



Resources to Support Resident-Centered Advocacy

Presented by

Richard Mollot

Long Term Care Community Coalition

www.nursinghome411.org

+ Resources @ www.nursinghome411.org

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The screenshot shows the homepage of the Nursing Home 411 website. The browser window title is "Nursing Home 411 – Advancing quality, dignity & justice in long-term care - (Private Browsing)". The address bar shows "https://nursinghome411.org". The website header features the "LONG TERM CARE COMMUNITY COALITION" logo on the left, social media icons (Facebook, YouTube, Pinterest, Instagram, Twitter) in the center, and a "DONATE" button on the right. Below the header is a navigation menu with links: "Who We Are", "Learning Center", "Data Center", "News & Reports", and "LTC in NY". The main content area has a large banner image of an elderly man in a wheelchair looking out a window. Overlaid on the right side of the banner is the text "Advancing Quality, Dignity, and Justice" in large purple font, with a "LEARNING CENTER" button below it. Below the banner is a "Recent Posts" section. The first post is titled "Free Webinar" and features the "LONG TERM CARE COMMUNITY COALITION" logo. The second post is titled "LTCCC Alert: OSHA COVID-19 Inspection Identify Numerous Violations".

Nursing Home 411 – Advancing quality, dignity & justice in long-term care - (Private Browsing)

https://nursinghome411.org

Dictionary Thesaurus Percent Calc NH411 EveryAction eCFR - SNFs NYTimes Work Personal Violation Tracker | ... NYCCR - Residentia... Email & Office Vancouver Aquarium

LONG TERM CARE COMMUNITY COALITION

Who We Are Learning Center Data Center News & Reports LTC in NY

Advancing Quality, Dignity, and Justice

LEARNING CENTER

Recent Posts

Free Webinar

LONG TERM CARE COMMUNITY COALITION

LTCCC Alert: OSHA COVID-19 Inspection Identify Numerous Violations

+ Learning Center

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Learning Center

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Welcome to LTCCC's Learning Center. Below are our latest updates and materials. Click on the purple buttons to find fact sheets, webinars and other resources to support good care and resident-centered advocacy.

LTCCC Annual Symposium Identifying & Addressing Nursing Home Resident Abuse & Neglect

Monday, November 9, 2020
9:30am - 1:00pm (EST)

Thom O'Hanlon
Office of the NY State Attorney
General, Medicaid Fraud

Deborah Truhowsky
The Long Term Care
Community Coalition

Richard Mollot
The Long Term Care
Community Coalition

2020 Symposium: Identifying & Addressing Nursing Home Resident Abuse & Neglect

[Learning Center, LTC In NYS](#)

[Read More >](#)



LTCCC's 30th Anniversary Town Hall: "Where Do We Go From Here in Long Term Care?"

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+ Abuse, Neglect, and Crime Reporting Center

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Abuse, Neglect, and Crime Reporting Center

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Residents in nursing homes are typically frail. The majority are senior citizens, and many have dementia. By definition, they all need 24-hour a day skilled nursing services. Nevertheless, though they live in an institutional setting, it is crucial to keep in mind that residents retain all of the rights of people who live outside of a facility. This includes the right to live free of physical, emotional, verbal, and sexual abuse and the right to be treated with dignity. It also includes the right to have the same access to criminal justice as anyone living in the outside community.

Unfortunately, too often, when individuals go into a nursing home, society views them as having entered a separate world, where different rules apply. This is not true. To strengthen realization of vital protections for seniors in nursing homes, LTCCC undertook **a study to identify promising practices** that have been employed in different communities to address elder abuse, neglect, and crime in residential settings.


This pages features a selection of resources that are free to use, share, and adapt. We also recommend viewing and sharing the video below on the Minnesota Star Tribune's award-winning series on elder abuse.



