

LONG TERM CARE COMMUNITY COALITION

Advancing Quality, Dignity & Justice

LTCCC Alert: Poorly Performing Nursing Homes in Illinois

Nursing homes provide essential care and services to individuals who are often very vulnerable and dependent on their facility to provide 24-hour a day care and monitoring. More than half of older adults will need nursing home care at some time. Because this care is so important, the public spends many millions of dollars a year both to pay for the majority of services nursing homes provide and to ensure that residents are safe and treated with dignity.

Unfortunately, despite this significant public need and investment, too many nursing homes fail to provide the good care and quality of life that every resident needs and deserves. This brief Alert provides information on Illinois (IL) nursing homes with a very poor record of care, as identified by the federal government through the Special Focus Facility Program and the Centers for Medicare & Medicaid Services (CMS) Five-Star Quality Rating System for Nursing Homes.

IL SPECIAL FOCUS FACILITIES. The Special Focus Facility (SFF) Program is a federally mandated program in which facilities with an extremely poor record of resident safety and care are identified for intensified oversight and enforcement. The goal of the SFF Program is to ensure that these facilities develop and implement practices and protocols for lasting improvement within about two years or, if they are unable to do so, are terminated from participation in the Medicare/Medicaid programs.

Important Notes:

- The SFF Program is extremely limited: to 88 facilities in the country and four (4) in IL. Since not all facilities that qualify as being among the most poorly performing in the country can be selected for the SFF Program, we recommend considering any facility with a one-star rating on Nursing Home Compare to be among the most poorly performing in the state. [See page 3, below, for a list of one-star facilities in IL.] According to CMS, a one-star rating equates to “much below average” performance.
- Unfortunately, the SFF Program has a spotty record, with too many facilities “graduating” from the Program but thereafter, again, having serious problems. For example, there have been numerous facilities that have been in the SFF Program more than once. Given the known, extremely serious care problems associated with SFF designation, we believe that any recidivism in the SFF Program is completely unacceptable with respect to both resident safety and the integrity of the millions of taxpayer dollars that are supposed to be spent on care that meets – or exceeds – minimum standards. ***Simply put: Owners who demonstrate a recurring inability to meet minimum standards should neither be permitted to care for residents nor eligible to receive public funds. Poor care should not be rewarded.***

Information on the IL facilities in the SFF Program is on the next page.

IL ONE-STAR NURSING HOMES. This is the lowest rating possible and one which (as noted above) we consider to be of the most serious concern for residents, families, and the public. Following the list of SFFs is a chart listing, in alphabetical order, all IL facilities with a one-star federal rating for overall quality and care. Since the number of IL nursing homes selected for the SFF Program is limited to four, we recommend paying close attention to facilities with a one-star rating.

Special Focus Facilities in IL (April 2018)

Following is information on the four Illinois nursing homes which were designated as Special Focus Facilities as of April 2018. See <http://nursinghome411.org/cms-memo-list-of-us-special-focus-facilities-march-2018/> for the CMS memo which includes all US SFFs (updated March 15, 2018).

Notes on the Special Focus Facility Chart:

Column 3: A facility’s star ratings can range from one to five.

Column 4 & 5: This information is for federal fines and does not include state fines or other penalties which may have been imposed.

Columns 6 & 7: These are the daily averages for 2017Q3, based on payroll-based data reported to the federal government. This is the most recent quarter for which data are available (as of March 2018).

Safe Staffing: A landmark federal study in 2001 found that typical residents need a minimum of 4.1 hours of total care staff time per day, with 0.55 – 0.75 of RN care time, in order to achieve good clinical outcomes. That study did not significantly address the staff time needed to meet the important quality of life and dignity standards nursing homes are paid to achieve.

