

LONG TERM CARE COMMUNITY COALITION

Advancing Quality, Dignity & Justice

LTCCC Alert: Poorly Performing Nursing Homes in Indiana

Nursing homes provide essential care and services to individuals who are often very vulnerable and dependent on their facility to provide 24-hour a day care and monitoring. More than half of older adults will need nursing home care at some time. Because this care is so important, the public spends many millions of dollars a year both to pay for the majority of services nursing homes provide and to ensure that residents are safe and treated with dignity.

Unfortunately, despite this significant public need and investment, too many nursing homes fail to provide the good care and quality of life that every resident needs and deserves. This brief Alert provides information on Indiana (IN) nursing homes with a very poor record of care, as identified by the federal government through the Special Focus Facility Program and the Centers for Medicare & Medicaid Services (CMS) Five-Star Quality Rating System for Nursing Homes.

IN SPECIAL FOCUS FACILITIES. The Special Focus Facility (SFF) Program is a federally mandated program in which facilities with an extremely poor record of resident safety and care are identified for intensified oversight and enforcement. The goal of the SFF Program is to ensure that these facilities develop and implement practices and protocols for lasting improvement within about two years or, if they are unable to do so, are terminated from participation in the Medicare/Medicaid programs.

Important Notes:

- The SFF Program is extremely limited: to 88 facilities in the country and three (3) in IN. Since not all facilities that qualify as being among the most poorly performing in the country can be selected for the SFF Program, we recommend considering any facility with a one-star rating on Nursing Home Compare to be among the most poorly performing in the state. [See pages 3-4, below, for a list of one-star facilities in IN.] According to CMS, a one-star rating equates to “much below average” performance.
- Unfortunately, the SFF Program has a spotty record, with too many facilities “graduating” from the Program but thereafter, again, having serious problems. For example, there have been numerous facilities that have been in the SFF Program more than once. Given the known, extremely serious care problems associated with SFF designation, we believe that any recidivism in the SFF Program is completely unacceptable with respect to both resident safety and the integrity of the millions of taxpayer dollars that are supposed to be spent on care that meets – or exceeds – minimum standards. ***Simply put: Owners who demonstrate a recurring inability to meet minimum standards should neither be permitted to care for residents nor eligible to receive public funds. Poor care should not be rewarded.***

Information on the IN facilities in the SFF Program is on the next page.

IN ONE-STAR NURSING HOMES. This is the lowest rating possible and one which (as noted above) we consider to be of the most serious concern for residents, families, and the public. Following the list of SFFs is a chart listing, in alphabetical order, all IN facilities with a one-star federal rating for overall quality and care. Since the number of IN nursing homes selected for the SFF Program is limited to three, we recommend paying close attention to facilities with a one-star rating.

Special Focus Facilities in IN (April 2018)

Following is information on the three Indiana nursing homes which were designated as Special Focus Facilities as of April 2018. See <http://nursinghome411.org/cms-memo-list-of-us-special-focus-facilities-march-2018/> for the CMS memo which includes all US SFFs (updated March 15, 2018).

Notes on the Special Focus Facility Chart:

Column 3: A facility’s star ratings can range from one to five.

Column 4 & 5: This information is for federal fines and does not include state fines or other penalties which may have been imposed.

Columns 6 & 7: These are the daily averages for 2017Q3, based on payroll-based data reported to the federal government. This is the most recent quarter for which data are available (as of March 2018).

Safe Staffing: A landmark federal study in 2001 found that typical residents need a minimum of 4.1 hours of total care staff time per day, with 0.55 – 0.75 of RN care time, in order to achieve good clinical outcomes. That study did not significantly address the staff time needed to meet the important quality of life and dignity standards nursing homes are paid to achieve.

Provider Name	Provider City	Overall Rating	Number of Fines	Total Amount of Fines in Dollars	Facility Reported Total Care Staff Time per Resident per Day (2017Q3)	Facility Reported Registered Nurse Care Staff Time per Resident per Day (2017Q3)
KINDRED TRANSITIONAL CARE AND REHAB-COLUMBUS	COLUMBUS	2	3	\$39,197.00	3.5	0.4
LAWRENCE MANOR HEALTHCARE CENTER	INDIANAPOLIS	1	0	\$0.00	2.2	0
SOUTH SHORE HEALTH & REHABILITATION CENTER	GARY	1	3	\$29,283.00	3.9	0.2

One-Star Nursing Homes in IN (April 2018)

Notes on the One-Star Nursing Home Chart:

Lowest Rated Nursing Homes. The chart provides, in alphabetical order, all IN nursing homes with a one-star overall rating on Nursing Home Compare as of April 2018 (data processed March 2018). As noted above, this is the lowest possible rating in the federal system.

Additional Info Provided. CMS star ratings for inspections, staffing, and quality measures are included.

