

LONG TERM CARE COMMUNITY COALITION

Advancing Quality, Dignity & Justice

LTCCC Alert: Poorly Performing Nursing Homes in Massachusetts

BACKGROUND

Nursing homes must ensure that residents are receiving quality care and are protected from harm at all times. However, too many nursing homes fail to comply with the federal standards of care. For example, federal studies and data, as well as our own reports over the years, have indicated that most nursing homes do not have the levels of staffing necessary to meet the needs of typical nursing home residents, and that recurring health violations are common. In fact, the average U.S. nursing home has seven (7) violations of minimum health standards every year. Unfortunately, residents are at a greater risk of experiencing harm when such violations occur.

To help individuals and their families make good choices about nursing home care, the federal Centers for Medicare & Medicaid Services (CMS) rates nursing homes on a scale of one to five (one being the lowest, five the highest). While ratings are not always useful in identifying “good” nursing homes – many abuse and neglect deficiencies go undetected in facilities of all ratings – the existence of a low rating indicates that serious issues have been identified.

Sadly, too many nursing homes have been found to have persistent, serious problems. To help address this, CMS developed the Special Focus Facility (SFF) Program, in which facilities with an extremely poor record of resident safety and care are identified for intensified oversight and enforcement. The goal of the SFF Program is to ensure that these facilities develop and implement practices and protocols for lasting improvement within about two years or, if they are unable to do so, are terminated from participation in the Medicare/Medicaid programs. Unfortunately, the SFF Program is extremely limited: to just 88 facilities in the country (with only two in MA). Since not all facilities that qualify among the most poorly performing can be selected for the SFF Program, we recommend considering any facility with a one-star rating on Nursing Home Compare to be among the most poorly performing in the state.

The purpose of this alert is to provide information on nursing homes in Massachusetts that show evidence of extremely poor performance in caring for their residents as determined by three factors: (1) Being a Special Focus Facility, (2) Being a Special Focus Facility candidate; and/or (3) Having one-star in the federal Five-Star Quality Rating System. SFF candidates are facilities that are, essentially, in the pool for possible selection as an SFF when a current SFF graduates or is terminated. The following lists include the names and locations of these nursing homes. For the latest information on nursing home staffing, quality, and enforcement, please visit our [Nursing Home Information & Data](#) page on www.nursinghome411.org or sign-up for updates by emailing info@ltccc.org.

SPECIAL FOCUS FACILITIES: MASSACHUSETTS

Following are the SFFs in Massachusetts as of August 2019. A detailed description of all SFFs can be found on [CMS's monthly SFF list](#).

Facility Name	City	Most Recent Inspection	Number of Fines	Total Amount of Fines in Dollars	Months as an SFF	Reported Total Nurse Staffing Hours per Resident per Day	Reported RN Staffing Hours per Resident per Day
SWEET BROOK OF WILLIAMSTOWN OWN REHABILITATION & NCTR	WILLIAMSTOWN	6/18/19	2	293,622.00	7	3.3	0.6
WORCESTER HEALTH CENTER	WORCESTER	4/3/19	2	58,787.00	14	3.5	0.4

SFF CANDIDATE LIST: MASSACHUSETTS

The following list provides all nursing homes in Massachusetts that are candidates for the SFF Program as of August 2019.

Facility Name	City	Months as an SFF Candidate	Overall Rating	Health Inspection Rating	Quality Measures Rating	Staffing Rating
CARE ONE AT PEABODY	PEABODY	4		2	1	5
HIGHVIEW OF NORTHAMPTON	LEEDS	2		1	1	3
WAREHAM HEALTHCARE	WAREHAM	2		1	1	3
GARDEN PLACE HEALTHCARE	ATTLEBORO	4		1	1	1
NORTHWOOD REHABILITATION & HEALTHCARE CENTER	LOWELL	4		1	1	3

OXFORD REHABILITATION & HEALTH CARE CENTER, THE	HAVERHILL	4	1	1	2	3
WORCESTER REHABILITATION & HEALTH CARE CENTER	WORCESTER	4	1	1	1	3
CRAWFORD SKILLED NURSING AND REHABILITATION CENTER	FALL RIVER	4	1	1	2	2
MARLBOROUGH HILLS REHABILITATION & HLTH CARE CTR	MARLBOROUGH	4	1	1	1	2
JEWISH NURSING HOME OF WESTERN MASS	LONGMEADOW	22	1	1	2	2

ONE-STAR NURSING HOMES: MASSACHUSETTS

The following list provides information on nursing homes in Massachusetts that have a one-star rating, which is the lowest overall rating that a nursing home can receive. A one-star rating indicates that the nursing home shows evidence of significantly poor levels of care. The data were downloaded in August 2019 from Nursing Home Compare's data set, [Provider Info](#) (processing date: July 2019).

For a searchable/sortable version of this list, or to view one-star nursing homes in other states, please visit our [website](#).

