



## Accessing Info on the Web

### **Recent Updates to Nursing Home Compare: Accessing Useful Information on Nursing Home Quality, Safety, and Staffing**

Presented by Richard Mollot, Long Term Care Community Coalition

[www.nursinghome411.org](http://www.nursinghome411.org)

## + What is the Long Term Care Community Coalition?

- **LTCCC:** Nonprofit organization dedicated to improving care & quality of life for the elderly & adult disabled in long term care (LTC). Home to the Hudson Valley LTC Ombudsman Program.
- **Our focus:** People who live in nursing homes & assisted living.
- **What we do:**
  - Policy analysis and systems advocacy in NYS & nationally;
  - Education of consumers and families, LTC Ombudsmen and other stakeholders.
- **Richard Molloy:** Joined LTCCC in 2002. Executive director since 2005.



## + What Will We Be Talking About TODAY?

- Looking up nursing homes on Nursing Home Compare.
- The strengths – and weaknesses – of the information provided.
- Understanding the 5-Star rating system for nursing homes.
- Tips on what to look for when evaluating a facility on-line.
- Changes underway to (hopefully) improve Nursing Home Compare.

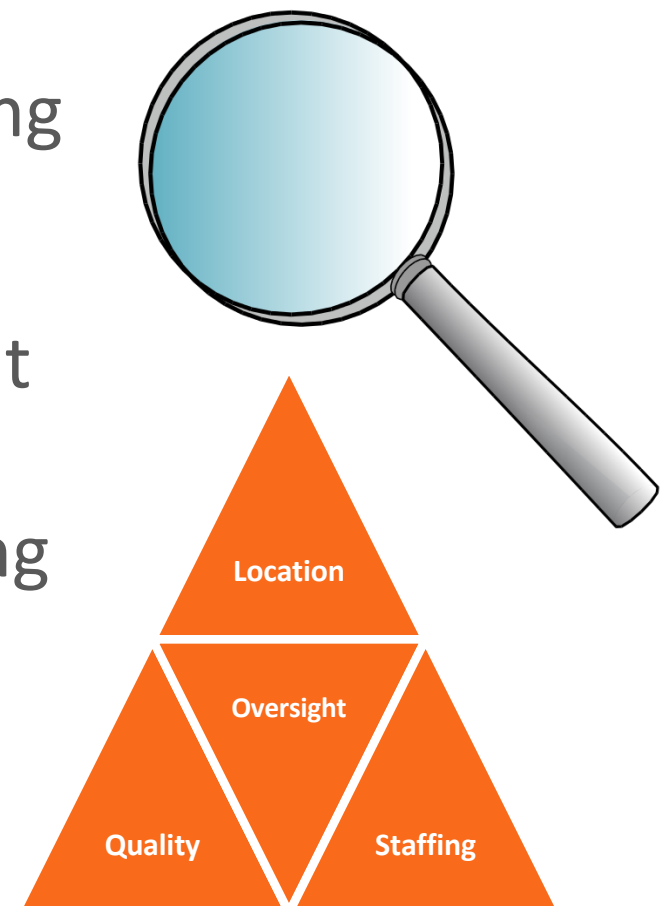


# Nursing Home Compare

# + NH Compare & the 5 Star Rating System: [www.medicare.gov/nursinghomecompare](http://www.medicare.gov/nursinghomecompare)

## Background

- Nursing Home Compare provides information on every licensed nursing home in the U.S.
- While it is not perfect, we consider it to be the most reliable and useful resource for information on a nursing home's quality.



# + Nursing Home Compare

[www.medicare.gov/nursinghomecompare](http://www.medicare.gov/nursinghomecompare)



# State Nursing Home Websites

# + Requirements for Every State Nursing Home Website

- (1) **Inclusive:** Include all skilled nursing facilities (SNFs) and nursing facilities (NFs) in the State.
- (2) **Accessible:** Be easily accessible from the main page of the website of both the State Medicaid agency and the State Survey Agency.
- (3) **Consumer Friendly:** Be written and conveyed in a manner that is welcoming and readily understandable to consumers and the public.
- (4) **Searchable:** Provide search capabilities that allow a consumer to identify any SNF and NF in the State by name and geographic location.
- (5) **Comprehensive:** The CMS Form 2567 survey results for each recertification survey and each complaint survey performed in the last three years should be available in viewable and downloadable form for each SNF and NF, in a manner consistent with industry standards (such as those developed by the National Institute of Standards and Technology), including portable document file (.pdf) or hyper text markup language (HTML) format.
- (6) **Include Plans of Correction:** For each recertification and complaint survey completed, provide the nursing facility or skilled nursing facility's plan of correction when available.
- (7) **Link to Federal Websites:** Link to CMS's Nursing Home Compare website. See also paragraph (c) of the enclosure for a discussion of Federal plans for making CMS Form 2567 data available.
- (8) **Link to State Websites:** Link to the State Long Term Care Ombudsman Program and, if applicable, a State Aging and Disability Resource Center (ARDC).
- (9) **Include Information about Alternative Services:** Provide links and information about alternative long term care services available in the State, including services provided under Home- and Community-based Service programs.
- (10) **Privacy Safeguards:** Must not contain any identifying information about the resident or complainant(s) in the text of the CMS 2567.