Troubling Self-Reported Data. Though they share the worst rating possible for overall care and safety, remarkably 39 of the 63 facilities listed – over 60% – have a three-star or higher rating for “Quality Measures” (QMs). Importantly, the QMs are actually, for the most part, information that facilities self-report and which is posted on Nursing Home Compare without any auditing or verification for accuracy.

Indefensible Industry Proposal. AHCA, the nursing home industry lobby group, is proposing that Congress give additional money to nursing homes with three-stars for QMs (irrespective of their overall star rating or staffing levels), claiming that this indicates that they have “achieved quality.” **We urge Indiana’s leaders to reject this proposal.** These facilities should not be awarded “incentives” out of taxpayer funds. They should be held accountable for any substandard care, abuse, or neglect taking place under their roofs.

One-Star Nursing Homes in IN (April 2018)

(See <http://nursinghome411.org/one-star-nursing-homes-april-2018/> for a file of all US One-Star facilities. The file is free to download and is searchable and sortable by state, facility name, location, etc....)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
ALLISON POINTE HEALTHCARE CENTER	5226 E 82ND STINDIANAPOLIS, IN	1	1	4	1	2
APERION CARE ARBORS MICHIGAN CITY	1101 E COOLSPRING AVEMICHIGAN	1	1	4	2	2
APERION CARE TOLLESTON PARK	2350 TAFT STGARY, IN 46404(41.5)	1	1	3	1	1
APERION CARE VALPARAISO	3301 N CALUMET AVEVALPARAISO,	1	1	1	4	4
ASPEN PLACE HEALTH CAMPUS	2320 N MONTGOMERY ROADGREE	1	1	3	2	3
BELLTOWER HEALTH & REHABILITATION CENTER	5805 NORTH FIR ROADGRANGER, I	1	1	2	1	1
CAPITOL VILLAGE	2926 N CAPITOL AVEINDIANAPOLIS	1	1	2	1	1
CLEARVISTA LAKE HEALTH CAMPUS	8405 CLEARVISTA PLACEINDIANAP	1	1	2	2	3
COLUMBIA HEALTHCARE CENTER	621 W COLUMBIA STEVANSVILLE, II	1	1	4	3	3
CORE OF DALE	510 W MEDCALF ROADDALE, IN 47	1	2	1	2	4
DYER NURSING AND REHABILITATION CENTER	601 SHEFFIELD AVEDYER, IN 46311	1	1	2	3	2
GOLDEN LIVING CENTER-BRANDYWINE	745 N SWOPE STGREENFIELD, IN 46	1	1	4	1	2
GOLDEN LIVING CENTER-BROOKVIEW	7145 E 21ST STREETINDIANAPOLIS,	1	2	3	1	1
GOLDEN LIVING CENTER-ELKHART	1001 W HIVELY AVEELKHART, IN 46	1	1	2	1	1
GOLDEN LIVING CENTER-FOUNTAINVIEW PLACE	3175 LANCER STPORTAGE, IN 4636	1	1	2	1	2
GOLDEN LIVING CENTER-FOUNTAINVIEW TERRACE	1900 ANDREW AVELA PORTE, IN 46	1	2	4	1	2
GOLDEN LIVING CENTER-MERRILLVILLE	8800 VIRGINIA PLACEMERRILLVILL	1	1	2	2	2
GOLDEN LIVING CENTER-MUNCIE	2701 LYN-MAR DRMUNCIE, IN 473	1	1	4	1	1
GOLDEN LIVING CENTER-VALPARAISO	251 STURDY RDVALPARAISO, IN 46:	1	1	2	2	4
GOLDEN LIVING CENTER-WOODBRIDGE	816 N FIRST AVEEVANSVILLE, IN 47	1	1	1	2	3
GREAT LAKES HEALTHCARE CENTER	2300 GREAT LAKES DRDYER, IN 463	1	1	4	1	1
HERITAGE HOUSE OF SHELBYVILLE	2309 S MILLER STSHELBYVILLE, IN 4	1	1	3	2	2
HICKORY CREEK AT PERU	390 W BOULEVARDPERU, IN 4697C	1	1	2	2	4
KOKOMO HEALTHCARE CENTER	429 W LINCOLN RDKOKOMO, IN 46	1	1	4	3	3
LAKELAND REHABILITATION AND HEALTHCARE CENTER	505 W 4TH STMILFORD, IN 46542(1	2	4	1	2
LAKEVIEW MANOR	45 BEACHWAY DRINDIANAPOLIS, II	1	1	1	3	2
LAWRENCE MANOR HEALTHCARE CENTER	8935 E 46TH STINDIANAPOLIS, IN 4	1	1	3	1	1
LIFE CARE CENTER OF FORT WAYNE	1649 SPY RUN AVENUEFORT WAYN	1	2	3	1	1
LIFE CARE CENTER OF ROCHESTER	827 W 13TH STROCHESTER, IN 469	1	1	3	1	2
LINCOLNSHIRE HEALTH & REHABILITATION CENTER	8380 VIRGINIA STMERRILLVILLE, IN	1	2	3	1	2
LINDBERG CROSSING SENIOR LIVING	1821 LINDBERG RDANDERSON, IN	1	1	1	4	4
LODGE OF THE WABASH	723 E RAMSEY RDVINCENNES, IN 47	1	1	3	3	4
MERIDIAN NURSING AND REHABILITATION CENTER	2102 S MERIDIAN STINDIANAPOLIS	1	1	3	3	3
MILLER'S MERRY MANOR	2901 W 37TH AVEHOBART, IN 4634	1	1	4	3	4
MILLER'S SENIOR LIVING COMMUNITY	8400 CLEARVISTA PLINDIANAPOLIS	1	1	4	3	4
NEW ALBANY NURSING AND REHABILITATION CENTER	201 E ELM STNEW ALBANY, IN 4715	1	1	1	1	1
NEW HAVEN CENTER	1201 DALY DRNEW HAVEN, IN 467:	1	1	4	2	3
NORTH RIDGE VILLAGE NURSING & REHABILITATION CENTE	600 TRAIL RIDGE RDALBION, IN 46:	1	1	4	2	2
NORTHERN LAKES NURSING AND REHABILITATION CENTER	516 N WILLIAMS STANGOLA, IN 46	1	1	4	1	2
PREMIER HEALTHCARE OF CONNERSVILLE	1029 E 5TH STREETCONNERSVILLE,	1	1	1	3	4
PREMIER HEALTHCARE OF SHERIDAN	803 S HAMILTON STSHERIDAN, IN 4	1	1	2	2	3
PROVIDENCE ANDERSON	1345 N MADISON AVEANDERSON, I	1	2	2	1	2
RIVERSIDE VILLAGE	1400 W FRANKLIN STELKHART, IN 4	1	1	3	3	3
ROLLING HILLS HEALTHCARE CENTER	3625 ST JOSEPH RDNEW ALBANY, II	1	1	4	1	2
ROSEWALK VILLAGE AT LAFAYETTE	1903 UNION STLAFAYETTE, IN 4790	1	1	3	3	3
RURAL HEALTH CARE CENTER	1747 N RURAL STINDIANAPOLIS, IN	1	1	2	1	1
SANCTUARY AT HOLY CROSS	17475 DUGDALE DRSSOUTH BEND,	1	2	4	1	1