Provider Name	Provider City	Overall Rating	Health Inspection Rating	Staffing Rating	QM Rating
FAIRVIEW COMMONS NURSING & REHABILITATION CENTER	GREAT BARRINGTON	1	1	3	4
WAKEFIELD CENTER	WAKEFIELD	1	2	3	1

OUR ISLAND HOME	NANTUCKET	1	3	1	1
KATHLEEN DANIEL NURSING AND REHABILITATION	FRAMINGHAM	1	1	1	1
HERITAGE HALL SOUTH	AGAWAM	1	1	3	1
SOUTHEAST HEALTH CARE CENTER	NORTH EASTON	1	1	3	2
MARLBOROUGH HILLS REHABILITATION & HLTH CARE CTR	MARLBOROUGH	1	1	2	1
WORCESTER REHABILITATION & HEALTH CARE CENTER	WORCESTER	1	1	3	1
HERMITAGE HEALTHCARE (THE)	WORCESTER	1	1	3	2
GARDEN PLACE HEALTHCARE	ATTLEBORO	1	1	3	1
PLYMOUTH REHABILITATION & HEALTH CARE CENTER	PLYMOUTH	1	1	2	1
FITCHBURG GARDENS FOR NURSING AND REHABILITATION	FITCHBURG	1	2	1	1
QUINCY HEALTH AND REHABILITATION CENTER LLC	QUINCY	1	1	2	3
ATTLEBORO HEALTHCARE	ATTLEBORO	1	2	3	1
HERITAGE HALL WEST	AGAWAM	1	1	3	2
PLYMOUTH HARBORSIDE HEALTHCARE	PLYMOUTH	1	1	3	3
MAPLEWOOD REHAB AND NURSING	AMESBURY	1	2	3	1

JEWISH NURSING HOME OF WESTERN MASS	LONGMEADOW	1	1	2	2
WESTBOROUGH HEALTHCARE	WESTBOROUGH	1	2	1	3
COUNTRY GARDENS SKILLED NRSNG & REHABILITATION CTR	SWANSEA	1	1	3	4
OXFORD REHABILITATION & HEALTH CARE CENTER, THE	HAVERHILL	1	1	3	2
BRENTWOOD REHABILITATION AND HEALTHCARE CTR (THE)	DANVERS	1	1	3	4
WEDGEMERE HEALTHCARE	TAUNTON	1	1	3	2
WINGATE AT WORCESTER	WORCESTER	1	2	2	1
BRANDON WOODS OF NEW BEDFORD	NEW BEDFORD	1	2	2	1
CHAPIN CENTER	SPRINGFIELD	1	2	1	3
HIGHVIEW OF NORTHAMPTON	LEEDS	1	1	3	3
WAREHAM HEALTHCARE	WAREHAM	1	1	3	3
STONEHEDGE HEALTH CARE CENTER	W ROXBURY	1	2	2	1
ROYAL NORWELL NURSING & REHABILITATION CENTER LLC	NORWELL	1	1	3	2
ROYAL WOOD MILL CENTER	LAWRENCE	1	1	3	1
WILMINGTON REHAB CENTER	WILMINGTON	1	1	3	3
MEDWAY COUNTRY MANOR SKILLED NURSING & REHABILITAT	MEDWAY	1	1	3	4
ROYAL MEADOW VIEW CENTER	NORTH READING	1	1	3	2

SARAH BRAYTON NURSING CARE CTR	FALL RIVER	1	1	3	3
CRAWFORD SKILLED NURSING AND REHABILITATION CENTER	FALL RIVER	1	1	2	2
FRANKLIN HEALTH AND REHABILITATION CENTER LLC	FRANKLIN	1	1	3	2
JESMOND NURSING HOME	NAHANT	1	2	1	4
SAVOY NURSING & REHAB CTR	NEW BEDFORD	1	1	3	2
CENTER FOR EXTENDED CARE AT AMHERST	AMHERST	1	1	3	2
SANCTA MARIA NURSING FACILITY	CAMBRIDGE	1	1	3	3
ROCKDALE CARE AND REHABILITATION CENTER	NEW BEDFORD	1	1	1	1
SOUTH DENNIS HEALTHCARE	SOUTH DENNIS	1	1	3	3
WEST NEWTON HEALTHCARE	WEST NEWTON	1	1	3	3
LEE HEALTHCARE	LEE	1	2	1	4
NORTHWOOD REHABILITATION & HEALTHCARE CENTER	LOWELL	1	1	3	3
PENACOOK PLACE, INC	HAVERHILL	1	1	3	3
TOWN AND COUNTRY HEALTH CARE CENTER	LOWELL	1	1	1	3
GOVERNORS CENTER	WESTFIELD	1	1	2	3
CARE ONE AT REDSTONE	EAST LONGMEADOW	1	1	3	3
PARSONS HILL REHABILITATION & HEALTH CARE CENTER	WORCESTER	1	1	2	2

WINGATE AT HARWICH	HARWICH	1	1	3	3
TREMONT HEALTH CARE CENTER	WAREHAM	1	2	2	1
WINGATE AT NEEDHAM	NEEDHAM	1	1	3	2
ST CAMILLUS HEALTH CENTER	WHITINSVILLE	1	1	1	4
BOURNE MANOR EXTENDED CARE FACILITY	BOURNE	1	1	3	2
DEDHAM HEALTHCARE	DEDHAM	1	1	3	1
REHABILITATION & NURSING CENTER AT EVERETT (THE)	EVERETT	1	1	3	3
ROYAL SANDALWOOD CENTER	OXFORD	1	1	3	1
MELROSE HEALTHCARE	MELROSE	1	1	3	2
MEDFORD REHABILITATION AND NURSING CENTER	MEDFORD	1	1	3	1
WEST REVERE HEALTH CENTER	REVERE	1	1	4	1
SUDBURY PINES EXTENDED CARE	SUDBURY	1	2	1	3
FALL RIVER HEALTHCARE	FALL RIVER	1	2	2	1
ELIOT CENTER FOR HEALTH & REHABILITATION	NATICK	1	1	3	1

LTCCC is a nonprofit organization dedicated to improving care and quality of life for residents in nursing homes and assisted living.

For more information on nursing home quality and staffing, please visit:

www.NursingHome411.org.