

# LONG TERM CARE COMMUNITY COALITION

*Advancing Quality, Dignity & Justice*

## **LTCCC Alert: Poorly Performing Nursing Homes in Pennsylvania**

Nursing homes provide essential care and services to individuals who are often very vulnerable and dependent on their facility to provide 24-hour a day care and monitoring. More than half of older adults will need nursing home care at some time. Because this care is so important, the public spends many millions of dollars a year both to pay for the majority of services nursing homes provide and to ensure that residents are safe and treated with dignity.

Unfortunately, despite this significant public need and investment, too many nursing homes fail to provide the good care and quality of life that every resident needs and deserves. This brief Alert provides information on Pennsylvania (PA) nursing homes with a very poor record of care, as identified by the federal government through the Special Focus Facility Program and the Centers for Medicare & Medicaid Services (CMS) Five-Star Quality Rating System for Nursing Homes.

**PA SPECIAL FOCUS FACILITIES.** The Special Focus Facility (SFF) Program is a federally mandated program in which facilities with an extremely poor record of resident safety and care are identified for intensified oversight and enforcement. The goal of the SFF Program is to ensure that these facilities develop and implement practices and protocols for lasting improvement within about two years or, if they are unable to do so, are terminated from participation in the Medicare/Medicaid programs.

### Important Notes:

- The SFF Program is extremely limited: to 88 facilities in the country and four (4) in PA. Since not all facilities that qualify as being among the most poorly performing in the country can be selected for the SFF Program, we recommend considering any facility with a one-star rating on Nursing Home Compare to be among the most poorly performing in the state. [See pages 3-5, below, for a list of one-star facilities in PA.] According to CMS, a one-star rating equates to “much below average” performance.
- Unfortunately, the SFF Program has a spotty record, with too many facilities “graduating” from the Program but thereafter, again, having serious problems. For example, there have been numerous facilities that have been in the SFF Program more than once. Given the known, extremely serious care problems associated with SFF designation, we believe that any recidivism in the SFF Program is completely unacceptable with respect to both resident safety and the integrity of the millions of taxpayer dollars that are supposed to be spent on care that meets – or exceeds – minimum standards. ***Simply put: Owners who demonstrate a recurring inability to meet minimum standards should neither be permitted to care for residents nor eligible to receive public funds. Poor care should not be rewarded.***

Information on the PA facilities in the SFF Program is on the next page.

**PA ONE-STAR NURSING HOMES.** This is the lowest rating possible and one which (as noted above) we consider to be of the most serious concern for residents, families, and the public. Following the list of SFFs is a chart listing, in alphabetical order, all PA facilities with a one-star federal rating for overall quality and care. Since the number of PA nursing homes selected for the SFF Program is limited to four, we recommend paying close attention to facilities with a one-star rating.

## Special Focus Facilities in PA (April 2018)

Following is information on the four Pennsylvania nursing homes which were designated as Special Focus Facilities as of April 2018. See <http://nursinghome411.org/cms-memo-list-of-us-special-focus-facilities-march-2018/> for the CMS memo which includes all US SFFs (updated March 15, 2018).

Notes on the Special Focus Facility Chart:

**Column 3:** A facility’s star ratings can range from one to five.

**Column 4 & 5:** This information is for federal fines and does not include state fines or other penalties which may have been imposed.

**Columns 6 & 7:** These are the daily averages for 2017Q3, based on payroll-based data reported to the federal government. This is the most recent quarter for which data are available (as of March 2018).

**Safe Staffing:** A landmark federal study in 2001 found that typical residents need a minimum of 4.1 hours of total care staff time per day, with 0.55 – 0.75 of RN care time, in order to achieve good clinical outcomes. That study did not significantly address the staff time needed to meet the important quality of life and dignity standards nursing homes are paid to achieve.

Provider Name	Provider City	Overall Rating	Number of Fines	Total Amount of Fines in Dollars	Facility Reported Total Care Staff Time per Resident per Day (2017Q3)	Facility Reported Registered Nurse Care Staff Time per Resident per Day (2017Q3)
MANORCARE HEALTH SERVICES-CHAMBERSBURG	CHAMBERSBURG	1	1	\$16,693.00	3.2	0.2
MOUNTAIN LAUREL NRC	CLEARFIELD	1	2	\$390,585.00	3.1	0.1
PEMBROOKE HEALTH AND REHABILITATION CENTER	WEST CHESTER	1	0	\$0.00	3.7	0
THE GROVE AT IRWIN	NORTH HUNTINGDON	1	1	\$127,042.00	3.7	0.7

## One-Star Nursing Homes in PA (April 2018)

Notes on the One-Star Nursing Home Chart:

**Lowest Rated Nursing Homes.** The chart provides, in alphabetical order, all PA nursing homes with a one-star overall rating on Nursing Home Compare as of April 2018 (data processed March 2018). As noted above, this is the lowest possible rating in the federal system.

