

LONG TERM CARE COMMUNITY COALITION

Advancing Quality, Dignity & Justice

LTCCC Alert: Poorly Performing Nursing Homes in Iowa

BACKGROUND

Nursing homes must ensure that residents are receiving quality care and are protected from harm at all times. However, too many nursing homes fail to comply with the federal standards of care. For example, federal studies and data, as well as our own reports over the years, have indicated that most nursing homes do not have the levels of staffing necessary to meet the needs of typical nursing home residents, and that recurring health violations are common. In fact, the average U.S. nursing home has seven (7) violations of minimum health standards every year. Unfortunately, residents are at a greater risk of experiencing harm when such violations occur.

To help individuals and their families make good choices about nursing home care, the federal Centers for Medicare & Medicaid Services (CMS) rates nursing homes on a scale of one to five (one being the lowest, five the highest). While ratings are not always useful in identifying “good” nursing homes – many abuse and neglect deficiencies go undetected in facilities of all ratings – the existence of a low rating indicates that serious issues have been identified.

Sadly, too many nursing homes have been found to have persistent, serious problems. To help address this, CMS developed the Special Focus Facility (SFF) Program, in which facilities with an extremely poor record of resident safety and care are identified for intensified oversight and enforcement. The goal of the SFF Program is to ensure that these facilities develop and implement practices and protocols for lasting improvement within about two years or, if they are unable to do so, are terminated from participation in the Medicare/Medicaid programs. Unfortunately, the SFF Program is extremely limited: to just 88 facilities in the country (with only two in IA). Since not all facilities that qualify among the most poorly performing can be selected for the SFF Program, we recommend considering any facility with a one-star rating on Nursing Home Compare to be among the most poorly performing in the state.

The purpose of this alert is to provide information on nursing homes in Iowa that show evidence of extremely poor performance in caring for their residents as determined by three factors: (1) Being a Special Focus Facility, (2) Being a Special Focus Facility candidate; and/or (3) Having one-star in the federal Five-Star Quality Rating System. SFF candidates are facilities that are, essentially, in the pool for possible selection as an SFF when a current SFF graduates or is terminated. The following lists include the names and locations of these nursing homes. For the latest information on nursing home staffing, quality, and enforcement, please visit our [Nursing Home Information & Data](https://www.nursinghome411.org) page on www.nursinghome411.org or sign-up for updates by emailing info@ltccc.org.

SPECIAL FOCUS FACILITIES: IOWA

Following are the SFFs in Iowa as of August 2019. A detailed description of all SFFs can be found on [CMS's monthly SFF list](#).

Facility Name	City	Most Recent Inspection	Number of Fines	Total Amount of Fines in Dollars	Months as an SFF	Reported Total Nurse Staffing Hours per Resident per Day	Reported RN Staffing Hours per Resident per Day
GLEN HAVEN HOME	GLENWOOD	3/13/19	2	125,868.00	30	4.2	0.6
TOUCHSTONE HEALTHCARE COMMUNITY	SIOUX CITY	3/21/19	4	123,873.00	22	2.7	0.7

SFF CANDIDATE LIST: IOWA

The following list provides all nursing homes in Iowa that are candidates for the SFF Program, as of August 2019.

Facility Name	City	Months as an SFF Candidate	Overall Rating	Health Inspection Rating	Quality Measures Rating	Staffing Rating
CASA DE PAZ HEALTH CARE CENTER	SIOUX CITY	4	2	1	2	4
FOUNTAIN WEST HEALTH CENTER	WEST DES MOINES	29	2	1	4	4
PREMIER ESTATES OF MUSCATINE	MUSCATINE	2	1	1	1	2
CARLISLE CENTER FOR WELLNESS AND REHAB	CARLISLE	3	1	1	2	3
CRESTVIEW ACRES	MARION	3	1	1	1	3
QHC WINTERSET NORTH, LLC	WINTERSET	4	1	1	1	4
CEDAR FALLS HEALTH CARE CENTER	CEDAR FALLS	4	1	1	1	3
IOWA CITY REHAB & HEALTH CARE	IOWA CITY	4	1	1	2	2

QHC FORT DODGE VILLA , LLC	FORT DODGE	27	1	1	1	3
PEARL VALLEY REHABILITATION & HEALTHCARE CENTER O	WASHINGTON	28	1	1	1	2

ONE-STAR NURSING HOMES: IOWA

The following list provides information on nursing homes in Iowa that have a one-star rating, which is the lowest overall rating that a nursing home can receive. A one-star rating indicates that the nursing home shows evidence of significantly poor levels of care. The data were downloaded in August 2019 from Nursing Home Compare's data set, [Provider Info](#) (processing date: July 2019).

For a searchable/sortable version of this list, or to view one-star nursing homes in other states, please visit our [website](#).

