation report: <https://www.medicare.gov/care-compare/inspections/pdf/nursing-home/195139/health/complaint?date=2022-02-16>