ALMANAC

Star Tribune Series on Elder Abuse

Clip: Season 2018 Episode 12 | 6m 31s



ADDRESSING ABUSE, NEGLECT, AND SUSPICION OF CRIME AGAINST NURSING HOME RESIDENTS

LINK TO STATE AGENCY CONTACTS & COMPLAINT FORMS

LINK TO STATE MEDICAID FRAUD CONTROL UNITS

DEFINITIONS OF NURSING HOME ABUSE, NEGLECT, & CRIME

FORM FOR INVESTIGATING RESIDENT INJURIES OR SUSPICION OF CRIME

FORMS & TOOLS FOR RESIDENT-CENTERED ADVOCACY

+ Abuse, Neglect, and Crime Reporting Center: Links to State Agencies & MFCUs

Link to State Agency Complaint Forms

Information for nursing home residents, family members, and care givers - (Private Browsing)

https://www.medicare.gov/NursingHomeCompare/Re

Medicare.gov | Nursing Home Compare Home | Close window

Medicare.gov | Nursing Home Compare

The Official U.S. Government Site for Medicare

- About Nursing Home Compare
- About the data
- Resources**
 - Information for nursing home residents, family members, and care givers
- Information for nursing homes
- Glossary
- Help

Information for nursing home residents, family members, and care givers

This page has additional information related to nursing home care, and other resources for residents, their relatives, and care givers including a list of residents' rights and helpful websites.

Resident Rights

- [File a complaint & state agency contacts](#)
- [Helpful websites and publications](#)
- [Alternatives to nursing homes](#)

Resident Rights

Nursing home residents have certain rights and protections under the law. The nursing home must list and give all new residents a copy of these rights.

These resident rights include, but aren't limited to:

- The right to be treated with dignity and respect.
- The right to be informed in writing about services and fees before you enter the nursing home.
- The right to manage your own money or to choose someone else you trust to do this for you.
- The right to privacy, and to keep and use your personal belongings and property as long as it doesn't interfere with the rights, health, or safety of others.
- The right to be informed about your medical condition, medications, and to see your own doctor. You also have the right to refuse medications and treatments.
- The right to have a choice over your schedule (for example, when you get up and go to sleep), your activities and other preferences that are important to you.
- The right to an environment more like a home that maximizes your comfort and provides you with assistance to be as independent as possible.

Learn more about your [rights as a nursing home resident](#).

[Back to top](#)

File a complaint & state agency contacts

When should I file a complaint?

Link to State Medicaid Fraud Control Units

National Association of Medicaid Fraud Control Units - (Private Browsing)

https://www.namfcu.net/medicaid-fraud-control-units.php

NAMFCU Publications

National Association of Medicaid Fraud Control Units

Report Medicaid Fraud

NAMFCU » NAMFCU » Medicaid Fraud Control Units » Report Medicaid Fraud

For more information about the State Medicaid Fraud Control Unit, visit their website.

State	Website
Alabama	Medicaid Fraud Control Unit of Alabama
Alaska	Medicaid Fraud Control Unit of Alaska
Arizona	Medicaid Fraud Control Unit of Arizona
Arkansas	Medicaid Fraud Control Unit of Arkansas
California	Medicaid Fraud Control Unit of California
Colorado	Medicaid Fraud Control Unit of Colorado
Connecticut	Medicaid Fraud Control Unit of Connecticut

+ Abuse, Neglect, and Crime Reporting Center: LTCCC Report

MARCH 18, 2019

ADDRESSING ABUSE, NEGLECT, AND SUSPICION OF CRIME AGAINST NURSING HOME RESIDENTS POLICY CONSIDERATIONS & PROMISING PRACTICES

THE LONG TERM CARE COMMUNITY COALITION
WWW.NURSINGHOME411.ORG

Long Term Care Community Coalition | 1

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+ Abuse, Neglect, and Crime Reporting Center

Definitions of Abuse, Neglect, and Crime Against Nursing Home Residents

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Definitions of Abuse, Neglect, and Crime Against Nursing Home Residents

Abuse and neglect, including incidents that constitute a crime, too often impact the lives of people living in nursing homes. The persistence of these problems is due, in part, to a lack of understanding of the rights of residents and what must be reported to, and investigated by, the state survey agency and/or law enforcement.

