

LONG TERM CARE COMMUNITY COALITION

Advancing Quality, Dignity & Justice

LTCCC Alert: Poorly Performing Nursing Homes in Ohio

Nursing homes provide essential care and services to individuals who are often very vulnerable and dependent on their facility to provide 24-hour a day care and monitoring. More than half of older adults will need nursing home care at some time. Because this care is so important, the public spends many millions of dollars a year both to pay for the majority of services nursing homes provide and to ensure that residents are safe and treated with dignity.

Unfortunately, despite this significant public need and investment, too many nursing homes fail to provide the good care and quality of life that every resident needs and deserves. This brief Alert provides information on Ohio (OH) nursing homes with a very poor record of care, as identified by the federal government through the Special Focus Facility Program and the Centers for Medicare & Medicaid Services (CMS) Five-Star Quality Rating System for Nursing Homes.

OH SPECIAL FOCUS FACILITIES. The Special Focus Facility (SFF) Program is a federally mandated program in which facilities with an extremely poor record of resident safety and care are identified for intensified oversight and enforcement. The goal of the SFF Program is to ensure that these facilities develop and implement practices and protocols for lasting improvement within about two years or, if they are unable to do so, are terminated from participation in the Medicare/Medicaid programs.

Important Notes:

- The SFF Program is extremely limited: to 88 facilities in the country and five (5) in OH. Since not all facilities that qualify as being among the most poorly performing in the country can be selected for the SFF Program, we recommend considering any facility with a one-star rating on Nursing Home Compare to be among the most poorly performing in the state. [See pages 3-5 for a list of one-star facilities in OH.] According to CMS, a one-star rating equates to “much below average” performance.
- Unfortunately, the SFF Program has a spotty record, with too many facilities “graduating” from the Program but thereafter, again, having serious problems. For example, there have been numerous facilities that have been in the SFF Program more than once. Given the known, extremely serious care problems associated with SFF designation, we believe that any recidivism in the SFF Program is completely unacceptable with respect to both resident safety and the integrity of the millions of taxpayer dollars that are supposed to be spent on care that meets – or exceeds – minimum standards. ***Simply put: Owners who demonstrate a recurring inability to meet minimum standards should neither be permitted to care for residents nor eligible to receive public funds. Poor care should not be rewarded.***

Information on the OH facilities in the SFF Program is on the next page.

OH ONE-STAR NURSING HOMES. This is the lowest rating possible and one which (as noted above) we consider to be of the most serious concern for residents, families, and the public. Following the list of SFFs is a chart listing, in alphabetical order, all OH facilities with a one-star federal rating for overall quality and care. Since the number of OH nursing homes selected for the SFF Program is limited to five, we recommend paying close attention to facilities with a one-star rating.

Special Focus Facilities in OH (April 2018)

Following is information on the five Ohio nursing homes which were designated as Special Focus Facilities as of April 2018. See <http://nursinghome411.org/cms-memo-list-of-us-special-focus-facilities-march-2018/> for the CMS memo which includes all US SFFs (updated March 15, 2018).

Notes on the Special Focus Facility Chart:

Column 3: A facility’s star ratings can range from one to five.

Column 4 & 5: This information is for federal fines and does not include state fines or other penalties which may have been imposed.

Columns 6 & 7: These are the daily averages for 2017Q3, based on payroll-based data reported to the federal government. This is the most recent quarter for which data are available (as of March 2018).

Safe Staffing: A landmark federal study in 2001 found that typical residents need a minimum of 4.1 hours of total care staff time per day, with 0.55 – 0.75 of RN care time, in order to achieve good clinical outcomes. That study did not significantly address the staff time needed to meet the important quality of life and dignity standards nursing homes are paid to achieve.

Provider Name	Provider City	Overall Rating	Number of Fines	Total Amount of Fines in Dollars	Facility Reported Total Care Staff Time per Resident per Day (2017Q3)	Facility Reported Registered Nurse Care Staff Time per Resident per Day (2017Q3)
ARBORS EAST SUBACUTE AND REHAB CTR	COLUMBUS	2	2	\$21,416.00	3.5	0.2
CONTINUING HEALTHCARE OF GAHANNA	GAHANNA	2	2	\$156,683.00	Failed to report	Failed to report
EASTLAND HEALTH CARE AND REHABILITATION CENTER	COLUMBUS	2	3	\$90,427.00	3.2	0.3
MARIETTA CENTER	MARIETTA	1	2	\$85,378.00	3.2	0.4
VALLEY OAKS CARE CENTER	EAST LIVERPOOL	1	4	\$129,702.00	2.7	0.1

One-Star Nursing Homes in OH (April 2018)

Notes on the One-Star Nursing Home Chart:

Lowest Rated Nursing Homes. The chart provides, in alphabetical order, all OH nursing homes with a one-star overall rating on Nursing Home Compare as of April 2018 (data processed March 2018). As noted above, this is the lowest possible rating in the federal system.