Provider Name	Provider City	Overall Rating	Health Inspection Rating	Staffing Rating	QM Rating
MISSISSIPPI VALLEY	KEOKUK	1	1	3	4
STRATFORD SPECIALTY CARE	STRATFORD	1	1	3	1
PARKVIEW CARE CENTER	FAIRFIELD	1	1	3	2
HAPPY SIESTA NURSING HOME	REMSEN	1	2	3	1
ELMWOOD CARE CENTRE	ONAWA	1	1	3	4
COUNTRYSIDE HEALTH CARE CENTER	SIOUX CITY	1	1	2	3
TIMELY MISSION NURSING HOME	BUFFALO CENTER	1	1	3	4
MANORCARE HEALTH SERVICES - WEST DES MOINES	WEST DES MOINES	1	1	3	2
FORT DODGE HEALTH AND REHABILITATION	FORT DODGE	1	1	3	4
UNIVERSITY PARK NURSING & REHABILITATION CENTER	DES MOINES	1	1	3	4
FLEUR HEIGHTS CENTER FOR WELLNESS AND REHAB	DES MOINES	1	1	1	2
PEARL VALLEY REHABILITATION AND HEALTHCARE CENTER	MUSCATINE	1	1	2	1
GOOD SAMARITAN SOCIETY - RED OAK	RED OAK	1	1	3	4
GOOD SAMARITAN SOCIETY - INDIANOLA	INDIANOLA	1	1	3	2
CEDAR FALLS HEALTH CARE CENTER	CEDAR FALLS	1	1	3	1

TRU REHAB OF GRINNELL	GRINNELL	1	1	3	3
ACCURA HEALTHCARE OF OGDEN, LLC	OGDEN	1	1	3	4
SOUTHERN HILLS SPECIALTY CARE	OSCEOLA	1	1	2	2
RIVERVIEW MANOR HEALTHCARE, LLC	PLEASANT VALLEY	1	1	3	3
AVOCA SPECIALTY CARE	AVOCA	1	1	4	1
REGENCY PARK NURSING & REHAB CENTER OF JEFFERSON	JEFFERSON	1	1	2	4
QHC WINTERSET NORTH, LLC	WINTERSET	1	1	4	1
URBANDALE HEALTH CARE CENTER	URBANDALE	1	1	3	4
CARLISLE CENTER FOR WELLNESS AND REHAB	CARLISLE	1	1	3	2
OAKLAND MANOR	OAKLAND	1	1	2	2
PREMIER ESTATES OF MUSCATINE	MUSCATINE	1	1	2	1
STRAWBERRY POINT LUTHERAN HOME	STRAWBERRY POINT	1	2	1	2
OAKVIEW NURSING AND REHABILITATION	BURLINGTON	1	1	1	3
ROWLEY MEMORIAL MASONIC HOME	PERRY	1	1	5	1
DONNELLSON HEALTH CENTER	DONNELLSON	1	1	1	1
GRANDVIEW HEIGHTS INC	MARSHALLTOWN	1	2	1	3
WEST RIDGE SPECIALTY CARE	KNOXVILLE	1	2	2	1
PEARL VALLEY REHABILITATION AND NURSING AT PRIMGHA	PRIMGHAR	1	1	3	1
IOWA CITY REHAB & HEALTH CARE	IOWA CITY	1	1	2	2
POLK CITY NURSING & REHABILITATION CENTER	POLK CITY	1	1	3	3
ROCK RAPIDS HEALTH CENTRE	ROCK RAPIDS	1	1	3	2
ARBOR SPRINGS OF WEST DES MOINES L L C	WEST DES MOINES	1	1		2
PEARL VALLEY REHABILITATION AND NURSING AT GOWRIE,	GOWRIE	1	1	1	4
WEST BRIDGE CARE & REHABILITATION	WINTERSET	1	3	1	1
CRESTVIEW NURSING & REHAB	WEBSTER CITY	1	1	3	2
PATTY ELWOOD CENTER	CRESCO	1	2	1	2
GARDEN VIEW CARE CENTER	SHENANDOAH	1	1	1	3
UNION PARK HEALTH SERVICES	DES MOINES	1	1	3	4
CLARKSVILLE SKILLED NURSING & REHAB CENTER	CLARKSVILLE	1	2	1	2
MANORCARE HEALTH SERVICES	WATERLOO	1	1	3	2
PLEASANT ACRES CARE CENTER	HULL	1	1	3	2
CRESTVIEW ACRES	MARION	1	1	3	1

LUTHERAN LIVING SENIOR CAMPUS	MUSCATINE	1	1	3	4
GRANGER NURSING & REHABILITATION CENTER	GRANGER	1	1	1	2
SUNNYCREST NURSING CENTER	DYSART	1	1	3	1
ACCURA HEALTHCARE OF KNOXVILLE, LLC	KNOXVILLE	1	1	4	1
BETTENDORF HEALTH CARE CENTER	BETTENDORF	1	1	3	4
GOLDEN AGE CARE CENTER	CENTERVILLE	1	1	3	1
WESTWOOD SPECIALTY CARE	SIOUX CITY	1	1	2	3
ALTOONA NURSING AND REHABILITATION CENTER	ALTOONA	1	1	2	2
QHC FORT DODGE VILLA , LLC	FORT DODGE	1	1	3	1
QHC HUMBOLDT SOUTH, LLC	HUMBOLDT	1	1	3	2
PEARL VALLEY REHABILITATION & HEALTHCARE CENTER O	WASHINGTON	1	1	2	1
QHC MITCHELLVILLE, LLC	MITCHELLVILLE	1	1	3	1
ACCORDIUS HEALTH AT ST MARY, LLC	DAVENPORT	1	1	2	4
BETHANY LIFE	STORY CITY	1	1	4	1
ACCURA HEALTHCARE OF NEWTON EAST, LLC	NEWTON	1	2	2	1
LUTHER MANOR COMMUNITIES	DUBUQUE	1	2	1	2
CLARION WELLNESS AND REHABILITATION CENTER	CLARION	1	1	3	3
REHABILITATION CENTER OF DES MOINES	DES MOINES	1	1	3	3
DENISON CARE CENTER	DENISON	1	1	2	4

LTCCC is a nonprofit organization dedicated to improving care and quality of life for residents in nursing homes and assisted living.

For more information on nursing home quality and staffing, please visit:

www.NursingHome411.org.