The purpose of this fact sheet is to provide a summary of definitions and useful examples of abuse and neglect which should be reported and investigated. For more information and resources, visit the [Abuse, Neglect, & Crime Reporting Center](http://www.nursinghome411.org) at www.nursinghome411.org.

Abuse and Neglect

Definitions

- **Abuse** is “the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain, or mental anguish.”¹
- **Neglect** is the “failure to provide goods and services necessary to avoid physical harm, mental anguish, or mental illness.”²

Types of Abuse

- **Physical abuse** – Physical abuse is the infliction of pain or injury on a person. Some examples include slapping, pinching, shoving, rough handling, or inappropriately using drugs or physical restraints.
- **Psychological abuse** – Psychological abuse may include the inappropriate use of antipsychotic drugs, staff members not addressing resident needs in a timely/appropriate manner, and staff taking advantage of resident’s cognitively impaired state.
- **Emotional abuse** – Emotional abuse may include aggressive or hostile behavior/attitude towards a resident, staff speaking to residents with disrespect or contempt, and staff ignoring residents or leaving them socially isolated.
- **Sexual abuse** – Sexual abuse may include inappropriate sexual/physical contact and staff

+ Family & Ombudsman Resource Center

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Family & Ombudsman Resource Center

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Family & Ombudsman Resource Center

Welcome to our dedicated Family & LTC Ombudsman page. We will be updating it frequently with resources and tools that you can use to support your resident-centered advocacy.

You can sign up for updates by emailing info@ltccc.org or calling 212-385-0355.

You may also use LTCCC's Zoom video conference room to host family councils or family members meetings. [Click here to request an appointment.](#)

We would love to include you and support your efforts to improve care!

Joint Recommendations for Resident Visitation (September 2020)

Protect Voting Rights of Nursing Home Residents

FACT SHEETS ON CARE STANDARDS & RESIDENT RIGHTS

DEMENTIA CARE ADVOCACY TOOLKIT

SEARCH FOR THE STAFFING LEVELS IN YOUR NURSING HOME

HANDOUTS ON KEY NURSING HOME ISSUES

FAMILY COUNCIL ZOOM MEETING REQUEST

FORMS & TOOLS FOR RESIDENT-CENTERED ADVOCACY


TELL YOUR STORY

UPCOMING WEBINAR PROGRAMS



+ Forms & Tools for Resident-Centered Advocacy

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Forms & Tools For Resident-Centered Advocacy

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Forms & Tools For Resident-Centered Advocacy

The following forms and tools are free to use and share. They are available in both Word and PDF formats. Please choose the format which works best for you.

Word files:

RESIDENT CONCERN RECORD KEEPING FORM

RESIDENT ASSESSMENT WORKSHEET

RESIDENT PREFERENCES FORM

FAMILY COUNCIL MEETING NOTICE

RESIDENT COUNCIL MEETING NOTICE

RESIDENT COUNCIL MEETING AGENDA

FAMILY COUNCIL MEETING AGENDA

PDF files:

RESIDENT CONCERN RECORD KEEPING FORM

RESIDENT ASSESSMENT WORKSHEET

RESIDENT PREFERENCES FORM

FAMILY COUNCIL MEETING NOTICE

RESIDENT COUNCIL MEETING NOTICE

RESIDENT COUNCIL MEETING AGENDA

FAMILY COUNCIL MEETING AGENDA

+ Resident Preferences Form

Name: _____

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My Personal Preferences

Like everyone else, residents have preferences in respect to how they live their lives. Federal law requires that every residents' preferences are recognized, respected, and reflected in the care and services they receive. While living with other people inevitably results in some compromises, the facility must take meaningful steps to meet each resident's needs and preferences as an individual.

For example, Sam likes to eat meat. This does not mean that the facility must feed Sam filet mignon. However, it is required to provide tasty, appealing, and nutritious food at every meal, and should endeavor to regularly offer dishes that Sam enjoys. Offering Sam a cheese sandwich as a meal substitute on a regular basis is not appropriate.