Additional Info Provided. CMS star ratings for inspections, staffing, and quality measures are included.

Troubling Self-Reported Data. Though they share the worst rating possible for overall care and safety, remarkably 75 of the 130 facilities listed – about 57.6% – have a three-star or higher rating for “Quality Measures” (QMs). Importantly, the QMs are actually, for the most part, information that facilities self-report and which is posted on Nursing Home Compare without any auditing or verification for accuracy.

Indefensible Industry Proposal. AHCA, the nursing home industry lobby group, is proposing that Congress give additional money to nursing homes with three-stars for QMs (irrespective of their overall star rating or staffing levels), claiming that this indicates that they have “achieved quality.” **We urge Ohio’s leaders to reject this proposal.** These facilities should not be awarded “incentives” out of taxpayer funds. They should be held accountable for any substandard care, abuse, or neglect taking place under their roofs.

One-Star Nursing Homes in OH (April 2018)

(See <http://nursinghome411.org/one-star-nursing-homes-april-2018/> for a file of all US One-Star facilities. The file is free to download and is searchable and sortable by state, facility name, location, etc....)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
ADDISON HEIGHTS HEALTH AND REHABILITATION CENTER	3600 BUTZ RDMAUMEE, OH 4	1	2	1	2	3
ARBORS AT FAIRLAWN THE	575 S CLEVELAND MASSILLO	1	1	2	2	3
ARBORS AT GALLIPOLIS	170 PINECREST DRIVEGALLIP	1	1	3	3	4
ARBORS AT MARIETTA	400 SEVENTH STREETMARIET	1	1	4	3	3
ARBORS AT POMEROY	36759 ROCKSPRINGS ROADP	1	1	3	3	3
ARBORS AT WOODSFIELD	37930 AIRPORT ROADWOOD	1	1	4	3	3
ARBORS WEST	375 WEST MAIN STREETWEST	1	1	2	2	3
AUTUMN YEARS NURSING CENTER	580 EAST WASHINGTON STRE	1	1	4	3	4
AVENUE CARE AND REHABILITATION CENTER, THE	4120 INTERCHANGE CORPOR	1	1	1	2	4
BEEGHLI OAKS CENTER FOR REHABILITATION & HEALING	6505 MARKET STREETYOU	1	1	3	3	3
BELMONT MANOR	51999 GUIRINO DRIVEST CLA	1	1	2	N/A	N/A
BEST CARE NURSING & REHAB CTR	2159 DOGWOOD RIDGE ROA	1	1	4	3	3
BLUE ASH CARE CENTER	4900 COOPER ROADCINCINN	1	1	3	2	2