Provider Name	Provider City	Overall Rating	Number of Fines	Total Amount of Fines in Dollars	Facility Reported Total Care Staff Time per Resident per Day (2017Q3)	Facility Reported Registered Nurse Care Staff Time per Resident per Day (2017Q3)
APERION CARE BLOOMINGTON	BLOOMINGTON	1	0	\$0.00	2.5	0.2
APERION CARE JACKSONVILLE	JACKSONVILLE	1	1	\$13,408.00	2.5	0.4
WENTWORTH REHAB & HCC	CHICAGO	1	2	\$126,886.00	2.2	0.2
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	1	0	\$0.00	3.2	0.2

One-Star Nursing Homes in IL (April 2018)

Notes on the following One-Star Nursing Home Chart:

Lowest Rated Nursing Homes. The chart provides, in alphabetical order, all IL nursing homes with a one-star overall rating on Nursing Home Compare as of April 2018 (data processed March 2018). As noted above, this is the lowest possible rating in the federal system.

Additional Info Provided. CMS star ratings for inspections, staffing, and quality measures are included.

Troubling Self-Reported Data. Though they share the worst rating possible for overall care and safety, remarkably 67 of the 108 facilities listed – about 62% – have a three-star or higher rating for “Quality Measures” (QMs). Importantly, the QMs are actually, for the most part, information that facilities self-report and which is posted on Nursing Home Compare without any auditing or verification for accuracy.

Indefensible Industry Proposal. AHCA, the nursing home industry lobby group, is proposing that Congress give additional money to nursing homes with three-stars for QMs (irrespective of their overall star rating or staffing levels), claiming that this indicates that they have “achieved quality.” **We urge Illinois’s leaders to reject this proposal.** These facilities should not be awarded “incentives” out of taxpayer funds. They should be held accountable for any substandard care, abuse, or neglect taking place under their roofs.

One-Star Nursing Homes in IL (April 2018)