Residents and families are encouraged to use this form to document preferences which can be shared with staff to foster person-centered care. This page provides basic information. The following pages provide more specifics.

PLEASE NOTE THAT THIS FORM IS TO PROVIDE INFORMATION ON PERSONAL PREFERENCES ONLY. IT IS NOT TO BE USED TO IDENTIFY A RESIDENT'S CLINICAL OR MEDICAL NEEDS, NOR DOES IT SUPPLANT PLANS OF CARE OR MEDICAL RECORDS.

A Little Bit About Me	
I prefer to be called:	
I like to wake up:	Naturally Around _____ o'clock
My preferred morning routine:	Is important to me Includes: _____
My bathing preferences: (check all that apply)	Bath Shower Sponge bath _____ (other or special notes)
My music/tv preferences:	TV _____ Music _____ I generally prefer quiet time in my room
Some things that I enjoy or find comforting:	

For additional information and resources, please visit www.nursinghome411.org.

Name: _____

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Get to Know Me	
I have lived in this facility since:	
My religious and cultural traditions are:	
An interesting fact about me is:	
People in whom I am interested:	<input type="checkbox"/> Spouse or partner _____ <input type="checkbox"/> Friends _____ <input type="checkbox"/> Children _____ <input type="checkbox"/> Grandchildren _____ <input type="checkbox"/> Other _____
My birthday is: (Write N/A if you prefer not to say)	
Some things I like:	
Some things I don't like:	
When I feel unwell or upset, I like people to:	
Favorite activities:	<input type="checkbox"/> Now _____ <input type="checkbox"/> In the past _____
Favorite food:	
Animals I like:	<input type="checkbox"/> Dogs <input type="checkbox"/> Cats <input type="checkbox"/> Other: _____ <input type="checkbox"/> I don't care for animals

For additional information and resources, please visit www.nursinghome411.org.

+ Record-Keeping Form for Resident Concerns

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Today's Date: _____

Record-Keeping Form For Resident Concerns

This form can be used to keep records of a problem or concern and how it is addressed by the facility. Keeping track of who you spoke to and when, what the response was, and what actions were taken to resolve the problem can strengthen your advocacy, both in the facility and beyond. This form can be used to facilitate conversations and follow-up with staff and administration, raise issues at resident or family council meetings, or support a complaint to a government agency.

Date When Issue Occurred or Was Discovered: _____

Issue:

People Involved or Witnesses (if any):

Staff Person(s) Spoken To:


Response/Plan of Action from Staff:

Actions Taken:

This form can be used by individual residents and families, as well as resident and family councils, to track concerns for discussion with facility staff, state surveyors, legislators, etc....

+ LTCCC Action Center

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Action Center

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New York State Action Alerts




[TELL YOUR STORY](#)

[STRENGTHEN ENFORCEMENT OF NEW YORK'S ADULT HOME REGULATIONS](#)

[URGE GOVERNOR CUOMO TO IMPLEMENT LTCCC'S COVID-19 EMERGENCY ACTION PLAN](#)

[INCREASE LONG TERM CARE OMBUDSMAN PROGRAM FUNDING IN NYS](#)

National Action Alerts



[TELL YOUR STORY](#)


[SPEAK OUT AGAINST EFFORTS TO WEAKEN OVERSIGHT OF NURSING HOMES](#)

[SPEAK OUT IN SUPPORT OF ASSISTED LIVING RESIDENTS](#)

[SPEAK OUT AGAINST WASTEFUL SPENDING IN NURSING HOMES](#)

[STAND UP FOR SAFE STAFFING](#)