# + State Nursing Home Websites

Note: The following chart was devised by CMS in 2016. It is available at [www.cms.gov](http://www.cms.gov) (search for Memo #16-17-NH.)

State/Territory	State Health Website	State Health Department Main Phone Number	State website location to log complaints	Phone Number to file a complaint	CMS-2567 Location Link	CMS-2567 Availability	MS-2567 Accessibility	Navigation Notes to CMS-2567 Data	Updated Data	Plan of Correction	Enforcement Information- link provided if available	General Notes	Site Changes
Alabama	<a href="http://www.adph.org">www.adph.org</a>	800-252-1818	<a href="http://www.adph.org/HEALTHCARE/FACILITIES/Default.asp?ID=688">http://www.adph.org/HEALTHCARE/FACILITIES/Default.asp?ID=688</a>	800-356-9596	<a href="http://dph1.adph.state.al.us/Deficiencies/S(0u0b)z55kxybb45bvt20w/WDefault.aspx">http://dph1.adph.state.al.us/Deficiencies/S(0u0b)z55kxybb45bvt20w/WDefault.aspx</a>	yes; pdf	Accessible	www.adph.org - on left under Top 10 select "Health Care Facilities" > In the Health Care Facilities paragraph select link to "View Health Care Facility Deficiencies" > select "nursing home" under type of facility in search criteria	yes	yes - for some	no	Link to Nursing Home Compare available at: <a href="http://www.adph.org/HEALTHCARE/FACILITIES/index.asp?ID=749">http://www.adph.org/HEALTHCARE/FACILITIES/index.asp?ID=749</a>	No change.
Alaska	<a href="http://dhss.alaska.gov/">http://dhss.alaska.gov/</a>	907-334-2483	<a href="http://dhss.alaska.gov/dhcs/Pages/hfio/Complaint-form.aspx">http://dhss.alaska.gov/dhcs/Pages/hfio/Complaint-form.aspx</a>	907-334-2483	<a href="http://dhss.alaska.gov/dhcs/Pages/hfio/fac_LTC.aspx">http://dhss.alaska.gov/dhcs/Pages/hfio/fac_LTC.aspx</a>	yes; pdf for most recent survey only	Accessible	http://dhss.alaska.gov/ > on right select "Health Care Services" (under Health and Social Services) > Under Useful Links on right select "Health Facilities Certification" > on left under Facility Specific Information select "Long Term Care"	yes	yes	<a href="http://dhss.alaska.gov/dhcs/Pages/hfio/fac_LTC.aspx">http://dhss.alaska.gov/dhcs/Pages/hfio/fac_LTC.aspx</a> (in press release for one facility)	2567 data with POCs are now available for most recent standard survey only. Enforcement info also available in a press release for one facility but not the others that have enforcement actions. Link to Nursing Home Compare at: <a href="http://dhss.alaska.gov/dhcs/Pages/hfio/fac_LTC.aspx">http://dhss.alaska.gov/dhcs/Pages/hfio/fac_LTC.aspx</a>	No change.
Arizona	<a href="http://www.azdhs.gov">http://www.azdhs.gov</a>	602-542-1025	<a href="https://app.azdhs.gov/ls/online-complaint/LTCcomplaint.aspx">https://app.azdhs.gov/ls/online-complaint/LTCcomplaint.aspx</a>	602-364-2690	<a href="http://hsapps.azdhs.gov/ls/sod/SearchProv.aspx?type=LTC">http://hsapps.azdhs.gov/ls/sod/SearchProv.aspx?type=LTC</a>	yes; html table	Accessible	www.azdhs.gov > Under "A-Z Index" at the top select "N" > select "Nursing Home Licensing, Office of" > select "AZ Care Check" > Select Provider Type "Nursing Home"	yes	no	Can filter by enforcement actions at: <a href="http://hsapps.azdhs.gov/ls/sod/SearchProv.aspx?type=LTC">http://hsapps.azdhs.gov/ls/sod/SearchProv.aspx?type=LTC</a>	Citations listed in HTML format as pop-ups that are printable. Pop up note from 2567 table indicates that POC can be requested from the Dept of Health Services. Link to Nursing Home Compare from <a href="http://www.azdhs.gov/licensing/ltc-facilities/index.php?consumers-home">http://www.azdhs.gov/licensing/ltc-facilities/index.php?consumers-home</a>	No change.
Arkansas	<a href="http://www.humanservices.arkansas.gov">www.humanservices.arkansas.gov</a>	501-682-1001	<a href="http://humanservices.arkansas.gov/dms/Pages/otcConsumers.aspx#9">http://humanservices.arkansas.gov/dms/Pages/otcConsumers.aspx#9</a>	800-582-4887	<a href="http://humanservices.arkansas.gov/dms/Pages/lc/FacilitySearch.aspx">http://humanservices.arkansas.gov/dms/Pages/lc/FacilitySearch.aspx</a>	yes; pdf for some	Somewhat Accessible	www.humanservices.arkansas.gov > at top of page "A-Z index" select "N" > select "Nursing Homes" > on left select "Consumer Long Term Care Information" > under "Find a Long Term Care Facility" select "Long Term Care Facility Search by Name or Location" or "Long Term Care Facility Search by County"	no	no	Link to enforcement definitions (no facility data) at: <a href="http://humanservices.arkansas.gov/dms/Pages/otc/isolationReports.aspx">http://humanservices.arkansas.gov/dms/Pages/otc/isolationReports.aspx</a>	Provided link to enforcement information - definitions only, no facility specific data available. Some 2567 information available as a pdf after selecting the name of a facility. Links are located at the bottom of the page under "Related Documents." 