(See <http://nursinghome411.org/one-star-nursing-homes-april-2018/> for a file of all US One-Star facilities. The file is free to download and is searchable and sortable by state, facility name, location, etc....)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
A MERKLE C KNIPPRATH N H	1190 E 2900 NORTH ROAD CLIFTON, IL 60927	1	1	4	3	4
ALDEN ESTATES OF ORLAND PAR	16450 SOUTH 97TH AVENUE ORLAND PARK, I	1	1	4	3	4
APERION CARE BLOOMINGTON	1509 NORTH CALHOUN STREET BLOOMINGTO	1	1	2	1	2
APERION CARE CAIRO	2001 CEDAR STREET CAIRO, IL 62914 (37.0028	1	1	2	1	1
APERION CARE CAPITOL	555 WEST CARPENTER SPRINGFIELD, IL 62702	1	1	3	2	2
APERION CARE FAIRFIELD	305 N W 11TH STREET FAIRFIELD, IL 62837 (3	1	1	2	3	5
APERION CARE HIGHWOOD	50 PLEASANT AVENUE HIGHWOOD, IL 60040	1	1	4	3	4
APERION CARE JACKSONVILLE	1021 NORTH CHURCH STREET JACKSONVILLE,	1	1	2	1	2
APERION CARE MARSEILLES	578 WEST COMMERCIAL STREET MARSEILLES	1	1	3	3	5
APERION CARE MOLINE	430 SOUTH 30TH AVENUE EAST MOLINE, IL 6	1	1	2	1	1
APERION CARE MORTON TERRAC	191 EAST QUEENWOOD ROAD MORTON, IL 6	1	1	1	3	3
APERION CARE MORTON VILLA	190 EAST QUEENWOOD ROAD MORTON, IL 6	1	1	3	1	2
APERION CARE TOLUCA	101 EAST VIA TOLUCA, IL 61369 (41.434915, -	1	2	3	1	1
APERION CARE WILMINGTON	555 WEST KAHLER WILMINGTON, IL 60481 (4	1	2	3	1	2
ARBOUR HEALTH CARE CENTER	1512 WEST FARGO CHICAGO, IL 60626 (42.01	1	1	4	2	4
ARCOLA HEALTH CARE CENTER	422 EAST FOURTH STREET ARCOLA, IL 61910	1	1	3	2	4
BEACON CARE CENTER	4538 NORTH BEACON CHICAGO, IL 60640 (41.	1	1	2	1	2
BLOOMINGTON REHABILITATION	1925 SOUTH MAIN STREET BLOOMINGTON, I	1	1	1	2	4
BRIA OF BELLEVILLE	150 NORTH 27TH STREET BELLEVILLE, IL 6222	1	1	4	2	1
BRIA OF FOREST EDGE	8001 SOUTH WESTERN AVENUE CHICAGO, IL	1	1	4	1	2
BRIAR PLACE NURSING	6800 WEST JOLIET INDIAN HEAD PARK, IL 605	1	1	4		
BRIDGEWAY SENIOR LIVING	111 EAST WASHINGTON BENSENVILLE, IL 601	1	1	4	3	3
BURGIN MANOR	900 EAST SCOTT OLNEY, IL 62450 (38.737779,	1	1	3	2	4
CALIFORNIA GARDENS N & REHA	2829 SOUTH CALIFORNIA BLVD CHICAGO, IL 6	1	2	4	1	1
CHATEAU NRSG & REHAB CENTE	7050 MADISON STREET WILLOWBROOK, IL 60	1	1	4	2	3
CHICAGO RIDGE NURSING CENTE	10602 SOUTHWEST HIGHWAY CHICAGO RIDG	1	1	4	2	4
CITY VIEW MULTICARE CENTER	5825 WEST CERMAK ROAD CICERO, IL 60804	1	2	3	1	1
CLAYBERG, THE	625 EAST MONROE STREET CUBA, IL 61427	1	2	1	2	4
COLLINSVILLE REHABILITATION &	614 NORTH SUMMIT COLLINSVILLE, IL 62234	1	1	3	1	1
CONTINENTAL NURSING & REHA	5336 NORTH WESTERN AVENUE CHICAGO, IL	1	1	4	2	3
COUNTRYVIEW CARE CENTER-M/	400 WEST GRANT STREET MACOMB, IL 61455	1	1	3	3	3
CROSSROADS CARE CTR WOODS	309 MCHENRY AVENUE WOODSTOCK, IL 6005	1	1	3	3	4
CUMBERLAND REHAB & HEALTH	300 NORTH MARIETTA STREET GREENUP, IL 6	1	1	3	2	3
DANVILLE CARE CENTER	1701 NORTH BOWMAN DANVILLE, IL 61832 (4	1	1	1	2	4
DOCTORS NURSING AND REHAB	1201 HAWTHORN ROAD SALEM, IL 62881 (38	1	1	1	2	3
DOUGLAS NURSING & REHAB CE	3516 POWELL LANE MATTOON, IL 61938 (39.4	1	1	2	2	2
EASTVIEW TERRACE	100 EASTVIEW PLACE SULLIVAN, IL 61951 (39	1	1	2	2	3
EDWARDSVILLE NSG & REHAB CT	401 ST MARY DRIVE EDWARDSVILLE, IL 62025	1	2	3	1	2

