

# LONG TERM CARE COMMUNITY COALITION

*Advancing Quality, Dignity & Justice*

## **LTCCC Alert: Special Focus & One-Star Nursing Homes in NY**

Nursing homes provide essential care and services to individuals who are often very vulnerable and dependent on their facility to provide 24-hour a day care and monitoring. More than half of older adults will need nursing home care at some time. Because this care is so important, the public spends many millions of dollars a year both to pay for the majority of services nursing homes provide and to ensure that residents are safe and treated with dignity.

Unfortunately, despite this significant public need and investment, too many nursing homes fail to provide the good care and quality of life that every resident needs and deserves. This brief Alert provides information on NY nursing homes with a very poor record of care, as identified by the federal government through the Special Focus Facility Program and the Centers for Medicare & Medicaid Services (CMS) Five-Star Quality Rating System for Nursing Homes.

**NY SPECIAL FOCUS FACILITIES.** The Special Focus Facility (SFF) Program is a federally mandated program in which facilities with an extremely poor record of resident safety and care are identified for intensified oversight and enforcement. The goal of the SFF Program is to ensure that these facilities develop and implement practices and protocols for lasting improvement within about two years or, if they are unable to do so, are terminated from participation in the Medicare/Medicaid programs.

### Important Notes:

- The SFF Program is extremely limited: to 88 facilities in the country and three in NY. Since not all facilities that qualify among the most poorly performing can be selected for the SFF Program, we recommend considering any facility with a one-star rating on Nursing Home Compare to be among the most poorly performing in the state. [See page 3, below, for a list of one-star facilities in NY.] According to CMS, a one-star rating equates to “much below average” performance.
- Unfortunately, the SFF Program has a spotty record, with too many facilities “graduating” from the Program but thereafter, again, having serious problems. For example, there have been numerous facilities that have been in the SFF Program more than once. Given the known, extremely serious care problems associated with SFF designation, we believe that any recidivism in the SFF Program is completely unacceptable with respect to both resident safety and the integrity of the millions of taxpayer dollars that are supposed to be spent on care that meets – or exceeds – minimum standards. *Simply put:* Owners who demonstrate a recurring inability to meet minimum standards should neither be permitted to care for residents nor be eligible to receive public funds. Poor care should not be rewarded.

Information on the NY facilities in the SFF Program is on the next page.

**NY ONE-STAR NURSING HOMES.** This is the lowest rating possible and one which (as noted above) we consider to be of the most serious concern for residents, families, and the public. Following the list of SFFs is a chart listing, in alphabetical order, all NY facilities with a one-star federal rating for overall quality and care. Since the number of NY nursing homes selected for the SFF Program is limited to three, we recommend paying close attention to facilities with a one-star rating.

## Special Focus Facilities in NY (2017 – March 2018)

Following is information on the four New York State nursing homes which were designated as Special Focus Facilities at some time in 2017. [As of March 2018, they are all still on the SFF list except for Guilderland Center, which was taken over by new owners and renamed The Grand. The Grand is not a SFF.]

Notes on the Special Focus Facility Chart:

**Column 3:** A facility's star ratings can range from one to five.

**Column 4:** This information is for federal fines and does not include state fines or other penalties which may have been imposed.

**Columns 5 & 6:** These are the daily averages for 2017Q3, based on payroll-based data reported to the federal government. This is the most recent quarter for which data are available (as of March 2018).

**Safe Staffing:** A landmark federal study in 2001 found that typical residents need a minimum of 4.1 hours of total care staff time per day, with 0.55 – 0.75 of RN care time, in order to achieve good clinical outcomes. That study did not significantly address the staff time necessary to meet the important quality of life and dignity standards nursing homes are paid to achieve.

Facility Name	City	Overall Star Rating on NH Compare (3/18)	Federal Fines on NH Compare (Three years, as of 3/18)	Facility Reported Total Care Staff Time per Resident per Day (2017Q3)	Facility Reported Registered Nurse Care Staff Time per Resident per Day (2017Q3)
<b>Focus Rehabilitation and Nursing Center at Otsego</b>	Cooperstown	*	No federal fines in the last 3 years.	3.9 hours	0.5 hours
<b>Medford Multicare Center for Living</b>	Medford	***	No federal fines in the last 3 years.	3.8 hours	0.2 hours
<b>The Eleanor Nursing Care Center (formerly Quaker Hill Manor)</b>	Hyde Park	***	No federal fines in the last 3 years.	3.4 hours	0.3 hours
<b>Guilderland Center Rehab &amp; Extended Care Facility (now The Grand)</b>	Altamont	*	\$4,518 on 03/16/15 \$16,478 on 08/27/15	2.8 hours	0.4 hours

## One-Star Nursing Homes in NY (March 2018)

Notes on the One-Star Nursing Home Chart:

**Lowest Rated Nursing Homes.** The chart provides, in alphabetical order, all NY nursing homes with a one-star overall rating on Nursing Home Compare as of March 2018. As noted above, this is the lowest possible rating in the federal system.