One-Star Nursing Homes in IN (April 2018)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
SIGNATURE HEALTHCARE OF FORT WAYNE	6006 BRANDY CHASE COVEFORT W	1	1	4	2	3
SIGNATURE HEALTHCARE OF LAFAYETTE	300 WINDY HILL DR LAFAYETTE, IN 4	1	1	3	3	3
SIGNATURE HEALTHCARE OF NEWBURGH	5233 ROSEBUD LANENEBURGH,	1	1	4	2	4
SIGNATURE HEALTHCARE OF SOUTH BEND	52654 N IRONWOOD RDSOUTH BE	1	2	4	1	1
SOUTH SHORE HEALTH & REHABILITATION CENTER	353 TYLER STGARY, IN 46402(41.60	1	1	2	1	1
SOUTHWOOD HEALTHCARE CENTER	2222 MARGARET AVETERRE HAUTE	1	1	4	1	2
ST MARY HEALTHCARE CENTER	2201 CASON ST LAFAYETTE, IN 4790	1	2	1	3	5
SUGAR CREEK REHABILITATION AND CONVALESCENT CENTER	5430 W USGREENFIELD, IN 46140	1	1	4	1	2
TERRE HAUTE NURSING AND REHABILITATION CENTER	830 S 6TH ST TERRE HAUTE, IN 4780	1	1	2	3	3
UNIVERSITY NURSING AND REHABILITATION CENTER	1236 LINCOLN AVE EVANSVILLE, IN	1	1	4	2	3
VALPARAISO CARE & REHABILITATION	606 WALL ST VALPARAISO, IN 46383	1	1	4	1	2
WATERS OF DILLSBORO-ROSS MANOR, THE	12803 LENOVER ST DILLSBORO, IN	1	2	3	1	1
WATERS OF HUNTINGBURG, THE	1712 LELAND DR HUNTINGBURG, IN	1	2	2	1	2
WATERS OF SCOTTSBURG, THE	1350 N TODD DR SCOTTSBURG, IN	1	1	3	3	3
WESTRIDGE HEALTH CARE CENTER	125 W MARGARET AVETERRE HAUT	1	2	3	1	1
WILLOW MANOR	3801 OLD BRUCEVILLE RD VINCENN	1	1	2	3	4

LTCCC is a nonprofit organization dedicated to improving care and quality of life for residents in nursing homes and assisted living. For more information on nursing home quality and staffing, please visit our website: www.nursinghome411.org.