BROADWAY CARE CENTER OF MAPLE HEIGHTS	16231 BROADWAYMAPLE HE	1	1	3	3	3
BRYAN CENTER	1104 WESLEY AVENUEBRYAN	1	2	4	1	2
BUTLER COUNTY CARE FACILITY	1800 PRINCETON ROADHAM	1	2	3	1	2
CANDLEWOOD PARK HEALTHCARE CEN	1835 BELMORE AVEEAST CLE	1	1	4	3	3
CENTERBURG POINTE	4531 COLUMBUS ROADCENT	1	2	4	1	2
CENTERBURG RESPIRATORY & SPECIALTY REHAB CTR	212 FAIRVIEW AVENUECENTE	1	1	2	3	4
CIRCLE OF CARE	1985 EAST PERSHING STREET	1	1	1	4	3
CITYVIEW NURSING & REHAB CTR	6606 CARNEGIE AVECLEVELA	1	2	4	1	2
CLIFTON CARE CENTER	625 PROBASCO STREETCINCII	1	1	3	2	2
COLUMBUS COLONY ELDERLY CARE	1150 COLONY DRIVEWESTER	1	1	3	1	1
CONCORD CARE CENTER OF TOLEDO	3121 GLANZMAN RDTOLEDO	1	2	4	1	2
CONVALARIUM AT INDIAN RUN THE	6430 POST RDDUBLIN, OH 4:	1	1	2	3	4
COUNTRY CLUB RETIREMENT CTR IV	55801 CONNO-MARA DRIVEE	1	1	3	2	4
COUNTRY LANE GARDENS REHAB & NURSING CTR	7820 PLEASANTVILLE ROADP	1	1	4	2	4
COURT HOUSE MANOR	555 NORTH GLENN AVEWASH	1	2	2	1	1
COVINGTON CARE CENTER	75 MOTE DRIVECOVINGTON,	1	2	1	1	1
CRYSTAL CARE CENTER OF PORTSMOUTH	1319 SPRING STREETPORTSM	1	1	4	1	2
CRYSTAL CARE OF COAL GROVE	813 1 2 MARION PIKECOAL G	1	1	2	3	3
DANRIDGES BURGUNDI MANOR	31 MARANATHA DRIVEYOUNC	1	2	2	1	1
DIXON HEALTH CARE CENTER	135 REICHART AVENUEWINTI	1	1	2	3	3
DUNBAR HEALTH & REHAB CENTER	320 ALBANY STREETDAYTON,	1	1	4	1	1
ECHO MANOR EXTENDED CARE CTR	10270 BLACKLICK EASTERN R	1	1	2	2	3
EDEN SPRINGS NURSING AND REHABILITATION EAST LLC	430 N BROADWAY STGREEN S	1	2	1	2	2
EDEN SPRINGS NURSING AND REHABILITATION WEST LLC	401 N BROADWAY STGREEN S	1	3	1	1	1
EDGEWOOD MANOR OF WELLSTON	405 NORTH PARK AVENUEWE	1	2	1	2	2
EDGEWOOD MANOR OF WESTERVILLE	140 N STATE STREETWESTERV	1	1	1	4	4
ELIZA BRYANT CENTER	7201 WADE PARKCLEVELAND	1	1	2	3	3
FOUR SEASONS OF WASHINGTON NURSING AND REHAB	201 COURTHOUSE PARKWAY	1	2	1	3	3
FRANKLIN RIDGE HEALTHCARE CENTER	421 MISSION LANEFRANKLIN	1	1	2	2	2
GERIATRIC CENTER OF MANSFIELD	50 BLYMYER AVENUEMANSFII	1	1	1	2	3
HAWTHORN GLEN NURSING CENTER	5414 HANKINS ROADMIDDLE	1	2	4	1	1
HEARTH & CARE OF GREENFIELD	238 SOUTH WASHINGTON ST	1	1	1	1	2
HEARTLAND - HOLLY GLEN	4293 MONROE STTOLEDO, OI	1	1	2	2	2
HEARTLAND OF BELLEFONTAINE	221 NORTH SCHOOL STREETB	1	2	4	1	1