2567s not available for all facilities and table displays all long term care facilities (including Assisted Living and Adult Daycare).	No change.
California	<a href="http://www.cdph.ca.gov">www.cdph.ca.gov</a>	916-558-1784 or 800-236-9747	<a href="https://hfics.cdph.ca.gov/LongTermCare/ConsumerComplaint.aspx">https://hfics.cdph.ca.gov/LongTermCare/ConsumerComplaint.aspx</a>	800-236-9747 or local CDPH district office numbers are listed at: <a href="http://www.cdph.ca.gov/Programs/LNC/Pages/LNCContact.aspx">http://www.cdph.ca.gov/Programs/LNC/Pages/LNCContact.aspx</a>	<a href="http://hfics.cdph.ca.gov/services/andFacilities.aspx">http://hfics.cdph.ca.gov/services/andFacilities.aspx</a>	yes; partial html table & pdf	Accessible	www.cdph.ca.gov > "Health Information" tab at top of site > select "Health Facilities Consumer Information System" > under "Find a facility" select "Click Here to Find a Facility" > select "Skilled Nursing Facility" > Search for facility	yes	yes	Yes - listed under each individual facility at: <a href="http://hfics.cdph.ca.gov/search.aspx?st=1">http://hfics.cdph.ca.gov/search.aspx?st=1</a>	Summary of number of deficiencies by scope/severity; also a description of the complaints and their resolution; there is a link to explanation of codes used to describe deficiencies. Links to Nursing Home Compare provided under each individual facility at: <a href="http://hfics.cdph.ca.gov/search.aspx?st=1">http://hfics.cdph.ca.gov/search.aspx?st=1</a>	Updated general notes with link to NHC available under each individual facility.
Colorado	<a href="http://www.cdph.state.co.us">http://www.cdph.state.co.us</a>	303-692-2000	<a href="https://www.colorado.gov/pacific/cdph/health-facilities-complaints">https://www.colorado.gov/pacific/cdph/health-facilities-complaints</a>	800-886-7689 ext 2442	<a href="http://www.hfemsd2.cdph.state.co.us/hfd2003/homebase.aspx?Fyp=&amp;ncl&amp;Do=srch">http://www.hfemsd2.cdph.state.co.us/hfd2003/homebase.aspx?Fyp=&amp;ncl&amp;Do=srch</a>	yes; html table	Somewhat Accessible	www.cdph.state.co.us/ > select "Services and Information" on top menu bar > select "Health" > select "Health Facilities" > Select "Find and Compare Facilities" > under "Find and Compare Facilities We Regulate" select option to search by city and county or name of facility.	yes	yes	no	SOD and POC is available in electronic format. Link to Nursing Home Compare website at: <a href="https://www.colorado.gov/pacific/cdph/find-and-compare-facilities">https://www.colorado.gov/pacific/cdph/find-and-compare-facilities</a>	No change.
Connecticut	<a href="http://www.ct.gov/dph">www.ct.gov/dph</a>	860-509-8000	<a href="http://www.ct.gov/dph/cwp/view.asp?a=3121&amp;q=387678">http://www.ct.gov/dph/cwp/view.asp?a=3121&amp;q=387678</a>	860-509-7400		no					<a href="http://www.ct.gov/dph/cwp/view.asp?a=3115&amp;q=477594">http://www.ct.gov/dph/cwp/view.asp?a=3115&amp;q=477594</a>	Enforcement actions listed as "Adverse Licensure actions" under Health Care Institutions on a quarterly basis and also under link to Healthcare Facility Regulatory Action Reports. Link to NHC at: <a href="http://www.ct.gov/dph/cwp/view.asp?a=3121&amp;q=387678&amp;dphNAV_GID=1821">http://www.ct.gov/dph/cwp/view.asp?a=3121&amp;q=387678&amp;dphNAV_GID=1821</a>	No change.