One-Star Nursing Homes in IL (April 2018)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating	RN Staffing Rating
FAIR HAVENS CHRISTIAN VILLAGI	1790 SOUTH FAIRVIEW AVENUE DECA	1	1	3	3	3
FLORA REHAB & HEALTH CARE CT	232 GIVEN STREET FLORA, IL 62839 (3	1	1	1	3	3
FONDULAC REHABILITATION & H	901 ILLINI DRIVE EAST PEORIA, IL 6161	1	1	4	2	3
FOREST CITY REHAB & NRSNG CTR	321 ARNOLD AVENUE ROCKFORD, IL 6	1	1	1	1	1
FRANKLIN GROVE LIVING AND RI	502 NORTH STATE STREET FRANKLIN I	1	1	2	1	1
GARDENVIEW MANOR	14792 CATLIN TILTON ROAD DANVILLE	1	1	1	3	5
GENERATIONS AT APPLEWOOD	21020 KOSTNER AVENUE MATTESON,	1	2	1	1	2
GENERATIONS AT COLUMBUS PA	901 SOUTH AUSTIN CHICAGO, IL 60644	1	2	2	1	1
GENERATIONS AT ELMWOOD PA	7733 WEST GRAND AVENUE ELMWOC	1	1	2	3	4
GENERATIONS AT REGENCY	6631 MILWAUKEE AVENUE NILES, IL 6	1	1	3	2	4
GILMAN HEALTHCARE CENTER	1390 SOUTH CRESCENT STREET GILMA	1	1	1	1	2
GLENCREST HEALTHCR & REHAB	2451 WEST TOUHY AVENUE CHICAGO,	1	1	3	2	4
GLENSHIRE NURSING & REHAB C	22660 SOUTH CICERO AVENUE RICHTC	1	1	3	3	4
GLENWOOD HEALTHCARE & REH	19330 SOUTH COTTAGE GROVE GLENY	1	1	2		
GOOD SAMARITAN - FLANAGAN	205 NORTH ADAMS FLANAGAN, IL 617	1	1	3	3	2
GREENVILLE NURSING & REHAB	400 EAST HILLVIEW AVENUE GREENVI	1	2	1	1	2
HEARTLAND OF DECATUR	444 WEST HARRISON STREET DECATU	1	1	3	3	3
HELIA HEALTHCARE OF BELLEVILL	40 NORTH 64TH STREET BELLEVILLE, IL	1	1	2	1	1
HELIA HEALTHCARE OF CHAMPAI	1915 SOUTH MATTIS STREET CHAMPA	1	1	4	2	3
HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST BELLEVILLE, IL	1	2	4	1	1
HERITAGE HEALTH-GILLESPIE	7588 STAUNTON ROAD GILLESPIE, IL 6	1	3	1	1	2
HILLSBORO REHAB & HCC	1300 EAST TREMONT STREET HILLSBO	1	2	2	1	2
HOPE CREEK CARE CENTER	4343 KENNEDY DRIVE EAST MOLINE, IL	1	1	1	4	4
INTEGRITY HC OF CARBONDALE	120 NORTH TOWER ROAD CARBONDA	1	1	4	1	2
INTEGRITY HC OF COLUMBIA	253 BRADINGTON DRIVE COLUMBIA, I	1	2	2	1	2
INTEGRITY HC OF MARION	1301 EAST DEYOUNG MARION, IL 6295	1	2	1	1	1
INTEGRITY HC OF WOOD RIVER	393 EDWARDSVILLE ROAD WOOD RIV	1	2	3	1	2
JONESBORO REHAB & HCC	127 PO JONESBORO, IL 62952	1	2	3	1	1
LEBANON CARE CENTER	1201 NORTH ALTON LEBANON, IL 6225	1	1	2	1	2
LENA LIVING CENTER	1010 SOUTH LOGAN STREET LENA, IL 6	1	1	3	2	3
LEROY MANOR	509 SOUTH BUCK ROAD LE ROY, IL 617	1	1	3	3	2
LEXINGTON HLTH CR CTR-LOMBARD	2100 SOUTH FINLEY ROAD LOMBARD,	1	1	3	2	4
LUTHERAN HOME, THE	6901 NORTH GALENA ROAD PEORIA, I	1	1	1	4	4

One-Star Nursing Homes in IL (April 2018)