**Additional Info Provided.** CMS star ratings for inspections, staffing, and quality measures are included.

**Troubling Self-Reported Data.** Though they share the worst rating possible for overall care and safety, remarkably 74 of the 116 facilities listed – about 63.7% – have a three-star or higher rating for “Quality Measures” (QMs). Importantly, the QMs are actually, for the most part, information that facilities self-report and which is posted on Nursing Home Compare without any auditing or verification for accuracy.

**Indefensible Industry Proposal.** AHCA, the nursing home industry lobby group, is proposing that Congress give additional money to nursing homes with three-stars for QMs (irrespective of their overall star rating or staffing levels), claiming that this indicates that they have “achieved quality.” **We urge Pennsylvania’s leaders to reject this proposal.** These facilities should not be awarded “incentives” out of taxpayer funds. They should be held accountable for any substandard care, abuse, or neglect taking place under their roofs.

## One-Star Nursing Homes in PA (April 2018)

(See <http://nursinghome411.org/one-star-nursing-homes-april-2018/> for a file of all US One-Star facilities. The file is free to download and is searchable and sortable by state, facility name, location, etc....)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
ABINGTON CREST HEALTH AND REHABILITATION CENTER	1267 SOUTH HILL ROADERIE, PA 1	1	1	2	1	2
ATHENS HEALTH AND REHABILITATION CENTER	200 SOUTH MAIN STATHENS, PA 1	1	1	4	2	2
AVALON SPRINGS PLACE	745 GREENVILLE ROADMERCER, P	1	1	4	1	2
BALA NURSING AND RETIREMENT CE	4001 FORD ROADPHILADELPHIA,	1	2	4	1	1
BALDWIN HEALTH CENTER	1717 SKYLINE DRIVEPITTSBURGH,	1	1	3	1	2
BARNES-KASSON COUNTY HOSPITAL	2872 TURNPIKE STREETSUSQUEHA	1	1	3	2	3
BERWICK RETIREMENT VILLAGE NRS	801 EAST 16TH STREETBERWICK, I	1	1	4	2	2
BRANDYWINE HALL	800 WEST MINER STREETWEST CH	1	1	3	2	3
BRIGHTON REHABILITATION AND WELLNESS CENTER	246 FRIENDSHIP CIRCLEBEAVER, F	1	1	3	2	2
BROAD ACRES HEALTH AND REHAB	1883 SHUMWAY HILL ROADWELL	1	1	3	2	2
BROAD MOUNTAIN HEALTH AND REHABILITATION CENTER	500 WEST LAUREL STREETFRACKV	1	1	3	1	2
BROOKMONT HEALTHCARE CENTER LLC	510 BROOKMONT DRIVEEFFORT, F	1	1	4	1	2
BROOKVIEW HEALTH CARE CENTER	2075 SCOTLAND AVENUECHAMBE	1	1	4	3	3