One-Star Nursing Homes in OH (April 2018)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
HEARTLAND OF MARIETTA	5001 STATE ROUTEMARIETTA,	1	1	4	1	1
HEARTLAND OF OREGON	3953 NAVARRE AVEOREGON,	1	2	4	1	1
HEARTLAND OF PIQUA	275 KIENLE DRIVEPIQUA, OH	1	1	2	3	4
HEARTLAND OF RIVERVIEW	7743 COUNTY ROADSOUTH P	1	2	4	1	2
HEARTLAND OF UPTOWN WESTERVILLE	140 OLD COUNTY LINE ROAD	1	1	3	1	2
HEARTLAND OF URBANA	741 E WATER STREETURBANA	1	2	1	1	1
HEIGHTS CARE AND REHAB CENTER, THE	2801 E ROYALTON RDBROADV	1	1	4	2	3
HERITAGE NURSING AND REHAB CTR	24579 BROADWAY AVEOAKV	1	1	1	3	3
HERITAGE THE	2820 GREENACRE DRFINDLAY	1	2	4	1	2
HYDE PARK HEALTH CENTER	4001 ROSSLYN DRIVECINCIN	1	1	3	3	3
KENT CENTER	1290 FAIRCHILD AVENUEKEN	1	1	4	2	3
KIRTLAND REHABILITATION & CARE	9685 CHILLICOTHE RDKIRTLA	1	1	1	1	2
LAKE POINTE HEALTH CARE	3364 KOLBE RDLORAIN, OH 4	1	2	2	1	1
LAKERIDGE VILLA HEALTH CARE CENTER	7220 PIPPIN RDCINCINNATI,	1	2	2	1	2
LANCIA VILLA ROYALE	1852 SINCLAIR AVENUESTEUI	1	2	1	1	1
LARCHWOOD VILLAGE RETIREMENT COMMUNITY	4110 ROCKY RIVER DRIVECLE	1	1	1	2	2
LAURELS OF CANTON, THE	2714 13TH STREET NWCANTO	1	1	4	2	2
LAURELS OF DEFIANCE THE	1701 S JEFFERSON AVEDEFIAI	1	1	4	1	2
LAURELS OF HUBER HEIGHTS THE	5440 CHARLESGATE ROADHU	1	1	3	3	3
LAURELS OF STEUBENVILLE THE	500 STANTON BOULEVARDSTI	1	1	1	4	3
LAURELS OF TOLEDO SKILLED NURSING AND REHABILITATI	1011 NORTH BYRNE ROADTO	1	2	4	1	2
LIBERTY RETIREMENT COMMUNITY OF LIMA INC	2440 BATON ROUGE AVENUE	1	1	2	3	2
LOGAN CARE AND REHABILITATION	300 ARLINGTON AVENUELOG	1	1	2	1	2
LONDON HEALTH & REHAB CENTER	218 ELM STLONDON, OH 431	1	1	2	1	2
MANOR AT WHITEHALL THE	4805 LANGLEY AVENUEWHIT	1	1	1	1	1
MANORCARE HEALTH SVCS-BELDEN VILLAGE	5005 HIGBEE AVENUE NWCA	1	1	4	1	2
MARIETTA CENTER	117 BARTLETT STREETMARIET	1	1	3	3	2
MARY SCOTT NURSING CENTER	3109 CAMPUS DRDAYTON, O	1	1	1	2	2
MCCREA MANOR NSNG AND REHAB CTR LLC	2040 MCCREA STREETALLIAN	1	1	1	2	3
MCKINLEY HEALTH CARE CTR LLC	800 MARKET AVENUE NORTH	1	1	4	3	3
MILCREST NURSING CENTER	730 MILCREST DRIVEMARYSV	1	2	3	1	1
MOUNT ROYAL VILLA	13900 BENNETT ROADNORTH	1	1	1	4	4
NEWARK CARE AND REHABILITATION	75 MCMILLEN DRIVENEWARK	1	1	4	2	3
OAKS AT NORTHPOINTE	3291 NORTHPOINTE DRIVEZP	1	1	2	1	2
OASIS CENTER FOR REHAB AND HEALING	850 EAST MIDLOTHIAN BLVD	1	1	1	4	4
PARK EAST CARE AND REHAB CENTER	3800 PARK EASTBEACHWOOD	1	1	1	3	3
PAVILION THE	705 FULTON STREETSIDNEY, C	1	2	1	2	3
PERRYSBURG CARE AND REHABILITATION CENTER	28546 STARBRIGHT BLVDPER	1	1	1	2	3
PICKERINGTON NURSING & REHABILITATION CENTER	1300 HILL ROAD NORTHPICK	1	1	3	3	3
PINE VALLEY CARE CENTER	4360 BRECKSVILLE RDRICHFI	1	1	4	3	3
PINNACLE POINTE NURSING & REHABILITATION CENTER	3421 PINNACLE ROADDAYTO	1	1	4	3	4
PLEASANT HILL MANOR	7143 ROUTEPIKETON, OH 45	1	1	4	3	3
POINT PLACE CARE AND REHABILITATION CENTER	6101 N SUMMIT STTOLEDO, C	1	2	4	1	2
PREMIER ESTATES OF CINCINNATI-RIVERSIDE	315 LILIENTHAL STREETCINCI	1	1	4	N/A	N/A
PREMIER ESTATES OF CINCINNATI-RIVERVIEW	5999 BENDER ROADCINCINN	1	2	2	1	1
PREMIER ESTATES OF OXFORD	6099 FAIRFIELD ROADOXFOR	1	1	2	1	2
PREMIER ESTATES OF THREE RIVERS	7800 JANDARACRES DRIVECI	1	2	3	1	2