Delaware	<a href="http://dhss.delaware.gov">http://dhss.delaware.gov</a>	302-577-6661	<a href="http://dhss.delaware.gov/dhss/dlcrp/cireport.html">http://dhss.delaware.gov/dhss/dlcrp/cireport.html</a>	877-453-0012	<a href="http://dhss.delaware.gov/dhss/dlcrp/surveysnursinghomes.html">http://dhss.delaware.gov/dhss/dlcrp/surveysnursinghomes.html</a>	yes; pdf	Accessible	http://dhss.delaware.gov/dhss > under "services" on the left tab select " Long Term Care Residents Protection" > under "Information" left tab select "Survey Reports" > select "Nursing Homes and Intermediate Care Facilities for Persons with Intellectual Disabilities"	some	yes	<a href="http://dhss.delaware.gov/dhss/dlcrp/enfinfo.html">http://dhss.delaware.gov/dhss/dlcrp/enfinfo.html</a>	Enforcement link has definitions of enforcement actions with links to the laws and regulations but no facility specific enforcement actions. With 2567 data most surveys are from 2011-2012 but a few were from 2014 or 2015. Only most recent standard and complaint surveys are listed. Link to Nursing Home Compare at: <a href="http://dhss.delaware.gov/dhss/dlcrp/">http://dhss.delaware.gov/dhss/dlcrp/</a>	Updated General Notes with information about surveys, only most recent standard and complaint surveys are listed for each facility.
District of Columbia	<a href="http://doh.dc.gov">http://doh.dc.gov</a>	877-672-2174	<a href="http://app.doh.dc.gov/form/complaint_form.asp">http://app.doh.dc.gov/form/complaint_form.asp</a>	202-442-5833	<a href="http://doh.dc.gov/node/182492">http://doh.dc.gov/node/182492</a>	yes; pdf	Somewhat Accessible	http://doh.dc.gov/ > under "Services" header select "Health Care Facilities" > under "Health Care Facilities" select "Inspection Reports" > select "Nursing Homes" > choose nursing home	yes	yes	<a href="http://doh.dc.gov/service/enforcement-actions">http://doh.dc.gov/service/enforcement-actions</a>	Enforcement data available from May 2010 through March 2012.	No change.
Florida	<a href="http://ahca.myflorida.com/">http://ahca.myflorida.com/</a>	888-419-3456	<a href="https://apps.ahca.myflorida.com/hfci/">https://apps.ahca.myflorida.com/hfci/</a>	888-419-3456	<a href="http://www.floridhealthfinder.gov/facilitylocator/facloc.aspx">http://www.floridhealthfinder.gov/facilitylocator/facloc.aspx</a>	yes; html & pdf	Accessible	http://ahca.myflorida.com/ > select "Find a Facility" link at the bottom of main page > under Facility/Provider Locator select "Search by Facility Type/Location" > Under Facility/Provider type select "Nursing Home" > Select specific nursing home > Select individual nursing home then select "Inspection Reports"	yes	yes	Listed under individual facility information at: <a href="http://www.floridahealthfinder.gov/facilitylocator/ListFacilities.aspx">http://www.floridahealthfinder.gov/facilitylocator/ListFacilities.aspx</a>	Enforcement information available under individual facility information in "Legal Actions" section. Some POCs available under 2567 PDFs.	No change.
Georgia	<a href="http://www.health.state.ga.us/">www.health.state.ga.us/</a>	404-657-2700	<a href="http://dch.georgia.gov/hfr-file-complaint">http://dch.georgia.gov/hfr-file-complaint</a>	800-878-6442		no					no	Link to the Nursing Home Compare site at: <a href="http://www.dhr.state.ga.us">www.dhr.state.ga.us</a> > select Nursing Homes ( & any other criteria) > Select individual facility > choose "Inspection Reports Available?" if Yes this links to the Nursing Home Compare website. Also a link to NHC from <a href="http://www.gamp2care.info/">http://www.gamp2care.info/</a> after selecting inspection results under an individual facility.	No change.
Guam	<a href="http://www.dhss.guam.gov/">www.dhss.guam.gov/</a>	671-735-7382		671-735-7011		no					no		No change.
Hawaii	<a href="http://www.hawaii.gov/health">www.hawaii.gov/health</a>	808-586-4400	<a href="http://health.hawaii.gov/ohca/homs/medicare-section/">http://health.hawaii.gov/ohca/homs/medicare-section/</a>	808-692-7420	No specific link but can locate 2567 forms by searching SNF statement of deficiency	Yes, PDF for some	Not Accessible	Only accessible by entering "SNF statement of deficiency" in search box.	yes	yes, for some	no	Link to the Nursing Home Compare website at: <a href="http://health.hawaii.gov/ohca/home/medicare-section/">http://health.hawaii.gov/ohca/home/medicare-section/</a> and at: <a href="http://health.hawaii.gov/news/olokalohi/hawaii-best-nursing-homes-in-the-nation/">http://health.hawaii.gov/news/olokalohi/hawaii-best-nursing-homes-in-the-nation/</a> . 2567 forms with POCs are available from 2015 for a few facilities when using the search feature.	Added information about 2567 data and POCs now available using search feature. Updated general notes.

