

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335253	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/17/2022
NAME OF PROVIDER OR SUPPLIER Central Park Rehabilitation and Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE 116 East Castle Street Syracuse, NY 13205	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. Based on observation, interview, and record review during the recertification and abbreviated (NY 835) surveys conducted 2/9/22-2/17/22, the facility failed to properly maintain a clean comfortable and homelike environment for 4 of 4 units (Units 1, 2, 3 and 4) reviewed. Specifically, there were unclean floors, surfaces, privacy curtains, wheelchairs, and linens; and comfortable sound levels were not maintained during meal service on the 4th floor. Findings included: The facility Resident Orientation Handbook documents residents have the right to dignity, respect, and a comfortable living environment. During a Resident Council Meeting on 2/11/22 at 9:08 AM, 2 anonymous residents stated that their surrounding environments and rooms were not kept clean. Floors: The following observations were made: - on 2/9/22 at 10:52 AM, there was a 2 inch round brown layered substance on the floor next to Resident #18's bed and a paper cup under bed. - on 2/09/22 at 10:56 AM, there were three red circular stains the dining area adjacent to room 314. - on 2/9/22 at 11:05 AM, the bathroom in resident room 303 had brownish staining. - on 2/9/22 at 11:08 AM, the third floor dining room floor and wall adjacent to resident room 309 had pink and brown stains. - on 2/9/22 at 11:08 AM, the floor in resident room 106 had a large brown stain near the B side bed. - on 2/9/22 at 11:14 AM, resident room 107 bathroom floor had yellow/brown stains under the toilet. - on 2/9/22 at 11:26 AM, the second floor dining room floor adjacent to resident room 214 had pink and yellow stains. - on 2/9/22 at 11:39 AM the floor in resident room 107 had orange spotting around the A side bed. - on 2/9/22 at 11:45 AM, the bathroom floor in resident room 114 had brown stains under the toilet. - on 2/9/22 at 1:09 PM, the floor in resident room 212 had crumbs and debris under the bed against the wall, and debris with crumbled napkins to side of the dresser. The family was present during the observation and stated the debris had been there for several days. (continued on next page)		

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	- on 2/9/22 at 1:43 PM, the floor in resident room 115, B side, had debris on the floor and was spotted with dried spilled liquids. - on 2/9/22 at 1:48 PM, the floor in resident room 211 had dried red drips under and to the edge of Resident #256's bed and dried pink/red spots heading towards the window. Resident #256 stated the stains had been there a week. - on 2/9/22 at 2:15 PM, the floor in resident room 214 had small red drips between the nightstand and the head of the resident's bed. On 2/10/22 at 2:07 PM, the small red drips were still present between the nightstand and bed. - on 2/9/22 at 3:38 PM, in resident room 406 there were black stains around the outlet adjacent to the windows and a black stained baseboard behind the A-side bed. - on 2/10/22 at 9:12 AM, the bathroom floor in resident room 107 had brown staining under the toilet. - on 2/11/22 at 2:08 PM, the bathroom floor in resident room 107 had brown coloring under the toilet. - on 2/11/22 at 2:10 PM, the floor in resident room 115 on the A side of the room was unclean. - on 2/14/22 at 11:09 AM, there were red rings remaining on the partition by room 214 and the baseboard in front of the kitchenette had dark/dirty build up. When interviewed on 2/9/22 at 12:40 PM, housekeeper #16 stated that mopping, sweeping, and wiping down surface areas was done daily, and if there were any issues that the housekeeper could not handle, they would discuss that with their supervisor. They stated that the schedule for the deep cleaning of resident rooms was decided by the Director of Housekeeping. Housekeeping would clean the floors and wipe down tables along with nursing staff who also wiped down tables. The housekeeper stated that once residents were finished eating, they would begin to clean the tables and the floors. When interviewed on 2/10/22 at 9:20 AM, the Housekeeping Supervisor and maintenance technician #23 stated that all bathroom floors were getting waxed and stripped, and they were systematically replacing floors with 2-inch tiles. The Supervisor stated the floors were being replaced and they were not sure how long before all floors would be completed. When interviewed on 2/10/22 at 10:12 AM, the Administrator stated that specific floors were replaced as needed. The Administrator stated the facility was in the process of replacing the tile floors with vinyl flooring. When interviewed on 2/11/22 at 2:08 PM the Housekeeping Director stated the floor in resident room 107 bathroom had been cleaned many times and that was how it always looked. They stated that the facility had hard water and they were not sure if that was part of the problem. The Housekeeping Director stated the floor could be mopped and would still look like that. They stated that there were sections of stained flooring within the facility that would not look clean even after stripping, waxing or even buffing. The floor in resident room 115 was stripped and waxed every two months and was swept and mopped twice a day. (continued on next page)		

