

LONG TERM CARE COMMUNITY COALITION

Advancing Quality, Dignity & Justice

LTCCC Alert: Poorly Performing Nursing Homes in Maryland

Nursing homes provide essential care and services to individuals who are often very vulnerable and dependent on their facility to provide 24-hour a day care and monitoring. More than half of older adults will need nursing home care at some time. Because this care is so important, the public spends many millions of dollars a year both to pay for the majority of services nursing homes provide and to ensure that residents are safe and treated with dignity.

Unfortunately, despite this significant public need and investment, too many nursing homes fail to provide the good care and quality of life that every resident needs and deserves. This brief Alert provides information on Maryland (MD) nursing homes with a very poor record of care, as identified by the federal government through the Special Focus Facility Program and the Centers for Medicare & Medicaid Services (CMS) Five-Star Quality Rating System for Nursing Homes.

MD SPECIAL FOCUS FACILITIES. The Special Focus Facility (SFF) Program is a federally mandated program in which facilities with an extremely poor record of resident safety and care are identified for intensified oversight and enforcement. The goal of the SFF Program is to ensure that these facilities develop and implement practices and protocols for lasting improvement within about two years or, if they are unable to do so, are terminated from participation in the Medicare/Medicaid programs.

Important Notes:

- The SFF Program is extremely limited: to 88 facilities in the country and just one (1) in MD. Since not all facilities that qualify as being among the most poorly performing in the country can be selected for the SFF Program, we recommend considering any facility with a one-star rating on Nursing Home Compare to be among the most poorly performing in the state. [See page 3, below, for a list of one-star facilities in MD.] According to CMS, a one-star rating equates to “much below average” performance.
- Unfortunately, the SFF Program has a spotty record, with too many facilities “graduating” from the Program but thereafter, again, having serious problems. For example, there have been numerous facilities that have been in the SFF Program more than once. Given the known, extremely serious care problems associated with SFF designation, we believe that any recidivism in the SFF Program is completely unacceptable with respect to both resident safety and the integrity of the millions of taxpayer dollars that are supposed to be spent on care that meets – or exceeds – minimum standards.
Simply put: Owners who demonstrate a recurring inability to meet minimum standards should neither be permitted to care for residents nor eligible to receive public funds. Poor care should not be rewarded.

Information on the MD facility in the SFF Program is on the next page.

MD ONE-STAR NURSING HOMES. This is the lowest rating possible and one which (as noted above) we consider to be of the most serious concern for residents, families, and the public. Following information on the SFF is a chart listing, in alphabetical order, all MD facilities with a one-star federal rating for overall quality and care. Since the number of MD nursing homes selected for the SFF Program is limited to one, we recommend paying very close attention to facilities with a one-star rating.

MD’s Special Focus Facility (April 2018)

Following is information on the Maryland nursing home which was designated as a Special Focus Facility as of April 2018. See <http://nursinghome411.org/cms-memo-list-of-us-special-focus-facilities-march-2018/> for the CMS memo which includes all US SFFs (updated March 15, 2018).

Notes on the Special Focus Facility Chart:

Column 3: A facility’s star ratings can range from one to five.

Column 4 & 5: This information is for federal fines and does not include state fines or other penalties which may have been imposed.

Columns 6 & 7: These are the daily averages for 2017Q3, based on payroll-based data reported to the federal government. This is the most recent quarter for which data are available (as of March 2018).

Safe Staffing: A landmark federal study in 2001 found that typical residents need a minimum of 4.1 hours of total care staff time per day, with 0.55 – 0.75 of RN care time, in order to achieve good clinical outcomes. That study did not significantly address the staff time needed to meet the important quality of life and dignity standards nursing homes are paid to achieve.

Provider Name	Provider City	Overall Rating	Number of Fines	Total Amount of Fines in Dollars	Facility Reported Total Care Staff Time per Resident per Day (2017Q3)	Facility Reported Registered Nurse Care Staff Time per Resident per Day (2017Q3)
BALLENGER CREEK CENTER	FREDERICK	2	1	\$624,658.00	3.5	0.4

One-Star Nursing Homes in MD (April 2018)

Notes on the One-Star Nursing Home Chart:

Lowest Rated Nursing Homes. The chart provides, in alphabetical order, all MD nursing homes with a one-star overall rating on Nursing Home Compare as of April 2018 (data processed March 2018). As noted above, this is the lowest possible rating in the federal system.