## + State Nursing Home Websites

<https://www.google.com/>



# Nursing Home Compare: Updates & Improvements

## + NH Compare: Updates & Improvements

### Staffing.

- In 2016, CMS began requiring nursing homes to report their staffing based on auditable, payroll-based journal (PBJ) data. These data were first made available to the public in November 2017 on a separate database. They are now included in Nursing Home Compare. **This is a significant improvement to the data component of the five-star rating system.**
- Staffing Domain Improvements – CMS is adjusting the thresholds for staffing ratings. Also, the threshold for the ‘number of days without a registered nurse (RN) onsite’ that triggers an automatic downgrade to one star was reduced from seven to four days.

In addition, as of April 2019, CMS ended the freeze on health inspection star ratings that went into place following the change to requirements for state surveys.

# + NH Compare: Updates & Improvements

## Quality Measures.

- We have long been concerned about the validity of QMs. A 2014 investigation in *The New York Times* found “that even nursing homes with a history of poor care rate highly in the areas that rely on self-reported data.”
- To address these concerns, CMS is now using the following in the Five-Star Quality Rating System:
  - Percentage of short-stay residents who were successfully discharged to the community;
  - Percentage of short-stay residents who have had an outpatient emergency department visit; and
  - Percentage of short-stay residents who were re-hospitalized after a nursing home admission.
- April 2019 Improvements:
  - Separate ratings for short- and long-stay quality measures to reflect specific indicators for these two subpopulations in nursing homes.
  - CMS revised the thresholds for ratings, adding a system for regular updates to thresholds every six months, and weighting and scoring individual QMs differently.
  - Added the long-stay hospitalization measure and a measure of long-stay emergency department (ED) transfers to the rating system.
  - Two measures from the Skilled Nursing Facility Quality Reporting Program (QRP) adopted to replace duplicative existing measures.

## + NH Compare: Icons Indicating Serious Problems

### Special Focus Facility Icon.



- The Special Focus Facility (SFF) Program was instituted by CMS to address some of the most poorly performing nursing homes in the country. According to CMS, these facilities have “[a] pattern of serious problems that has persisted over a long period of time.”
- Under the SFF Program, facilities are targeted for increased oversight with the expectation that they will either significantly improve or be terminated from the Medicare and Medicaid programs.
- In addition to the very small number of facilities in the country selected for the program, there is a list of SFF candidates, which are among those facilities identified as providing care that is also at an extremely poor level.

### New Abuse Icon.



- Four weeks ago (October 23, 2019), CMS announced the use of a new abuse icon.
- A facility’s listing will have the icon if it is cited with harm-level abuse deficiency within past year (G-I) or potential for harm deficiency within past 2 years (D-F).
- The facility’s health inspection rating is “capped at a maximum of two stars.”



Additional On-line Resources

# + Digging Deeper on NH Compare & Beyond: [www.data.medicare.gov](http://www.data.medicare.gov)

The screenshot shows a web browser window with the URL <https://data.medicare.gov/data/nursing-home-compare>. The page title is "Nursing Home Compare datasets". Below the title, there is a paragraph explaining that these are the official datasets used on the Medicare.gov Nursing Home Compare Website, provided by the Centers for Medicare & Medicaid Services. The page includes an "Announcements" section with three items: a quarterly update of Quality Measures data in May, fire safety inspection data being unavailable, and a link to get help using Data.Medicare.gov. There are three download buttons: "DOWNLOAD MICROSOFT ACCESS DATABASE NOW", "DOWNLOAD CSV FLAT FILES (REVISED) NOW", and "GET ARCHIVED DATA". Below these buttons, there is a table of datasets with columns for Name, Popularity, Type, and RSS. The table lists three datasets: "Deficiencies" (121,239 views), "Health Deficiencies" (62,982 views), and "Inspection Cycle 1 Deficiencies" (27,910 views).