Advocacy News & Resources



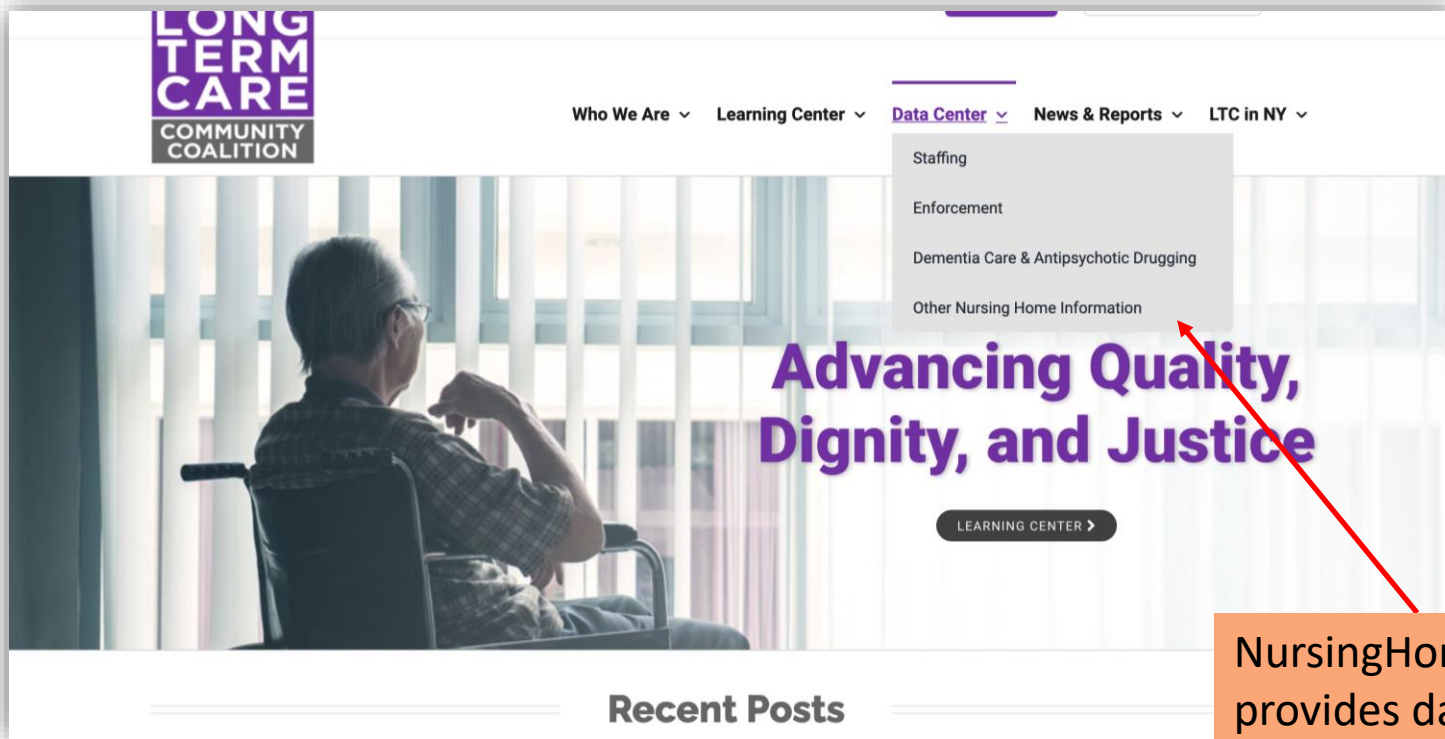
[SIGN UP FOR LTC NEWS & UPDATES](#)

[VISIT THE FAMILY & OMBUDSMAN RESOURCE CENTER](#)

[DEMENCIA CARE ADVOCACY TOOLKIT](#)

Contact your state and federal representatives and let them know that you are concerned about poor care, demeaning conditions, abuse, and neglect.

+ Accessing data on www.nursinghome411.org



NursingHome411.org provides data on:

- Staffing
- Enforcement
- Dementia Care
- Antipsychotic Drugging

+ Staffing data on www.nursinghome411.org

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Staffing

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Sufficient staffing is one of the most important indicators of a nursing home's quality and safety. Unfortunately, inadequate nursing home staffing is a widespread and persistent problem. Some nursing homes provide good care, ensuring that their facilities have enough qualified staff. However, in the absence of limits on profits and administrative expenses, too many nursing homes fail to allocate the resources necessary to maintain sufficient staffing.