**Additional Info Provided.** CMS star ratings for inspections, staffing, and quality measures are included.

**Troubling Self-Reported Data.** Though they share the worst rating possible for overall care and safety, remarkably 52 of the 82 facilities listed – 67% – a three-star rating for “Quality Measures” (QMs). Importantly, the QMs are actually, for the most part, information that facilities self-report and which is posted on Nursing Home Compare without any auditing or verification for accuracy.

**Indefensible Industry Proposal.** AHCA, the nursing home industry lobby group, is proposing that Congress give additional money to nursing homes with three-stars for QMs (irrespective of their overall star rating or staffing levels), claiming that this indicates that they have “achieved quality.” We urge New York’s leaders to reject this proposal. These facilities should not be awarded “incentives” out of taxpayer funds. They should be held accountable for any substandard care, abuse, or neglect taking place under their roofs.

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating
ABSOLUT CTR FOR NURSING & REHAB AURORA PARK L L C	292 MAIN STREET EAST AURORA, NY 14052 (	1	1	2	1
ABSOLUT CTR FOR NURSING & REHAB DUNKIRK L L C	447 449 LAKE SHORE DRIVE WEST DUNKIRK,	1	1	3	1
ABSOLUT CTR FOR NURSING & REHAB ENDICOTT L L C	301 NANTUCKET DRIVE ENDICOTT, NY 13760	1	1	1	1
ABSOLUT CTR FOR NURSING & REHAB HOUGHTON L L C	9876 LUCKEY DRIVE HOUGHTON, NY 14744 (4	1	1	1	3
ABSOLUT CTR FOR NURSING & REHAB ORCHARD PARK L L C	6060 ARMOR ROAD ORCHARD PARK, NY 1411	1	1	1	2
ABSOLUT CTR FOR NURSING & REHAB THREE RIVERS L L C	101 CREEKSIDE DRIVE PAINTED POST, NY 148	1	1	2	3
AURELIA OSBORN FOX MEMORIAL HO	ONE NORTON AVENUE ONEONTA, NY 13820	1	1	1	4
BAPTIST HEALTH N & R	297 N BALLSTON AVE SCOTIA, NY 12302 (42.	1	1	1	3
BARNWELL NURSING AND REHABILITATION CENTER	3230 CHURCH STREET VALATIE, NY 12184 (42	1	1	1	2
BEECHTREE CENTER FOR REHABILITATION AND NURSING	318 SOUTH ALBANY STREET ITHACA, NY 1485	1	1	1	2
BETHANY GARDENS SKILLED LIVING CENTER	800 WEST CHESTNUT STREET ROME, NY 134	1	1	1	3
BRIDGE VIEW NURSING HOME INC	143 10 20TH AVE WHITESTONE, NY 11357	1	1	1	3
BRIDGEWATER CENTER FOR REHAB & NURSING L L C	159 163 FRONT STREET BINGHAMTON, NY 13	1	1	1	3
BRIGHTON MANOR	989 BLOSSOM ROAD ROCHESTER, NY 14610 (	1	1	1	1
CAPSTONE CENTER FOR REHABILITATION AND NURSING	302 SWART HILL ROAD AMSTERDAM, NY 120	1	1	1	2
CAYUGA RIDGE EXTENDED CARE	1229 TRUMANSBURG ROAD ITHACA, NY 1485	1	1	1	2
CHESTNUT PARK AND REHABILITATION NURSING CENTER	330 CHESTNUT STREET ONEONTA, NY 13820	1	1	1	4
COMPREHENSIVE REHAB & NURSING CTR AT WILLIAMSVILLE	147 REIST STREET WILLIAMSVILLE, NY 14221	1	1	1	2
CORNING CENTER FOR REHABILITATION AND HEALTHCARE	205 EAST FIRST STREET CORNING, NY 14830	1	1	1	3
CREEKVIEW NURSING AND REHAB CENTER	525 BEAHAN ROAD ROCHESTER, NY 14624 (4	1	1	1	1
CROWN PARK REHABILITATION AND NURSING CENTER	28 KELLOGG ROAD CORTLAND, NY 13045 (42	1	1	1	4
DIAMOND HILL NURSING & REHABILITATION CENTER	100 NEW TURNPIKE ROAD TROY, NY 12182 (4	1	1	1	4
ELM MANOR NURSING HOME	210 N MAIN STREET CANANDAIGUA, NY 1442	1	1	3	1
EMERALD NORTH NURSING AND REHABILITATION CENTER	1205 DELAWARE AVENUE BUFFALO, NY 1420	1	1	1	3
EVERGREEN COMMONS REHAB & NURSING CENTER	1070 LUTHER ROAD EAST GREENBUSH, NY 12	1	1	1	3
FIDDLERS GREEN MANOR REHABILITATION & NURSING CTR	168 WEST MAIN STREET SPRINGVILLE, NY 14	1	1	1	2
FOCUS REHABILITATION AND NURSING CENTER AT UTICA	1445 KEMBLE STREET UTICA, NY 13501 (43.0	1	1	1	4
FULTON CENTER FOR REHABILITATION AND HEALTHCARE	847 COUNTY HIGHWAY GLOVERSVILLE, NY 12	1	1	1	4
GLENGARIFF HEALTH CARE CENTER	141 DOSORIS LANE GLEN COVE, NY 11542 (4	1	1	1	4
GRANVILLE CENTER FOR REHABILITATION AND NURSING	17 MADISON STREET GRANVILLE, NY 12832 (	1	1	2	3
GREENE MEADOWS NURSING & REHABILITATION CENTER	161 JEFFERSON HEIGHTS CATSKILL, NY 12414	1	1	1	3