Need help downloading data? [Get supporting documents](#)

## Nursing Home Compare datasets

These are the official datasets used on the Medicare.gov Nursing Home Compare Website provided by the Centers for Medicare & Medicaid Services. These data allow you to compare the quality of care at every Medicare and Medicaid-certified nursing home in the country, including over 15,000 nationwide.

**Announcements:** [See less](#)

- The quarterly update of the Quality Measures data will take place in May.
- Fire Safety Inspection data are still currently unavailable.
- [Get help using Data.Medicare.gov.](#)

[DOWNLOAD MICROSOFT ACCESS DATABASE NOW](#) [DOWNLOAD CSV FLAT FILES \(REVISED\) NOW](#) [GET ARCHIVED DATA](#)

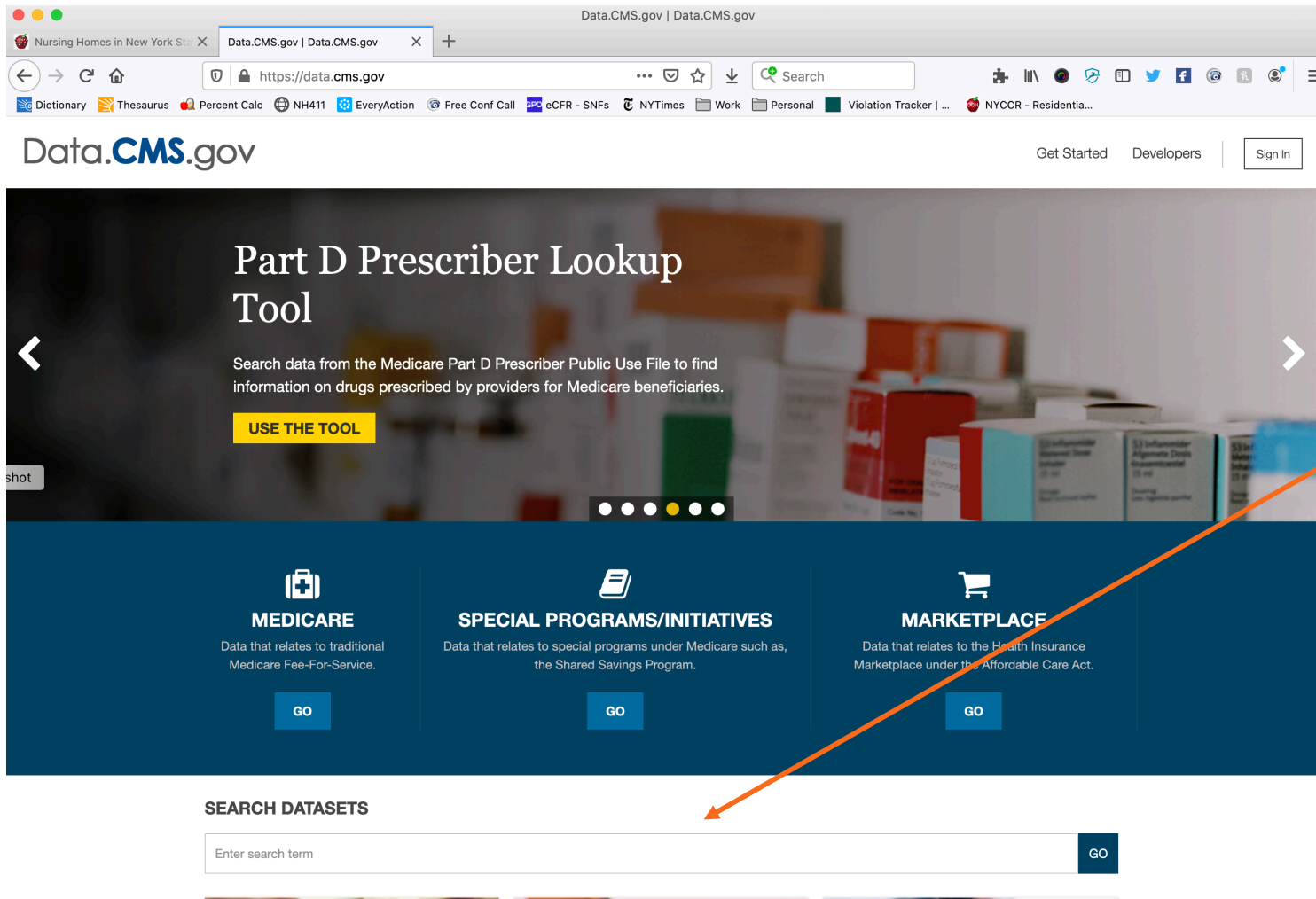
*Last updated on Apr 26, 2017* *Last updated on Apr 26, 2017*