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	When interviewed on 2/14/22 at 9:19 AM, the Director of Maintenance stated the black dirty area in room 406 was easily cleaned that morning and was not mold but some dirty markings. They stated they checked inside the outlet as well to make sure there was no further issue. Wheelchairs: When observed on 2/9/22 at 10:31 AM, Resident #117 was seated in their wheelchair in their room and the wheelchair was covered with dried food debris and had spotted stains on it. When observed on 2/9/22 at 4:36 PM, Resident #136 was seated in a soiled scoot chair. Resident #41's and Resident #89's wheelchairs were soiled on the armrests and seats. During a Resident Council Meeting on 2/11/22 at 9:08 AM, 2 anonymous residents stated their resident mobility equipment was not kept clean and they were not aware of a cleaning schedule for them. When interviewed on 2/11/22 at 2:10 PM, the Housekeeping Director stated that there was a monthly wheelchair cleaning assignment sheet. They stated they usually cleaned the wheelchairs as needed. The monthly wheelchair logs documented identification by housekeepers of wheelchairs that needed cleaning. The monthly wheelchair cleaning logs for December 2021 and January 2022 documented no unclean wheelchairs were identified. Privacy Curtains: The following observations were made: - on 2/9/22 at 3:38 PM, the privacy curtain in resident room 406 was soiled. - on 2/11/22 at 10:54 AM, the privacy curtain in resident room 403 was soiled. - on 2/11/22 at 2:19 PM, the privacy curtain in resident room 212 had a brown stain on it. When interviewed on 2/11/22 at 2:19 PM, the Housekeeping Director stated the privacy curtain in room 212 had been replaced multiple times. They stated privacy curtains would be washed and if stains came out the curtains would be reused. They stated the privacy curtain in room 406 was replaced multiple times. Linens: The following observations were made: - on 2/9/22 at 12:39 PM and 3:38 PM, resident room 406 had stained and unclean flat sheets hanging from the windows in place of curtains. The bed linen on bedside B was exposed and was stained with a brown spot 2 inches x 2 inches in the middle of the fitted sheet. - on 2/9/22 at 1:09 PM, resident room 212 had a pillow with brown smears on the edges, the back side of one of the pillows was ripped showing stuffing, and there were two dried brown spots on the mat located next to the bed. The resident was resting their head on a stained, pink tinged pillowcase. (continued on next page)		

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	- on 2/9/22 at 01:24 PM, Resident # 32 was sleeping in bed and the bottom sheet had food debris around the resident's lower legs and feet. The sheet had thin spots and the blue mattress was visible. - on 2/10/22 at 1:50 PM, the mattress in resident room 406 had stains. - on 2/14/22 at 10:22 AM, the bed in resident room 406 had brown stains on the fitted sheet near the pillow, and a softball sized wet mark in the middle of the fitted sheet. - on 2/14/22 at 1:02 PM, the bed in resident room 406 had a brown stain on the fitted sheet. When interviewed on 2/9/22 at 11:58 AM, the Director of Nursing (DON) stated certified nurse aides (CNA) were responsible for changing the linens. When interviewed on 2/09/22 at 12:40 PM, housekeeper #16 stated they were not sure who put unclean sheets on the resident window in place of curtains. When interviewed on 2/10/22 at 10:22 AM, the Director of Housekeeping stated that laundry staff should be disposing of tattered or soiled linen that came out of the dryers. When interviewed on 2/11/22 at 9:29 AM, the Director of Maintenance stated staff should not be using sheets in place of curtains. The Director stated they had roll down window fixtures they could use if there were no curtains. A work order should be placed if new window treatments were broken or missing. When interviewed on 2/14/22 at 10:32 AM, CNA #63 stated that bed linens were changed after showers or if they were soiled. They stated linens were not always available and they would have to call the Housekeeping Director to bring more linens and towels. The CNA stated residents should not have stained linens. When interviewed on 2/14/22 at 10:32 AM, CNA #26 stated that the linens were cleaned multiple times a day, and there were times when the facility did not have enough linens. When interviewed on 2/14/22 at 4:09 PM CNA #77 stated they would change bed linens after a resident had a shower and residents should be showered twice a week. Beds should also be changed at any time as needed. When interviewed on 2/14/22 at 4:12 PM, CNA #76 stated they would strip a bed if it was soiled or stained and on all shower days which were typically twice a week. The CNA stated if they found stained or ripped linen in the clean rack, they would throw it out. They stated they would not make the bed with linens that had stains on them. Sound levels: The following observations were made: (continued on next page)		

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	- on 2/9/22 at 9:56 AM, the auto scrubber floor cleaning machine was in use in the Unit 4 dining room while 7 residents (Residents #23, 35, 38, 43, 88, and 99) were eating breakfast. The volume of the operating auto scrubber was loud enough that staff were observed having to lean into each other and residents to communicate and hear. - on 2/9/22 at 9:57 AM, Resident #136 stated they could not hear while the floor cleaner was going by. - on 2/9/22 at 9:59 AM, Resident #99 had a visitor in the dining room. The resident and their visitor were taken into the resident's room because the resident stated they could not hear over the cleaner. When interviewed on 2/15/22 at 11:10 AM, utility worker #8 stated they cleaned the floors with the auto scrubber in the hallway and that it was used daily on all floors. They stated they had not received any complaints about the noise because they would wait until the residents were done eating. Utility worker #8 stated there was no schedule for using the auto scrubber and they were not supposed to use the machine while people were eating. They stated that they would use the auto scrubber when breakfast was mostly over and there were only a couple of residents left in the dining room. They stated they had been told not to run the machine while residents were eating. Utility worker #8 stated that the auto scrubber was loud. They stated the auto scrubber was normally used between 10:00 AM and 11:00 AM and they would always ask the nurses if the auto scrubber could be started. When interviewed on 2/15/22 at 11:26 AM, the Regional Housekeeping Director stated the porter (utility worker) runs the auto scrubber and should go into the dining rooms after residents were done eating. The machine was loud so it should not be running during meals. 10NYCRR 415.29(j)(1)		