(Continued on next page)

## One-Star Nursing Homes in NY (March 2018)

Provider Name	Location	Overall Rating	Health Inspection Rating	QM Rating	Staffing Rating
GROTON COMMUNITY HEALTH CARE CTR R C F	120 SYKES STREET GROTON, NY 13073 (42.58)	1	1	4	2
HEMPSTEAD PARK NURSING HOME	800 FRONT STREET HEMPSTEAD, NY 11550 (42.9)	1	2	4	1
HERITAGE HEALTH CARE CENTER	1657 SUNSET AVE UTICA, NY 13502 (43.0907)	1	1	2	1
HORNELL GARDENS	434 MONROE AVENUE HORNELL, NY 14843 (43.0907)	1	1	3	2
HUDSON PARK REHABILITATION AND NURSING CENTER	325 NORTHERN BOULEVARD ALBANY, NY 12207 (43.0907)	1	1	2	3
HUMBOLDT HOUSE REHABILITATION AND NURSING CENTER	64 HAGER STREET BUFFALO, NY 14208 (42.9)	1	1	3	1
JAMES SQUARE NURSING AND REHAB CENTRE	918 JAMES STREET SYRACUSE, NY 13203 (43.0907)	1	1	4	1
JENNIE B RICHMOND CHAFFEE NURSING HOME CO., INC.	222 EAST MAIN STREET SPRINGVILLE, NY 14151 (43.0907)	1	1	1	4
JEWISH HOME OF CENTRAL NEW YORK	4101 E GENESEE ST SYRACUSE, NY 13214 (43.0907)	1	1	3	3
KATHERINE LUTHER RESIDENTIAL HLTH CARE & REHAB	110 UTICA ROAD CLINTON, NY 13323 (43.056)	1	1	2	1
KIRKHAVEN	254 ALEXANDER STREET ROCHESTER, NY 14607 (43.056)	1	1	4	3
LIVINGSTON HILLS NURSING & REHABILITATION CTR	2781 ROUTE 9 LIVINGSTON, NY 12541 (43.056)	1	1	2	3
MAYFAIR CARE CENTER INC	100 BALDWIN ROAD HEMPSTEAD, NY 11550 (43.056)	1	2	4	1
MEDINA MEMORIAL HOSPITAL S N F	200 OHIO STREET MEDINA, NY 14103 (43.223)	1	1	1	4
MILLS POND NURSING AND REHABILITATION CENTER	273 MORICHES ROAD ST JAMES, NY 11780 (43.223)	1	2	4	1
MOHAWK VALLEY HEALTH CARE CENTER	99 SIXTH AVENUE ILION, NY 13357 (43.01896)	1	1	4	3
MVHS REHABILITATION AND NURSING CENTER - UTICA	1650 CHAMPLIN AVENUE UTICA, NY 13504 (43.01896)	1	1	4	3
NESCONSET CENTER FOR NURSING AND REHABILITATION	100 SOUTHERN BOULEVARD NESCONSET, NY 13827 (43.01896)	1	2	3	1
NEWFANE REHAB AND HEALTH CARE CENTER	2709 TRANSIT RD NEWFANE, NY 14108 (43.223)	1	1	3	1
NIAGARA REHABILITATION AND NURSING CENTER	822 CEDAR AVENUE NIAGARA FALLS, NY 14303 (43.223)	1	1	4	1
NORWICH REHABILITATION & NURSING CENTER	88 CALVARY DRIVE NORWICH, NY 13815 (42.9)	1	1	3	3
ONTARIO CENTER FOR REHABILITATION AND HEALTHCARE	3062 COUNTY COMPLEX DRIVE CANANDAIGUA, NY 14424 (42.9)	1	1	3	3
ORCHARD MANOR REHABILITATION AND NURSING CENTER	600 BATES ROAD MEDINA, NY 14103 (43.214)	1	1	3	1
PONTIAC NURSING HOME	303 EAST RIVER ROAD OSWEGO, NY 13126 (43.214)	1	1	3	1
PUTNAM NURSING AND REHABILITATION CENTER	404 LUDINGTONVILLE ROAD HOLMES, NY 12521 (43.214)	1	2	4	1
RIVER LEDGE HEALTH CARE AND REHABILITATION CENTER	8101 STATE HIGHWAY OGDENSBURG, NY 13327 (43.214)	1	1	4	3