BROOMALL MANOR	43 CHURCH LANEBROOMALL, PA :	1	2	4	1	2
BROOMALL REHABILITATION AND NURSING CENTER	50 NORTH MALIN ROADBROOMAI	1	2	4	1	2
CARING HEART REHABILITATION AND NURSING CENTER	6445 GERMANTOWN AVENUEPHI	1	2	2	1	2
CENTRE CREST	502 EAST HOWARD STREETBELLEF	1	1	2	1	1
CHELTENHAM NURSING AND REHAB C	600 W CHELTENHAM AVENUEPHI	1	2	1	3	3
CHESTER VALLEY REHAB AND NURSING CENTER	283 EAST LANCASTER AVENUEMAI	1	2	3	1	1
CHESTNUT HILL LODGE HEALTH AND REHAB CTR	8833 STENTON AVENUEWYNDMC	1	1	2	3	2
CHESWICK REHABILITATION AND WELLNESS CENTER, LLC	3876 SAXONBURG BOULEVARDCH	1	1	1	3	3
CLEPPER MANOR	959 EAST STATE STREETSHARON, P	1	2	1	2	3
COLONIAL PARK CARE CENTER	800 KING RUSS ROADHARRISBUR	1	2	4	1	2
CREEKSIDE HEALTH AND REHABILITATION CENTER	45 NORTH SCOTT STREETCARBONI	1	1	4	1	2
DR ARTHUR CLIFTON MCKINLEY CTR	133 LAURELBROOKE DRIVEBROO	1	1	4	3	3
DUNMORE HEALTH CARE CENTER	1000 MILL STREETDUNMORE, PA :	1	1	4	1	2
EPWORTH HEALTHCARE AND REHABILITATION CENTER	951 WASHINGTON AVENUEUTYROM	1	1	3	2	2
FAIRVIEW CARE CENTER OF PAPERMILL ROAD	850 PAPERMILL ROADGLENSIDE, I	1	1	4	3	3
FALLING SPRING NURSING AND REHABILITATION CENTER	201 FRANKLIN FARM LANECHAME	1	1	4	1	2
FORBES CENTER FOR REHAB AND HEALTHCARE LLC	6655 FRANKSTOWN AVENUEPITT	1	1	3	2	2
FOREST PARK HEALTHCARE AND REHABILITATION CENTER	700 WALNUT BOTTOM ROADCARI	1	2	3	1	2
FOX SUBACUTE AT CLARA BURKE	251 STENTON AVENUEPLYMOUTH	1	2	1	3	3
FOX SUBACUTE AT MECHANICSBURG	120 SOUTH FILBERT STMECHANIC	1	1	1	3	3
FREY VILLAGE	1020 NORTH UNION STREETMIDD	1	1	2	3	3
GARDENS AT BLUE RIDGE, THE	3625 NORTH PROGRESS AVEHARF	1	1	1	1	2
GARDENS AT CAMP HILL, THE	46 ERFORD ROADCAMP HILL, PA 1	1	1	2	3	4
GARDENS AT MILLVILLE, THE	48 HAVEN LANEMILLVILLE, PA 17	1	1	3	1	2
GARDENS AT ORANGEVILLE, THE	200 BERWICK ROADORANGEVILLI	1	1	4	1	1
GARDENS AT SCRANTON, THE	824 ADAMS AVENUESCRANTON, F	1	1	2	2	2
GARDENS AT STROUD, THE	221 EAST BROWN STREETEAST STR	1	1	4	2	3
GARDENS AT TUNKHANNOCK, THE	30 VIRGINIA DRIVETUNKHANNOC	1	2	4	1	2
GARDENS AT WEST SHORE, THE	770 POPLAR CHURCH ROADCAMF	1	1	3	1	1
GARDENS AT WYOMING VALLEY, THE	50 N PENNSYLVANIA AVEWILKES B	1	1	1	3	3
GLENDALE UPTOWN HOME	7800 BUSTLETON AVENUEPHILAD	1	1	4	2	2
GREENLEAF NURSING HOME AND CON	400 SOUTH MAIN STREETDOYLEST	1	3	1	1	2
HAIDA HEALTHCARE AND REHABILITATION CENTER	THIRD AVENUE EXTENSION HASTI	1	1	2	2	3
HAMPTON HOUSE	1548 SANS SOUCI PARKWAYWILK	1	1	4	2	3