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MANOR COURT OF PEORIA	6900 NORTH STALWORTH PEORIA, IL 61614	1	1	4	3	4
MATTOON REHAB & HCC	2121 SOUTH NINTH MATTOON, IL 61870	1	1	4	2	3
MIDWAY NEUROLOGICAL / REHAB	8540 SOUTH HARLEM BRIDGEVIEW, IL 60455	1	1	4	1	1
MONTEBELLO HEALTHCARE CENT	1599 KEOKUK STREET HAMILTON, IL 61731	1	2	1	2	4
MOWEAQUA REHAB & HCC	525 SOUTH MACON STREET MOWEAQUA, IL 61754	1	1	1	2	4
PALM TERRACE OF MATTOON	1000 PALM MATTOON, IL 61938 (39.40)	1	2	3	1	2
PARK VIEW REHAB CENTER	5888 NORTH RIDGE CHICAGO, IL 60660	1	1	3	1	1
PARKWAY MANOR	3116 WILLIAMSON COUNTY PARKWAY	1	1	4	3	3
PETERSON PARK HEALTH CARE C	6141 NORTH PULASKI ROAD CHICAGO, IL 60631	1	1	4	2	4
PINE CREST HEALTH CARE	3300 WEST 175TH STREET HAZEL CREST, IL 60140	1	2	4	1	2
PRAIRIE CITY REHAB & H C		1	1	3	3	5
PRAIRIE OASIS	16000 SOUTH WABASH SOUTH HOLLAND, IL 60473	1	2	4	1	2
RIVER VIEW REHAB CENTER	50 NORTH JANE ELGIN, IL 60123 (42.00)	1	1	2	2	3
ROCHELLE REHAB & HEALTH CAR	900 NORTH 3RD STREET ROCHELLE, IL 61070	1	3	1	1	2
SANDWICH REHAB & HCC	902 EAST ARNOLD STREET SANDWICH, IL 60571	1	2	1	3	5
SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE PEORIA, IL 61614	1	2	3	1	2
SHERIDAN SHORES CR & REHAB C	5838 NORTH SHERIDAN ROAD CHICAGO, IL 60630	1	2	4	1	2
ST ANTHONY'S NRSG & REHAB C	767 30TH STREET ROCK ISLAND, IL 61201	1	1	4	3	2
SYMPHONY AT ARIA	4600 NORTH FRONTAGE ROAD HILLSIDE, IL 60162	1	1	4	1	2
SYMPHONY OF BRONZEVILLE	3400 SOUTH INDIANA CHICAGO, IL 60608	1	1	4	1	1
SYMPHONY OF CHICAGO WEST	5130 WEST JACKSON BOULEVARD CHICAGO, IL 60631	1	1	4	1	1
SYMPHONY OF LINCOLN PARK	1366 WEST FULLERTON AVENUE CHICAGO, IL 60643	1	1	4	2	3
SYMPHONY OF ORCHARD VALLEY	2330 WEST GALENA BOULEVARD AURORA, IL 60504	1	1	4	2	4
TIMBER POINT HEALTHCARE CEN	205 EAST SPRING STREET CAMP POINT, IL 60827	1	1	3	2	3
TIMBERCREEK REHAB & HEALTHC	2220 STATE STREET PEKIN, IL 61554 (42.00)	1	1	1	3	3
TOWER HILL HEALTHCARE CENTE	759 KANE STREET SOUTH ELGIN, IL 60120	1	1	3	3	4
TRI-STATE NURSING & REHAB CT	2500 EAST 175TH STREET LANSING, IL 60131	1	2	3	1	1
UNIVERSITY NSG & REHAB CENT	1095 UNIVERSITY DRIVE EDWARDSVILLE, IL 60120	1	1	4	3	3
UPTOWN CARE CENTER	4920 NORTH KENMORE CHICAGO, IL 60641	1	1	2	2	3
WARREN PARK HEALTH & LIVING	6700 NORTH DAMEN AVENUE CHICAGO, IL 60647	1	1	4	1	1
WENTWORTH REHAB & HCC	201 WEST 69TH STREET CHICAGO, IL 60621	1	1	3	1	2
WEST SUBURBAN NURSING & R	311 EDGEWATER DRIVE BLOOMINGDALE, IL 60014	1	1	3	2	3
WESTCHESTER HEALTH & REHAB	2901 SOUTH WOLF ROAD WESTCHESTER, IL 60091	1	1	2	1	1
WHEATON CARE CENTER	1325 MANCHESTER ROAD WHEATON, IL 60187	1	1	2	1	1
WHITE HALL NURSING & REHAB	620 WEST BRIDGEPORT WHITE HALL, IL 60191	1	2	4	1	2
WILLOW ROSE REHAB & HEALTH	410 FLETCHER JERSEYVILLE, IL 62052 (42.00)	1	1	2	3	4
WOODBRIIDGE NURSING PAVILIC	2242 NORTH KEDZIE CHICAGO, IL 60644	1	1	4	1	1

LTCCC is a nonprofit organization dedicated to improving care and quality of life for residents in nursing homes and assisted living. For more information on nursing home quality and staffing, please visit our website: www.nursinghome411.org.