To help the public find out about nursing home staffing in our communities, LTCCC publishes, on a quarterly basis, information on staffing for every nursing home in the country (that is in compliance with federal staff reporting requirements).

Nursing Home Update: Too Many Facilities Severely Understaffed Before COVID-19

May 21st, 2020 | [Media Alerts, News & Reports, Nursing Home Information, Staffing](#)

[Read More](#) >



Quick links to staffing information for all licensed facilities in the U.S.

[NURSING HOME STAFFING 2019 Q4](#)

[NURSING HOME STAFFING 2019 Q3](#)

[NURSING HOME STAFFING 2019 Q2](#)

[NURSING HOME STAFFING 2019 Q1](#)

Nursing Home Staffing 2019 Q4

Click on the links in the first column of the table

Sortable facility-level data on staffing based on auditable PBJ data. NH411 posts new data every quarter, when they are released by CMS, and maintains the historical data files (since 2017) for your reference.

+ Staffing data on www.nursinghome411.org

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Care Staff

AutoSave OFF NY-Staffing-2019-Q4.xlsx

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A1 State

State	Provider Name	City	County	MDS Census	RN Hours	LPN Hours	CNA Hours	Total Care Staffing Hou	Avg Total Staffing HPR	Avg RN Staffing HPR
NY	A HOLLY PATTERSON EXTENDED CARE FACILITY	UNIONDALE	Nassau	460.6	138.6	134.6	484.8	758.0	1.6	0.3
NY	AARON MANOR REHABILITATION AND NURSING CENTER	FAIRPORT	Monroe	131.0	32.7	104.7	263.3	400.7	3.1	0.2
NY	ABSOLUT CTR FOR NURSING & REHAB ALLEGANY L L C	ALLEGANY	Cattaraugus	36.7	19.7	26.2	60.6	106.5	2.9	0.5
NY	ABSOLUT CTR FOR NURSING & REHAB AURORA PARK L L C	EAST AURORA	Erie	310.2	86.0	287.4	603.7	977.2	3.2	0.3
NY	ABSOLUT CTR FOR NURSING & REHAB ENDICOTT L L C	ENDICOTT	Broome	152.2	39.7	145.0	318.8	503.5	3.3	0.3
NY	ABSOLUT CTR FOR NURSING & REHAB GASPORT L L C	GASPORT	Niagara	78.9	19.5	81.1	135.1	235.7	3.0	0.2
NY	ABSOLUT CTR FOR NURSING & REHAB THREE RIVERS L L C	PAINTED POST	Steuben	113.3	37.4	85.2	183.4	306.0	2.7	0.3
NY	ABSOLUT CTR FOR NURSING & REHAB WESTFIELD L L C	WESTFIELD	Chautauqua	111.9	42.6	97.8	180.1	320.5	2.9	0.4
NY	ACADIA CENTER FOR NURSING AND REHABILITATION	RIVERHEAD	Suffolk	133.7	57.0	150.7	281.2	488.9	3.7	0.4
NY	ACHIEVE REHAB AND NURSING FACILITY	LIBERTY	Sullivan	133.8	35.8	99.4	275.2	410.4	3.1	0.3
NY	ADIRA AT RIVERSIDE REHABILITATION AND NURSING	YONKERS	Westchester	108.3	98.6	78.7	250.1	427.4	3.9	0.9
NY	AFFINITY SKILLED LIVING AND REHABILITATION CENTER	OAKDALE	Suffolk	268.9	181.6	226.4	516.7	924.7	3.4	0.7
NY	ALICE HYDE MEDICAL CENTER	MALONE	Franklin	127.9	45.4	95.7	290.0	431.1	3.4	0.4
NY	ALPINE REHABILITATION AND NURSING CENTER	LITTLE FALLS	Herkimer	70.5	38.7	62.6	158.4	259.6	3.7	0.5
NY	AMSTERDAM NURSING HOME CORP (1992)	NEW YORK	New York	398.2	271.5	126.1	1098.1	1495.7	3.8	0.7
NY	ANDRUS ON HUDSON	HASTINGS ON H	Westchester	193.6	66.8	135.1	383.2	585.0	3.0	0.3
NY	APEX REHABILITATION & CARE CENTER	HUNTINGTON S	Suffolk	180.7	47.3	83.3	395.7	526.3	2.9	0.3
NY	ATRIUM CENTER FOR REHABILITATION AND NURSING	BROOKLYN	Kings	370.6	6.0	279.4	735.4	1020.8	2.8	0.0
NY	AUBURN REHABILITATION & NURSING CENTER	AUBURN	Cayuga	65.0	41.2	64.6	153.0	258.7	4.0	0.6
NY	AURELIA OSBORN FOX MEMORIAL HOSPITAL	ONEONTA	Otsego	125.3	40.6	100.4	287.6	428.6	3.4	0.3
NY	AUTUMN VIEW HEALTH CARE FACILITY L L C	HAMBURG	Erie	221.7	82.5	271.0	491.2	844.6	3.8	0.4
NY	AVON NURSING HOME L L C	AVON	Livingston	37.0	14.8	25.0	70.8	110.6	3.0	0.4
NY	BAINBRIDGE NURSING & REHABILITATION CENTER	BRONX	Bronx	195.1	66.5	119.7	407.5	593.7	3.0	0.3
NY	BAPTIST HEALTH NURSING AND REHABILITATION CENTER	SCOTIA	Schenectady	230.8	44.7	237.1	523.4	805.2	3.5	0.2
NY	BAYBERRY NURSING HOME	NEW ROCHELLE	Westchester	51.6	20.4	39.8	142.4	202.6	3.9	0.4
NY	BEACH GARDENS REHAB AND NURSING CENTER	FAR ROCKAWA	Queens	141.5	60.2	90.3	348.2	498.6	3.5	0.4