One-Star Nursing Homes in OH (April 2018)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
PRISTINE SENIOR LIVING & POST ACUTE CARE OF PORTSM	727 EIGHTH STREETPORTSMC	1	1	2	1	2
PRISTINE SENIOR LIVING & POST-ACUTE CARE OF BELLBR	1957 NORTH LAKEMAN DRIV	1	1	3	3	2
PRISTINE SENIOR LIVING & POST-ACUTE CARE OF DAYTON	7300 MCEWEN ROADDAYTON	1	2	3	1	1
PRISTINE SENIOR LIVING & POST-ACUTE CARE OF ENGLEW	425 LAURICELLA COURTEINGL	1	1	4	1	1
RESIDENCE AT SALEM WOODS, THE	6164 SALEM ROADCINCINNA	1	2	4	1	1
REST HAVEN NURSING HOME INC	1096 NORTH OHIO STREETGR	1	1	4	3	3
RIDGEWOOD MANOR	3231 MANLEY ROADMAUMEL	1	1	4	1	2
ROCKY RIVER GARDENS REHAB AND NURSING CTR	4102 ROCKY RIVER DRCLEVEL	1	1	3	1	2
ROLLING HILLS REHAB AND CARE CTR	68222 COMMERCIAL DRIVEB	1	1	4	1	1
SAMARITAN CARE CENTER AND VILLA	806 E WASHINGTON STREETM	1	3	1	1	1
SANCTUARY WADSWORTH	365 JOHNSON RDWADSWOR	1	2	3	1	2
SAPPHIRE HEALTH AND REHAB	2631 COPLEY ROADAKRON, C	1	1	4	2	3
SCIOTO COMMUNITY	433 OBETZ ROADCOLUMBUS	1	1	3	2	2
SHADYSIDE CARE CENTER	60583 STATE ROUTESHADYSID	1	1	4	3	4
ST LUKE LUTHERAN COMMUNITY-PORTAGE LAKES	615 LATHAM LN AKRON, OH 4	1	1	3	2	4
STONE CROSSING CARE CTR BY LAMPLIGHT COMMUNITIES	836 WEST 34TH STREET NWC	1	1	3	1	1
SUMMIT VILLA CARE CENTER	330 SOUTHWEST AVETALLMA	1	1	4	3	3
SUMMIT'S TRACE HEALTHCARE CENTER	935 NORTH CASSADY AVENUE	1	1	4	3	3
TROY CENTER	512 CRESCENT DRIVETROY, O	1	1	3	3	3
UNIVERSITY MANOR HEALTH & REHA	2186 AMBLESIDE RDCLEVELA	1	1	4	N/A	N/A
VALLEY OAKS CARE CENTER	500 SELFRIDGE STREETEAST L	1	1	2	1	1
VILLA VISTA ROYALE LLC	1800 SINCLAIR AVENUESTEUI	1	1	2	1	2
VISTA CENTER AT THE RIDGE	3379 MAIN STREETMINERAL I	1	1	4	3	4
WAPAKONETA MANOR	1010 LINCOLN AVEWAPAKON	1	1	4	3	4
WESLEYAN VILLAGE	807 WEST AVEELYRIA, OH 44	1	1	1	4	3
WESTLAKE REHAB AND NURSING CENTER	4000 CROCKER ROADWESTLA	1	1	4	2	2
WESTMORELAND PLACE	230 CHERRY STCHILLICOTHE,	1	1	4	1	2
WHITE OAK MANOR	1926 RIDGE AVENUEWARREN	1	1	3	1	1
WILLIAMS CO HILLSIDE COUNTRY L	09 876 COUNTY RDBRYAN, OH	1	2	1	3	3
WILLOW HAVEN CARE CENTER	1020 TAYLOR STREETZANESVI	1	1	3	3	3
WILMINGTON NURSING & REHAB	75 HALE STREETWILMINGTON	1	2	2	1	2
WINCHESTER PLACE NURSING & REHABILITATION CENTER	36 LEHMAN DR CANAL WINCH	1	1	3	2	2
WINCHESTER TERRACE	70 WINCHESTER RDMANSFIE	1	1	3	3	3
WOODSIDE VILLAGE CARE CENTER	841 W MARION RDMOUNT G	1	2	2	1	1
WOODVIEW CARE AND REHABILITATION	2770 CLIME ROADCOLUMBU	1	1	3	1	1
WYANDOT COUNTY SKILLED NURSING AND REHABILITATION	7830 N ST HWYUPPER SANDU	1	1	2	3	3

LTCCC is a nonprofit organization dedicated to improving care and quality of life for residents in nursing homes and assisted living. For more information on nursing home quality and staffing, please visit our website: www.nursinghome411.org.