RIVERDALE NURSING HOME	641 WEST 230TH ST BRONX, NY 10463 (40.88)	1	2	3	1
RIVERVIEW MANOR HEALTH CARE CENTER	510 FIFTH AVENUE OWEGO, NY 13827 (42.10)	1	1	2	1
ROSEWOOD REHABILITATION & NURSING CENTER	284 TROY ROAD RENSSELAER, NY 12144 (42.10)	1	1	3	3
SAFIRE REHABILITATION OF NORTHTOWNS, L L C	2799 SHERIDAN DRIVE TONAWANDA, NY 14151 (42.10)	1	1	2	2
SAMARITAN KEEP NURSING HOME INC	133 PRATT ST WATERTOWN, NY 13601 (43.9)	1	1	3	1
SARATOGA CENTER FOR REHAB & SKILLED NURSING CARE	149 BALLSTON AVENUE BALLSTON SPA, NY 12018 (43.9)	1	1	4	1
SENECA NURSING AND REHABILITATION CENTER	200 DOUGLAS DRIVE WATERLOO, NY 13165 (43.9)	1	2	2	1
SODUS REHABILITATION & NURSING CENTER	6884 MAPLE AVE SODUS, NY 14551 (43.2483)	1	1	3	3
ST REGIS NURSING HOME INC	89 GROVE STREET MASSENA, NY 13662 (44.5)	1	1	2	3
SUFFOLK CENTER FOR REHABILITATION AND NRSG	25 SCHOENFELD BLVD PATCHOGUE, NY 11772 (44.5)	1	1	4	1
SUNNYSIDE CARE CENTER	7000 COLLAMER RD EAST SYRACUSE, NY 13084 (44.5)	1	1	3	1
TERESIAN HOUSE NURSING HOME CO	200 WASHINGTON AVE EXT ALBANY, NY 12207 (44.5)	1	1	4	3
THE CITADEL REHAB & NURSING CTR AT KINGSBRIDGE	3400 26 CANNON PLACE BRONX, NY 10463 (44.5)	1	1	4	1
THE GRAND REHABILITATION & NURSING AT CHITTENANGO	331 RUSSELL STREET CHITTENANGO, NY 13024 (44.5)	1	1	4	1
THE GRAND REHABILITATION & NURSING AT GUILDERLAND	428 STATE ROUTE ALTAMONT, NY 12009 (44.5)	1	1	3	3
THE HURLBUT	1177 EAST HENRIETTA RD ROCHESTER, NY 14612 (44.5)	1	1	2	3
THE PINES AT GLENS FALLS CTR FOR NRSG & REHAB	170 WARREN STREET GLENS FALLS, NY 12801 (44.5)	1	1	4	3
THE PINES HEALTHCARE & REHABILITATION CTR OLEAN	2245 WEST STATE STREET OLEAN, NY 14760 (44.5)	1	1	2	3
THE SHORE WINDS	425 BEACH AVENUE ROCHESTER, NY 14612 (44.5)	1	1	3	3
THE VILLAGES OF ORLEANS HEALTH AND REHAB CTR	14012 ROUTE ALBION, NY 14411 (44.5)	1	2	4	1
UTICA REHABILITATION & NURSING CENTER	2535 GENESEE STREET UTICA, NY 13501 (43.0)	1	1	4	3
VAN DUYN CENTER FOR REHABILITATION AND NURSING	5075 WEST SENECA TURNPIKE SYRACUSE, NY 13209 (43.0)	1	1	2	1
VESTAL PARK REHABILITATION AND NURSING CENTER	1501 ROUTE VESTAL, NY 13850 (43.0)	1	1	1	2
WASHINGTON CENTER FOR REHABILITATION & HEALTHCARE	40 ARGYLE NY 12809 (43.262853, -73.578358)	1	1	3	3
WESLEY GARDENS CORPORATION	3 UPTON PARK ROCHESTER, NY 14607 (43.15)	1	1	3	3

LTCCC is a nonprofit organization dedicated to improving care and quality of life for residents in nursing homes and assisted living. For more information on nursing home quality and staffing, please visit our website: [www.nursinghome411.org](http://www.nursinghome411.org).