Direct Care Staff Contract Staff Non-Care Staff Notes & State Averages +

118%

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NY-Staffing-2019-Q4.xlsx

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	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
	Provider Name	City	County	MDS Census	Hours	Medical Director Hours	Pharmacist Hours	Dietician Hours	Hours Qualified Activities Professionals	Hours Other Activities Professionals	Total Hours Activities Staff	Average Resident Per Day	Hours Qualified Staff	Hours Social Work Staff	Hours Other Social Work Staff	Total Hours Staff	Average Social Work Staff Hours Per Resident
3	AARON MANOR REHABILITATION AND NURSING CENTER	FAIRPORT	Monroe	131.0	5.6	1.1	0.0	7.3	4.7	17.4	22.1	0.2	5.1	18.5	23.7	0.2	
4	ABSOLUT CTR FOR NURSING & REHAB ALLEGANY L L C	ALLEGANY	Cattaraugus	36.7	5.3	1.1	0.0	1.0	4.5	2.8	7.2	0.2	4.9	0.0	4.9	0.1	
5	ABSOLUT CTR FOR NURSING & REHAB AURORA PARK L L C	EAST AURORA	Erie	310.2	6.5	0.3	1.2	16.6	4.9	65.3	70.2	0.2	13.4	4.8	18.1	0.1	
6	ABSOLUT CTR FOR NURSING & REHAB ENDICOTT L L C	ENDICOTT	Broome	152.2	5.0	0.3	0.0	0.0	5.0	25.4	30.4	0.2	16.8	0.0	16.8	0.1	
7	ABSOLUT CTR FOR NURSING & REHAB GASPORT L L C	GASPORT	Niagara	78.9	5.2	0.6	0.0	3.9	1.5	11.2	12.7	0.2	4.8	0.0	4.8	0.1	
8	ABSOLUT CTR FOR NURSING & REHAB THREE RIVERS L L C	PAINTED POST	Steuben	113.3	4.5	0.6	0.0	5.6	5.7	10.9	16.6	0.1	9.5	0.0	9.5	0.1	
9	ABSOLUT CTR FOR NURSING & REHAB WESTFIELD L L C	WESTFIELD	Chautauqua	111.9	4.8	0.6	0.0	6.3	4.6	10.6	15.2	0.1	4.9	1.9	6.8	0.1	
10	ACADIA CENTER FOR NURSING AND REHABILITATION	RIVERHEAD	Suffolk	133.7	4.2	1.5	0.0	4.8	0.0	11.9	11.9	0.1	9.1	8.8	17.9	0.1	
11	ACHIEVE REHAB AND NURSING FACILITY	LIBERTY	Sullivan	133.8	8.5	0.0	0.0	1.8	5.1	17.8	22.9	0.2	0.0	9.4	9.4	0.1	