Showing: Nursing Home Compare in category: All Categories Sort by: Most Relevant

Name	Popularity	Type	RSS
Deficiencies A list of all deficiencies currently listed on Nursing Home Compare, including the nursing home that received the deficiency, the associated inspection date, deficiency tag number, scope and severity, the current status of the deficiency and the correction date. Data are presented as one deficiency per row.	121,239 views		
Health Deficiencies A list of all health deficiencies currently listed on Nursing Home Compare.	62,982 views		
Inspection Cycle 1 Deficiencies	27,910 views		



# + Digging Deeper on NH Compare & Beyond: [www.data.cms.gov](http://www.data.cms.gov)



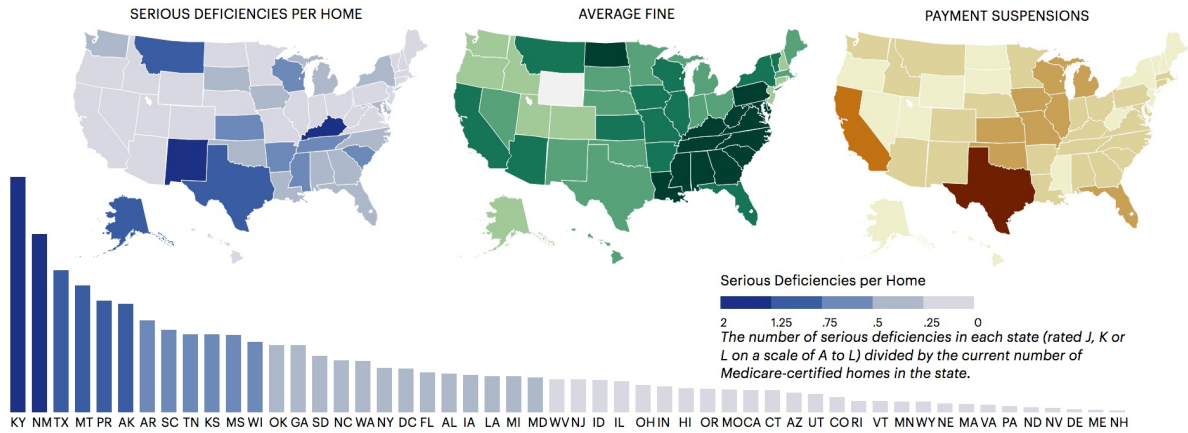
Search "PBJ" to find the payroll-based staffing data for all U.S. nursing homes.

# + Digging Deeper on NH Compare & Beyond: [www.propublica.org](http://www.propublica.org)

The screenshot shows a web browser window displaying the 'Nursing Home Inspect' tool on the ProPublica website. The browser's address bar shows the URL 'projects.propublica.org/nursing-homes/'. The page features a teal header with the ProPublica logo and a 'DONATE' button. The main heading is 'Nursing Home Inspect', followed by the authors 'By Charles Ornstein and Lena Groeger, ProPublica. Data updated February 2017.' Below this is a paragraph explaining the tool's purpose: 'Use this tool to compare nursing homes in a state based on the deficiencies cited by regulators and the penalties imposed in the past three years. You can also search over 60,000 nursing home inspection reports to look for trends or patterns. Here's our [updated guide](#) to making the most of this tool. | **Related Story:** [Two Deaths, Wildly Different Penalties: The Big Disparities in Nursing Home Oversight.](#)' A red arrow points to this text. The main content area is titled 'Inconsistent Penalties Across the Country' and includes a button that says 'Click on a state to see all homes in that state'. It features three choropleth maps: 'SERIOUS DEFICIENCIES PER HOME' (blue), 'AVERAGE FINE' (green), and 'PAYMENT SUSPENSIONS' (yellow/orange). Below the maps is a bar chart for 'Serious Deficiencies per Home' with a legend: 'The number of serious deficiencies in each state (rated J, K or L on a scale of A to L) divided by the current number of Medicare-certified homes in the state.' The x-axis of the bar chart lists state abbreviations: KY, NMTX, MT, PR, AK, AR, SC, TN, KS, MS, WI, OK, GA, SD, NC, WY, DC, FL, AL, IA, LA, MI, MD, WV, NJ, ID, IL, OH, IN, HI, OR, MO, CA, CT, AZ, UT, CO, RI, VT, MN, WY, NE, MA, VA, PA, ND, NV, DE, ME, NH. At the bottom, there is a search box for 'Search for Terms Inside Nursing Home Deficiency Reports' and an 'About this Data' section.