Additional Info Provided. CMS star ratings for inspections, staffing, and quality measures are included.

Troubling Self-Reported Data. Though they share the worst rating possible for overall care and safety, remarkably 16 of the 21 facilities listed – about 75% – have a three-star or higher rating for “Quality Measures” (QMs). Importantly, the QMs are actually, for the most part, information that facilities self-report and which is posted on Nursing Home Compare without any auditing or verification for accuracy.

Indefensible Industry Proposal. AHCA, the nursing home industry lobby group, is proposing that Congress give additional money to nursing homes with three-stars for QMs (irrespective of their overall star rating or staffing levels), claiming that this indicates that they have “achieved quality.” **We urge Maryland’s leaders to reject this proposal. These facilities should not be awarded “incentives” out of taxpayer funds.** They should be held accountable for any substandard care, abuse, or neglect taking place under their roofs.

One-Star Nursing Homes in MD (April 2018)

(See <http://nursinghome411.org/one-star-nursing-homes-april-2018/> for a file of all US One-Star facilities. The file is free to download and is searchable and sortable by state, facility name, location, etc....)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
BRINTON WOODS HEALTH & REH	7 SUDBROOK LANE PIKESVILLE, MD	1	1	1	3	3
CADIA HEALTHCARE - HYATTSVILLE	4922 LASALLE ROAD HYATTSVILLE, MD	1	1	3	3	2
CATON MANOR	3330 WILKENS AVENUE BALTIMORE, MD	1	1	4	3	3
CLINTON HEALTHCARE CENTER	9211 STUART LANE CLINTON, MD	1	1	4	2	2
CORSICA HILLS CENTER	205 ARMSTRONG STREET CENTRE, MD	1	2	3	1	2
CROMWELL CENTER	8710 EMGE ROAD BALTIMORE, MD	1	1	3	3	4
CUMBERLAND HEALTHCARE CENTER	512 WINIFRED ROAD CUMBERLAND, MD	1	1	3	2	3
DEVLIN MANOR NURSING AND REHABILITATION	10301 NORTH EAST CHRISTIE ROAD, MD	1	1	1	2	3
FREDERICK HEALTH & REHABILITATION	30 NORTH PLACE FREDERICK, MD	1	1	3	2	3
FUTURE CARE CHESAPEAKE	305 COLLEGE PARKWAY ARNOLD, MD	1	1	4	3	3
HAGERSTOWN HEALTHCARE CENTER	750 DUAL HIGHWAY HAGERSTOWN, MD	1	1	3		
LAURELWOOD CARE CENTER AT I	100 LAUREL DRIVE ELKTON, MD 21921	1	1	4	2	4
MORAN NURSING AND REHABILITATION	25701 SHADY LANE S W WESTERN, MD	1	1	1	1	2
NORTH ARUNDEL HEALTH AND REHABILITATION	313 HOSPITAL DRIVE GLEN BURNIE, MD	1	1	4	3	4
PATAPSCO VALLEY CENTER	9109 LIBERTY ROAD RANDALLSTOWN, MD	1	1	4	3	3
RAVENWOOD NURSING CARE CENTER	1183 LUTHER DRIVE HAGERSTOWN, MD	1	1	3	3	5
STERLING CARE AT FROSTBURG	ONE KAYLOR CIRCLE FROSTBURG, MD	1	1	1	1	2
THE NURSING AND REHABILITATION CENTER	1010 EAST 33RD STREET BALTIMORE, MD	1	1	4	3	2
THE PINES GENESIS ELDERCARE	610 DUTCHMAN'S LANE EASTON, MD	1	1	3	3	3
TRANSITIONS HEALTHCARE AT SYKESVILLE	7309 SECOND AVENUE SYKESVILLE, MD	1	1	3	3	3
WESTMINSTER HEALTHCARE CENTER	1234 WASHINGTON BOULEVARD WASHINGTON, MD	1	1	2	1	1

LTCCC is a nonprofit organization dedicated to improving care and quality of life for residents in nursing homes and assisted living. For more information on nursing home quality and staffing, please visit our website: www.nursinghome411.org.