## One-Star Nursing Homes in PA (April 2018)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
HARMON HOUSE CARE CENTER	601 SOUTH CHURCH STREETMOU	1	1	3	2	3
HEARTHSIDE REHAB CENTER	450 WAUPELANI DRIVESTATE COL	1	1	1	3	2
HIGHLAND MANOR REHABILITATION AND NURSING CENTER	750 SCHOOLEY AVENUEEXETER, P	1	1	4	1	2
HILLSDALE PARK REHAB CENTER	383 MOUNTAIN VIEW DRIVEHILLS	1	1	2	2	2
HILLVIEW HEALTHCARE AND REHABILITATION CENTER	700 S CAYUGA AVENUEALTOONA,	1	1	2	1	2
HUNTINGDON PARK REHAB CENTER	1229 WARM SPRINGS AVENUEHU	1	1	3	2	3
JAMESON CARE CENTER	3349 WILMINGTON ROADNEW C	1	2	1	3	3
JULIA RIBAUDO EXTENDED CARE CENTER	1404 GOLF PARK DRIVELAKE ARIE	1	1	4	1	2
LACKAWANNA HEALTH AND REHAB CENTER	108 TERRACE DRIVEOLYPHANT, PA	1	1	3	1	1
LAURELWOOD CARE CENTER	100 WOODMONT ROADJOHNSTO	1	1	2	3	4
LECOM AT PRESQUE ISLE, INC	4114 SCHAPER AVENUEERIE, PA 1	1	2	1	2	2
LOYALHANNA CARE CENTER	535 MCFARLAND ROADLATROBE,	1	1	4	2	3
LUTHERAN HOME AT JOHNSTOWN, THE	807 GOUCHER STREETJOHNSTOW	1	1	4	2	4
MAJESTIC OAKS REHABILITATION AND NURSING CENTER	333 NEWTOWN ROADWARMINST	1	2	4	1	2
MANOR AT PENN VILLAGE, THE	51 ROUTESELINSGROVE, PA 1787	1	2	4	1	1
MANORCARE HEALTH SERVICES-CHAMBERSBURG	1070 STOUFFER AVENUECHAMBE	1	1	4	1	1
MANORCARE HEALTH SERVICES-POTTSVILLE	420 PULASKI DRIVEPOTTSVILLE, P	1	1	3	1	2
MANORCARE HEALTH SERVICES-WILLIAMSPORT NORTH	300 LEADER DRIVEWILLIAMSPOR	1	1	4	1	2
MANORCARE HEALTH SERVICES-YEADON	LANSDOWNEYEADON, PA 19050	1	2	4	1	2
MAPLE WINDS HEALTHCARE AND REHABILITATION, LLC	4112 SPRING HILL ROADPORTAGE	1	1	2	2	3
MEADOWVIEW REHABILITATION AND NURSING CENTER	9209 RIDGE PIKEWHITE MARSH, F	1	2	1	1	1
MEYERSDALE HEALTHCARE AND REHABILITATION CENTER	201 HOSPITAL DRIVEMEYERSDALE	1	1	2	1	2
MILTON REHABILITATION AND NURSING CENTER	743 MAHONING STREETMILTON, F	1	2	4	1	2
MOUNT CARMEL NURSING AND REHAB	2616 LOCUST GAP HIGHWAYMT C	1	2	2	1	2
MOUNTAIN CITY NURSING & REHABILITATION CENTER	403 HAZLE TOWNSHIP BOULEVAR	1	1	2	1	2
MOUNTAIN LAUREL NRC	700 LEONARD STREETCLEARFIELD	1	1	3	1	1
MOUNTAIN TOP HEALTHCARE AND REHABILITATION CENTER	185 SOUTH MOUNTAIN BOULEVAF	1	2	4	1	2
MOUNTAIN VIEW, A NURSING AND REHABILITATION CENTE	2050 TREVORTON ROADCOAL TOV	1	1	3	2	2
MOUNTAINVIEW SPECIALTY CARE CENTER	227 SAND HILL ROADGREENSBUR	1	1	3	1	2
MULBERRY HEALTHCARE AND REHABILITATION CENT	411 1 2 W MAHONING STREETPUI	1	1	2	1	2
NORRITON SQUARE NURSING AND REHABILITATION CENTER	1700 PINE STREETNORRISTOWN,	1	1	3	2	3
NUGENT CONVALESCENT HOME	500 CLARKSVILLE ROADHERMITA	1	2	1	2	2
OAK HILL NURSING AND REHAB CEN	827 GEORGES STATION ROADGREE	1	1	4	2	3
PARK AVENUE REHAB CENTER	14714 PARK AVE EXTENSIONMEAL	1	1	2	1	2
PATRIOT, A CHOICE COMMUNITY THE	495 WEST PATRIOT STREETSONER	1	1	2	3	3
PAVILION AT ST LUKE VILLAGE, THE	1000 STACIE DRIVEHAZLETON, PA	1	1	4	1	2
PEMBROOKE HEALTH AND REHABILITATION CENTER	1130 WEST CHESTER PIKEWEST CI	1	2	3	1	2
PENNKNOLL VILLAGE	208 PENNKNOLL ROADEVERETT, P	1	1	3	3	3
PLEASANT ACRES NURSING AND REHAB CENTER	118 PLEASANT ACRES RDYORK, PA	1	1	3	3	2
PLEASANT VALLEY MANOR, INC	4227 MANOR DRIVESTROUDSBUF	1	1	3	2	2
PREMIER AT SUSQUEHANNA FOR NURSING AND REHAB, LLC	990 MEDICAL ROADMILLERSBURG	1	1	4	1	2
PROSPECT PARK HEALTH AND REHABILITATION CENTER	815 CHESTER PIKEPROSPECT PAR	1	1	4	2	2
RIDGEVIEW HEALTHCARE AND REHABILITATION CENTER	30 FOURTH AVENUECURWENSUIL	1	1	3	1	2
RIVERSIDE REHABILITATION AND NURSING CENTER	500 WEST HOSPITAL STREETTAYLO	1	1	3	1	1
RIVERWOODS	3201 RIVER ROADLEWISBURG, PA	1	1	2	3	2
ROLLING HILLS HEALTHCARE AND REHABILITATION CENTER	17350 OLD TURNPIKE ROADMILL	1	2	2	1	2
ROSE VIEW CENTER	1201 RURAL AVENUEWILLIAMSP	1	1	4	2	3