12	ADIRA AT RIVERSIDE REHABILITATION AND NURSING	YONKERS	Westchester	108.3	5.0	0.0	0.0	5.8	5.0	21.7	26.7	0.2	8.1	31.8	39.9	0.4	
13	AFFINITY SKILLED LIVING AND REHABILITATION CENTER	OAKDALE	Suffolk	268.9	0.0	0.0	0.0	10.3	0.0	2.1	2.1	0.0	11.7	0.0	11.7	0.0	
14	ALICE HYDE MEDICAL CENTER	MALONE	Franklin	127.9	5.0	0.0	0.7	0.0	0.0	13.9	13.9	0.1	10.1	0.0	10.1	0.1	
15	ALPINE REHABILITATION AND NURSING CENTER	LITTLE FALLS	Herkimer	70.5	5.0	0.0	0.0	1.2	5.1	9.5	14.6	0.2	5.4	0.0	5.4	0.1	
16	AMSTERDAM NURSING HOME CORP (1992)	NEW YORK	New York	398.2	4.1	2.0	2.0	17.0	1.7	26.2	27.9	0.1	28.5	0.0	28.5	0.1	
17	ANDRUS ON HUDSON	HASTINGS ON H	Westchester	193.6	4.5	0.9	0.0	8.3	0.0	0.0	0.0	0.0	13.9	0.0	13.9	0.1	
18	APEX REHABILITATION & CARE CENTER	HUNTINGTON S	Suffolk	180.7	9.6	0.0	0.0	7.5	4.1	32.9	37.0	0.2	8.8	0.0	8.8	0.0	
19	ATRIUM CENTER FOR REHABILITATION AND NURSING	BROOKLYN	Kings	370.6	5.4	0.0	0.0	11.4	7.8	44.5	52.3	0.1	27.1	0.0	27.1	0.1	
20	AUBURN REHABILITATION & NURSING CENTER	AUBURN	Cayuga	65.0	2.9	0.0	0.0	3.2	5.1	8.7	13.9	0.2	6.3	0.0	6.3	0.1	
21	AURELIA OSBORN FOX MEMORIAL HOSPITAL	ONEONTA	Otsego	125.3	5.5	1.5	1.0	5.7	5.0	12.1	17.2	0.1	9.6	0.0	9.6	0.1	
22	AUTUMN VIEW HEALTH CARE FACILITY L L C	HAMBURG	Erie	221.7	5.1	3.7	1.6	10.5	5.5	44.0	49.5	0.2	0.0	22.9	22.9	0.1	
23	AVON NURSING HOME L L C	AVON	Livingston	37.0	2.9	0.1	0.2	1.0	3.6	13.4	17.0	0.5	4.2	0.0	4.2	0.1	
24	BAINBRIDGE NURSING & REHABILITATION CENTER	BRONX	Bronx	195.1	12.4	1.2	0.0	10.3	15.8	6.3	22.0	0.1	9.9	1.9	11.9	0.1	
25	BAPTIST HEALTH NURSING AND REHABILITATION CENTER	SCOTIA	Schenectady	230.8	4.4	0.7	1.0	8.7	5.0	31.8	36.7	0.2	24.0	0.0	24.0	0.1	
26	BAYBERRY NURSING HOME	NEW ROCHELLE	Westchester	51.6	4.5	1.7	0.0	4.2	5.6	21.2	26.7	0.5	0.6	6.5	7.1	0.1	
27																	



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