## Inconsistent Penalties Across the Country

Click on a state to see all homes in that state



### Search for Terms Inside Nursing Home Deficiency Reports

A keyword, city, or nursing home name

### About this Data

This app uses data from the U.S. Centers for Medicare and Medicaid Services. Fines are listed for the past three years if a home...

# + Digging Deeper on NH Compare & Beyond: [www.propublica.org](http://www.propublica.org)

**Nursing Home Inspect**  
Find Nursing Home Problems in Your State

Nursing Home Inspect » New York

## New York

**624** Homes  
**62** Homes with Serious Deficiencies  
**\$928K** in Penalties  
**7** Payment Suspensions

**Search for Terms Inside Nursing Home Deficiency Reports**

A keyword, city, or nursing home name

All States | All Severities | Search

Examples: choke, Sacramento, Graceland | Search Tips

Nursing Home Name	City	Serious Deficiencies	Fines	Payment Suspensions	Total Deficiencies
<a href="#">Medford Multicare Center For Living</a>	Medford	12	\$128,389		51
<a href="#">Cayuga Ridge Extended Care</a>	Ithaca	8	\$130,488		80
<a href="#">Waterfront Center For Rehabilitation &amp; Healthcare</a>	Buffalo	8			47
<a href="#">Diamond Hill Nursing &amp; Rehabilitation Center</a>	Troy	6			23
<a href="#">The Eleanor Nursing Care Center</a>	Hyde Park	6			38
<a href="#">Focus Rehabilitation And Nursing Center At Otsego</a>	Cooperstown	6			36

**About this Data**

This app uses data from the U.S. Centers for Medicare and Medicaid Services. Fines are listed for the past three years if a home has made partial or full payment (fines under appeal are not included). Information on deficiencies come from a home's last three inspection cycles, or roughly three years in total. **Special focus facilities**, or homes flagged for having a history of serious quality issues, are marked with an ● sign.

**Deficiencies By Severity In New York**  
(What do the severity ratings mean?)

B | 377  
C | 74  
D | 7,311  
E | 2,151  
F | 181

# + Digging Deeper on LTCCC's website: [www.nursinghome411.org](http://www.nursinghome411.org)

**LONG TERM CARE COMMUNITY COALITION**  
*Advancing Quality, Dignity & Justice*

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## Nursing Home Data & Information

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### Nursing Home Staffing 2019 Q2

Click on the links below to download easy-to-use files for each state. Each file includes information on: Each facility's direct care RN, LPN, and CNA staffing levels; Staffing levels for important non-nursing staff, including [...]

[Nursing Home Information, Staffing](#) [Read More >](#)

### Top Ten & Bottom Ten Nursing Homes for Each State 2019 Q2

Staffing is widely considered to be the most important indicator of a nursing home's safety and quality. This page provides the names of the top ten and bottom ten nursing homes in each state, [...]

[Nursing Home Information, Staffing](#) [Read More >](#)

### Mapping Information on Nursing Home Quality & Staffing

Mapping information on nursing home quality, staffing, or other data can be a very useful tool to visualize and compare the state of nursing home care in your state or community. This page provides [...]

- NURSING HOME STAFFING
- NURSING HOME ENFORCEMENT
- DEMENTIA CARE & ANTIPSYCHOTIC DRUGGING
- OTHER INFORMATION & DATA ON NURSING HOME QUALITY
- MAPPING INFORMATION ON NURSING HOME STAFFING & QUALITY

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- Visit us on the **Web** at [www.nursinghome411.org](http://www.nursinghome411.org).

## For LTC Ombudsmen in NY State

If you would like us to let your supervisor know that you attended this training program, please take the quick survey at:

[www.surveymonkey.com/r/ltccc-ltccop1](http://www.surveymonkey.com/r/ltccc-ltccop1).

## For Family Members in NY State

connect with the Alliance of NY Family Councils at [www.anyfc.org](http://www.anyfc.org) (or email [info@anyfc.org](mailto:info@anyfc.org)).



Questions?

Comments?

**Next Program:** December 21 at 1pm Eastern.

**Topic:** Do You Have the Right to Expect More?: A Review of Recent Federal Studies on Nursing Home Quality, Safety, and Oversight