## One-Star Nursing Homes in PA (April 2018)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
SCENERY HILL HEALTHCARE AND REHABILITATION CENTER	680 LIONS HEALTH CAMP RDINDI	1	1	2	2	4
SCRANTON HEALTH CARE CENTER	2933 MCCARTHY STREETS CRANTC	1	2	4	1	1
SHIPPENSBURG HEALTH CARE CENTER	121 WALNUT BOTTOM ROADSHIP	1	1	3	2	3
SIEMONS' LAKEVIEW MANOR NURSING AND REHAB CTR	228 SIEMON DRIVESOMERSET, PA	1	1	2	1	2
SOMERTON CENTER	650 EDISON AVENUEPHILADELPH	1	1	3	2	4
SPIRITRUST LUTHERAN THE VILLAGE AT GETTYSBURG	1075 OLD HARRISBURG ROADGET	1	2	4	1	1
SPRING CREEK REHABILITATION AND NURSING CENTER	1205 SOUTH 28TH STREETHARRIS	1	1	1	1	1
ST FRANCIS CENTER FOR REHABILITATION & HEALTHCARE	1412 LANSDOWNE AVENUE DARB	1	1	4	1	1
ST MARTHA CENTER FOR REHABILITATION & HEALTHCARE	470 MANOR AVEDOWNTOWN	1	1	4	3	4
STENTON CARE AND REHABILITATION CENTER	7310 STENTON AVENUEPHILADEL	1	1	4	2	2
STONEBRIDGE HEALTH AND REHAB CENTER	102 CHANDRA DRIVEDUNCANNO	1	1	3	3	3
SUSQUEHANNA VALLEY NURSING & REHABILITATION CENTER	745 CHIQUES HILL ROADCOLUMB	1	1	4	3	2
THE GROVE AT IRWIN	249 MAUS DRIVENORTH HUNTING	1	1	2	3	4
THE GROVE AT LATROBE	576 FRED ROGERS DRIVE LATROBE	1	1	2	1	1
TIMBER RIDGE HEALTH CENTER	1555 EAST END BOULEVARD PLAIT	1	1	4	1	1
TRANSITIONS HEALTHCARE NORTH HUNTINGDON	8850 BARNES LAKE ROADNORTH I	1	1	3	2	4
TRANSITIONS HEALTHCARE WASHINGTON PA	90 HUMBERT LANEWASHINGTON,	1	2	2	1	2
WEATHERWOOD HEALTHCARE AND REHABILITATION CENTER	1000 EVERGREEN AVENUEWEATH	1	1	4	1	1
WESTGATE HILLS REHABILITATION AND NURSING CTR	2050 OLD WEST CHESTER PIKEHA	1	3	1	1	1
WESTMORELAND MANOR	2480 SOUTH GRAND BLVDGREENS	1	1	2	3	4
WILLIAM PENN CARE CENTER	2020 ADER ROADJEANNETTE, PA 1	1	1	2	2	3
WOODLAND PARK REHAB CENTER	18889 CROGHAN PIKEORBISONIA	1	1	4	1	2

LTCCC is a nonprofit organization dedicated to improving care and quality of life for residents in nursing homes and assisted living. For more information on nursing home quality and staffing, please visit our website: [www.nursinghome411.org](http://www.nursinghome411.org).